

Basic Plan Information Document

When you're signing up to something new, it's important to know what's what. Here's some essential info about Powershop and this offer.

**ELECTRICITY**OFFER **STANDING**DISTRIBUTOR **ENERGEX**

About Powershop

We sell energy to homes and businesses in Victoria, NSW, South East QLD and South Australia. We work hard to provide better prices, a fairer deal for all our customers, and a better future for the planet.



Get energy insights and stay in control of your energy use

OVER 200,000
app downloads



Get the best service from our award winning Customer Team

93% average
customer
satisfaction rating



Get 100% carbon offset energy at no extra cost to you

OVER 1.8 Million
tonnes of carbon offset
thanks to Powershop customers

About this offer

This is a Standing Offer which we're required to have by the Australian Energy Regulator (AER).

We have other offers which are generally more competitively priced so you should consider signing up to one of them.

Give us a ring if you need some help.

Need Help?

Visit our help centre:
powershop.com.au/help

Call us on:
1800 462 668

The following pages have been created by the Energy Made Easy Government website.

Get in touch if you're not sure how to read the info on the following pages. We can help you understand which rates and tariff apply to you.

You can also visit
powershop.com.au/basic-plan-information



Standing Offer

- No contract term
- Single rate tariff

Call 1800 462 668

www.powershop.com.au

Estimated price

1 person	LOW 8.8 kWh/day	\$ 1,220 with discounts \$1,220 per year
2 to 3 people	MEDIUM 12.9 kWh/day	\$ 1,590 with discounts \$1,590 per year
4 to 5+ people	HIGH 17.1 kWh/day	\$ 1,980 with discounts \$1,980 per year

All prices listed are inclusive of GST except where indicated.

Plan features

- Monthly billing option
- No credit card fees
- No exit fees
- No fees for paper bills
- No move in fee
- Plan prices are not fixed

Fees and charges

Pricing

All rates are GST inclusive

General charges	Daily supply charge	113.85 cents/day
	General usage rates	25.08 cents/kWh

Contract details

Effective from	1 Jul 2019
Contract expiry	This Powershop offer has no exit fees or lock-in contracts
Distributor	Energex

Estimated prices are based on typical usage in your area. Prices are not personal estimates and your household's usage may vary. Prices exclude solar payments, concessions and bonuses.

Fees and charges

Billing and pricing details

Billing period	Every month
Payment options	Direct debit, Credit card, BPay
Prices are not fixed	If we vary our prices we'll always give notice - usually by email and no later than 5 business days before the variation takes place, or 10 business days if the variation is an increase.

General usage charges

Usage rates (at all times)
● Usage at all times
25.08 cents/kWh

Terms and conditions

Further information in relation to this offer, see our terms and conditions at: powershop.com.au/prices

Additional fee information

Information is set out on our fees page: powershop.com.au/fees.

Contact details

Powershop



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Standing Offer

- No contract term
- Single rate with controlled load tariff

Call 1800 462 668

www.powershop.com.au

Estimated price

1 person	LOW 8.8 kWh/day	\$ 1,210 with discounts \$1,210 per year
2 to 3 people	MEDIUM 12.9 kWh/day	\$ 1,570 with discounts \$1,570 per year
4 to 5+ people	HIGH 17.1 kWh/day	\$ 1,940 with discounts \$1,940 per year

All prices listed are inclusive of GST except where indicated.

Plan features

- Monthly billing option
- No credit card fees
- No exit fees
- No fees for paper bills
- No move in fee
- Plan prices are not fixed

Fees and charges

Pricing

All rates are GST inclusive

General charges	Daily supply charge	113.85 cents/day
	General usage rates	25.08 cents/kWh
Controlled load	Daily supply charge	4.40 cents/day
	Controlled load usage	20.57 cents/kWh

Contract details

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General usage charges

Usage rates (at all times)
● Usage at all times
25.08 cents/kWh

Controlled load charges

	Controlled load usage	Daily supply charge	Rate
Controlled Load One	● All usage 20.57 cents/kWh	4.4 cents/day	

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General usage charges

Usage rates (at all times)
● Usage at all times
25.08 cents/kWh

Controlled load charges

	Controlled load usage	Daily supply charge	Rate
Controlled Load Two	● All usage 20.57 cents/kWh	4.4 cents/day	

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Standing Offer

- No contract term
- Time of use tariff

Call 1800 462 668

www.powershop.com.au

Estimated price

1 person	LOW 8.8 kWh/day	\$ 1,210 with discounts \$1,210 per year
2 to 3 people	MEDIUM 12.9 kWh/day	\$ 1,580 with discounts \$1,580 per year
4 to 5+ people	HIGH 17.1 kWh/day	\$ 1,960 with discounts \$1,960 per year

All prices listed are inclusive of GST except where indicated.

Plan features

- Monthly billing option
- No credit card fees
- No exit fees
- No fees for paper bills
- No move in fee
- Plan prices are not fixed

Fees and charges

Pricing

All rates are GST inclusive

General charges	Daily supply charge	113.85 cents/day
	Time of use usage rates	19.05 to 33.28 cents/kWh

Contract details

Effective from	1 Jul 2019
Contract expiry	This Powershop offer has no exit fees or lock-in contracts
Distributor	Energex

Estimated prices are based on typical usage in your area, with regular usage on weekday afternoons and evenings. Prices are not personal estimates and your household's usage may vary. Prices exclude solar payments, concessions and bonuses.

Fees and charges

Billing and pricing details

Billing period	Every month
Payment options	Direct debit, Credit card, BPay
Prices are not fixed	If we vary our prices we'll always give notice - usually by email and no later than 5 business days before the variation takes place, or 10 business days if the variation is an increase.

Time of use charges

General Usage | 1 Jul - 30 Jun | Mon-Fri

● Peak 1600 to 1959 33.28 cents/kWh	● Shoulder 0700 to 1559 22.01 cents/kWh	● Shoulder 2000 to 2159 22.01 cents/kWh	● Off-Peak 2200 to 0659 19.05 cents/kWh
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General Usage | 1 Jul - 30 Jun | Weekends

● Shoulder 0700 to 2159 22.01 cents/kWh	● Off-Peak 2200 to 0659 19.05 cents/kWh
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Standing Offer

- No contract term
- Time of use with controlled load tariff

Call 1800 462 668

www.powershop.com.au

Estimated price

1 person	LOW 8.8 kWh/day	\$ 1,200 with discounts \$1,200 per year
2 to 3 people	MEDIUM 12.9 kWh/day	\$ 1,550 with discounts \$1,550 per year
4 to 5+ people	HIGH 17.1 kWh/day	\$ 1,920 with discounts \$1,920 per year

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Plan features

- Monthly billing option
- No credit card fees
- No exit fees
- No fees for paper bills
- No move in fee
- Plan prices are not fixed

Fees and charges

Pricing

All rates are GST inclusive

General charges	Daily supply charge	113.85 cents/day
	Time of use usage rates	19.05 to 33.28 cents/kWh
Controlled load	Daily supply charge	4.40 cents/day
	Controlled load usage	20.57 cents/kWh

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--	--

Controlled load charges

	Controlled load usage	Daily supply charge	Rate
Controlled Load One	● All usage 20.57 cents/kWh	4.4 cents/day	

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