

Basic Plan Information Document

When you're signing up to something new, it's important to know what's what. Here's some essential info about Powershop and this offer.

**ELECTRICITY**OFFER **STANDING**DISTRIBUTOR **SA POWER NETWORKS**

About Powershop

We sell energy to homes and businesses in Victoria, NSW, South East QLD and South Australia. We work hard to provide better prices, a fairer deal for all our customers, and a better future for the planet.



Get energy insights and stay in control of your energy use

OVER 200,000
app downloads



Get the best service from our award winning Customer Team

93% average
customer
satisfaction rating



Get 100% carbon offset energy at no extra cost to you

OVER 1.8 Million
tonnes of carbon offset
thanks to Powershop customers

About this offer

This is a Standing Offer which we're required to have by the Australian Energy Regulator (AER).

We have other offers which are generally more competitively priced so you should consider signing up to one of them.

Give us a ring if you need some help.

Need Help?

Visit our help centre:

powershop.com.au/help

Call us on:

1800 462 668

The following pages have been created by the Energy Made Easy Government website.

Get in touch if you're not sure how to read the info on the following pages. We can help you understand which rates and tariff apply to you.

You can also visit

powershop.com.au/basic-plan-information



Standing Offer

- No contract term
- Single rate tariff

Call 1800 462 668

www.powershop.com.au

Estimated price

1 person	LOW 8.3 kWh/day	\$ 1,570 with discounts \$1,570 per year
2 to 3 people	MEDIUM 13 kWh/day	\$ 2,220 with discounts \$2,220 per year
4 to 5+ people	HIGH 16.9 kWh/day	\$ 2,750 with discounts \$2,750 per year

All prices listed are inclusive of GST except where indicated.

Plan features

- Monthly billing option
- No credit card fees
- No exit fees
- No fees for paper bills
- No move in fee
- Plan prices are not fixed

Fees and charges

Disconnection fee **\$42.13**

Pricing

All rates are GST inclusive

General charges	Daily supply charge	119.12 cents/day
	General usage rates	37.60 cents/kWh

Contract details

Effective from	1 Jul 2019
Contract expiry	This Powershop offer has no lock in contracts or exit fees.
Distributor	SA Power Networks

Estimated prices are based on typical usage in your area. Prices are not personal estimates and your household's usage may vary. Prices exclude solar payments, concessions and bonuses.

Fees and charges

Disconnection fee

\$42.13

A disconnection fee may apply

Billing and pricing details

Billing period	Every month
Payment options	Direct debit, Credit card, BPay
Prices are not fixed	We may update your tariff from time to time to reflect market changes and economic conditions, no more than once every six months. We will always notify you of any tariff change.

General usage charges

Usage rates (at all times)

- Usage at all times
37.60 cents/kWh

Terms and conditions

Further information in relation to this offer, see our terms and conditions at: powershop.com.au/prices

Additional fee information

Information is set out on our fees page: powershop.com.au/fees.

Contact details

Powershop



📞 Call [1800 462 668](tel:1800462668)



🌐 www.powershop.com.au

Energy Made Easy is an Australian Government website where you can compare energy plans. Visit Energy Made Easy at energymadeeasy.gov.au








Standing Offer

-  No contract term
-  Single rate with controlled load tariff

 Call 1800 462 668







 www.powershop.com.au

Estimated price

 1 person	LOW 8.3 kWh/day	\$ 1,440 with discounts \$1,440 per year
 2 to 3 people	MEDIUM 13 kWh/day	\$ 2,010 with discounts \$2,010 per year
 4 to 5+ people	HIGH 16.9 kWh/day	\$ 2,470 with discounts \$2,470 per year

All prices listed are inclusive of GST except where indicated.

Plan features

-  Monthly billing option
-  No credit card fees
-  No exit fees
-  No fees for paper bills
-  No move in fee
-  Plan prices are not fixed

Fees and charges

Disconnection fee **\$42.13**

Pricing

All rates are GST inclusive

General charges	Daily supply charge	119.12 cents/day
	General usage rates	37.60 cents/kWh
Controlled load	Controlled load usage	22.50 cents/kWh

Contract details

Effective from	1 Jul 2019
Contract expiry	This Powershop offer has no lock in contracts or exit fees.
Distributor	SA Power Networks

Estimated prices are based on typical usage in your area. Prices are not personal estimates and your household's usage may vary. Prices exclude solar payments, concessions and bonuses.

Fees and charges

Disconnection fee

\$42.13

A disconnection fee may apply

Billing and pricing details

Billing period	Every month
Payment options	Direct debit, Credit card, BPay
Prices are not fixed	We may update your tariff from time to time to reflect market changes and economic conditions, no more than once every six months. We will always notify you of any tariff change.

General usage charges

Usage rates (at all times)

- Usage at all times
37.60 cents/kWh

Controlled load charges

	Controlled load usage	
Controlled Load	● All usage 22.5 cents/kWh	Rate

Terms and conditions

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