

Basic Plan Information Document

When you're signing up to something new, it's important to know what's what. Here's some essential info about Powershop and this offer.

OFFER **SHOPPER**DISTRIBUTOR **ENERGEX**

About Powershop

We sell energy to homes and businesses in Victoria, NSW, South East QLD and South Australia. We work hard to provide better prices, a fairer deal for all our customers, and a better future for the planet.



Get energy insights and stay in control of your energy use

OVER 200,000
app downloads



Get the best service from our award winning Customer Team

93% average
customer
satisfaction rating



Get 100% carbon offset energy at no extra cost to you

OVER 1.8 Million
tonnes of carbon offset
thanks to Powershop customers

About this offer

This offer will give you exclusive access to the Shop, where you can buy Powerpacks to save more on your bills. You also get access to the Powershop app to manage your bills and energy usage.



Need Help?

Visit our help centre:
powershop.com.au/help

Call us on:
1800 462 668

The following pages have been created by the Energy Made Easy Government website.

Get in touch if you're not sure how to read the info on the following pages. We can help you understand which rates and tariff apply to you.

You can also visit
powershop.com.au/basic-plan-information



Shopper Market Offer

- No contract term
- Single rate tariff

Call 1800 462 668

www.powershop.com.au

Estimated price

1 person	LOW 8.5 kWh/day	\$ 1,010 with discounts \$1,180 per year
2 to 3 people	MEDIUM 13.4 kWh/day	\$ 1,390 with discounts \$1,630 per year
4 to 5+ people	HIGH 20 kWh/day	\$ 1,890 with discounts \$2,230 per year

All prices listed are inclusive of GST except where indicated.

Plan features

- ✓ Monthly billing option
- ✓ 10 day cooling off period
- ✓ No credit card fees
- ✓ No exit fees
- ✓ No fees for paper bills
- ✓ No move in fee
- ! Plan prices are not fixed

Fees and charges

Discounts

Mega Pack **15%**

Access up to a 15% discount if you buy specials (avg. of 16% off the reference rate) – see powershop.com.au/help for more info.

Pricing

All rates are GST inclusive

General charges	Daily supply charge	111.17 cents/day
	General usage rates	24.99 cents/kWh
Solar feed-in	9.5 cents/kWh exported	
Green power	100% option available	

Contract details

Effective from	1 Jul 2019
Cooling off period	10 business days
Contract expiry	This Powershop offer has no exit fees or lock-in contracts
Distributor	Energex

Estimated prices are based on typical usage in your area. Prices are not personal estimates and your household's usage may vary. Prices exclude solar payments, concessions and bonuses.

Fees and charges

Billing and pricing details

Billing period	Every month
Payment options	Direct debit, Credit card, BPay
Prices are not fixed	If we vary our prices we'll always give notice - usually by email and no later than 5 business days before the variation takes place, or 10 business days if the variation is an increase.

General usage charges

Usage rates (at all times)
● Usage at all times
24.99 cents/kWh

Solar feed-in

Voluntary FIT 9.5 cents/kWh exported

Government feed-in tariffs available for eligible customers. Contact retailer for details

GreenPower

Usage Charge

100% \$0.06 per unit of usage 100% GreenPower for 5.5c/kWh inc. GST (no discounts apply to GreenPower charges). You can purchase as much, or as little, 100% GreenPower as you like.

Terms and conditions



Further information in relation to this offer, see our terms and conditions at: powershop.com.au/prices

Additional fee information

Information is set out on our fees page: powershop.com.au/fees.

Contact details Powershop



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Shopper Market Offer

- No contract term
- Single rate with controlled load tariff

Call 1800 462 668

www.powershop.com.au

Estimated price

1 person	LOW 8.5 kWh/day	\$ 1,000 with discounts \$1,180 per year
2 to 3 people	MEDIUM 13.4 kWh/day	\$ 1,370 with discounts \$1,610 per year
4 to 5+ people	HIGH 20 kWh/day	\$ 1,870 with discounts \$2,200 per year

All prices listed are inclusive of GST except where indicated.

Plan features

- Monthly billing option
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Pricing

All rates are GST inclusive

General charges	Daily supply charge	111.17 cents/day
	General usage rates	24.99 cents/kWh
Controlled load	Daily supply charge	4.40 cents/day
	Controlled load usage	20.57 cents/kWh
Solar feed-in	9.5 cents/kWh exported	
Green power	100% option available	

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● Usage at all times
24.99 cents/kWh

Controlled load charges

	Controlled load usage	Daily supply charge	
Controlled Load One	● All usage 20.57 cents/kWh	4.4 cents/day	Rate

Solar feed-in

Voluntary FIT 9.5 cents/kWh exported

Government feed-in tariffs available for eligible customers. Contact retailer for details

GreenPower

Usage	Charge
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Usage rates (at all times)
● Usage at all times
24.99 cents/kWh

Controlled load charges

	Controlled load usage	Daily supply charge	
Controlled Load Two	● All usage 20.57 cents/kWh	4.4 cents/day	Rate

Solar feed-in

Voluntary FIT 9.5 cents/kWh exported

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Usage	Charge
100%	\$0.06 per unit of usage 100% GreenPower for 5.5c/kWh inc. GST (no discounts apply to GreenPower charges). You can purchase as much, or as little, 100% GreenPower as you like.

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Shopper Market Offer

- No contract term
- Time of use tariff

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Estimated price

1 person	LOW 8.5 kWh/day	\$ 1,010 with discounts \$1,190 per year
2 to 3 people	MEDIUM 13.4 kWh/day	\$ 1,390 with discounts \$1,630 per year
4 to 5+ people	HIGH 20 kWh/day	\$ 1,900 with discounts \$2,230 per year

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General charges	Daily supply charge	111.17 cents/day
	Time of use usage rates	19.05 to 33.08 cents/kWh
Solar feed-in	9.5 cents/kWh exported	
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Time of use charges

General Usage | 1 Jul - 30 Jun | Mon-Fri

● Peak 1600 to 1959 33.08 cents/kWh	● Shoulder 0700 to 1559 22.01 cents/kWh	● Shoulder 2000 to 2159 22.01 cents/kWh	● Off-Peak 2200 to 0659 19.05 cents/kWh
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General Usage | 1 Jul - 30 Jun | Weekends

● Shoulder 0700 to 2159 22.01 cents/kWh	● Off-Peak 2200 to 0659 19.05 cents/kWh
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Solar feed-in

Voluntary FIT 9.5 cents/kWh exported

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Shopper Market Offer

- No contract term
- Time of use with controlled load tariff

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Estimated price

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Controlled load charges

	Controlled load usage	Daily supply charge	Rate
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Voluntary FIT	9.5 cents/kWh exported
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