

Basic Plan Information Document

When you're signing up to something new, it's important to know what's what. Here's some essential info about Powershop and this offer.

**ELECTRICITY**OFFER **STANDING**DISTRIBUTOR **ESSENTIAL ENERGY**

About Powershop

We sell energy to homes and businesses in Victoria, NSW, South East QLD and South Australia. We work hard to provide better prices, a fairer deal for all our customers, and a better future for the planet.



Get energy insights and stay in control of your energy use

OVER 200,000
app downloads



Get the best service from our award winning Customer Team

93% average
customer
satisfaction rating



Get 100% carbon offset energy at no extra cost to you

OVER 1.8 Million
tonnes of carbon offset
thanks to Powershop customers

About this offer

This is a Standing Offer which we're required to have by the Australian Energy Regulator (AER).

We have other offers which are generally more competitively priced so you should consider signing up to one of them.

Give us a ring if you need some help.

Need Help?

Visit our help centre:
powershop.com.au/help

Call us on:
1800 462 668

The following pages have been created by the Energy Made Easy Government website.

Get in touch if you're not sure how to read the info on the following pages. We can help you understand which rates and tariff apply to you.

You can also visit
powershop.com.au/basic-plan-information



Standing Offer

- No contract term
- Single rate tariff

Call 1800 462 668

www.powershop.com.au

Estimated price

1 person	LOW 9.4 kWh/day	\$ 1,610 with discounts \$1,610 per year
2 to 3 people	MEDIUM 12.2 kWh/day	\$ 1,910 with discounts \$1,910 per year
4 to 5+ people	HIGH 18.7 kWh/day	\$ 2,610 with discounts \$2,610 per year

All prices listed are inclusive of GST except where indicated.

Plan features

- Monthly billing option
- No credit card fees
- No exit fees
- No fees for paper bills
- No move in fee
- Plan prices are not fixed

Fees and charges

Disconnection fee **\$41.11**

Pricing

All rates are GST inclusive

General charges	Daily supply charge	164.40 cents/day
	General usage rates	29.47 cents/kWh

Contract details

Effective from	11 Jul 2019
Contract expiry	This Powershop offer has no exit fees or lock-in contracts
Distributor	Essential Energy

Estimated prices are based on typical usage in your area. Prices are not personal estimates and your household's usage may vary. Prices exclude solar payments, concessions and bonuses.

Fees and charges

Disconnection fee

\$41.11

A disconnection fee may apply

Billing and pricing details

Billing period	Every month
Payment options	Direct debit, Credit card, BPay
Prices are not fixed	We may updated your tariff from time to time to reflect market changes and economic conditions, no more than once every six months. We will always notify you of any tariff change.

General usage charges

Usage rates (at all times)

- Usage at all times
29.47 cents/kWh

Terms and conditions

Further information in relation to this offer - see our terms and conditions at: powershop.com.au/prices

Additional fee information

Information is set out on our fees page: powershop.com.au/fees.

Contact details

Powershop



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- 🌐 www.powershop.com.au

Energy Made Easy is an Australian Government website where you can compare energy plans. Visit Energy Made Easy at energymadeeasy.gov.au





Standing Offer

- No contract term
- Single rate with controlled load tariff

Call 1800 462 668

www.powershop.com.au

Estimated price

1 person	LOW 9.4 kWh/day	\$ 1,610 with discounts \$1,610 per year
2 to 3 people	MEDIUM 12.2 kWh/day	\$ 1,890 with discounts \$1,890 per year
4 to 5+ people	HIGH 18.7 kWh/day	\$ 2,540 with discounts \$2,540 per year

All prices listed are inclusive of GST except where indicated.

Plan features

- Monthly billing option
- No credit card fees
- No exit fees
- No fees for paper bills
- No move in fee
- Plan prices are not fixed

Fees and charges

Disconnection fee **\$41.11**

Pricing

All rates are GST inclusive

General charges	Daily supply charge	164.40 cents/day
	General usage rates	29.47 cents/kWh
Controlled load	Daily supply charge	16.96 cents/day
	Controlled load usage	17.49 cents/kWh

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General usage charges

Usage rates (at all times)

- Usage at all times
29.47 cents/kWh

Controlled load charges

	Controlled load usage	Daily supply charge	Rate
Controlled Load One	● All usage 17.49 cents/kWh	16.96 cents/day	

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	Controlled load usage	Daily supply charge	Rate
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ENERGYMADE
The power to compare
easy



Standing Offer

- No contract term
- Time of use tariff

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Fees and charges

Disconnection fee **\$41.11**

Pricing

All rates are GST inclusive

General charges	Daily supply charge	168.18 cents/day
	Time of use usage rates	21.07 to 33.99 cents/kWh

Contract details

Effective from	11 Jul 2019
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Fees and charges

Disconnection fee

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Billing and pricing details

Billing period	Every month
Payment options	Direct debit, Credit card, BPay
Prices are not fixed	We may updated your tariff from time to time to reflect market changes and economic conditions, no more than once every six months. We will always notify you of any tariff change.

Time of use charges

General Usage | 1 Jul - 30 Jun | Mon-Fri

● Peak 1700 to 1959
33.99 cents/kWh

● Shoulder 0700 to 1659
30.67 cents/kWh

● Shoulder 2000 to 2159
30.67 cents/kWh

● Off-Peak 2200 to 0659
21.07 cents/kWh

General Usage | 1 Jul - 30 Jun | Weekends

● Off-Peak 0000 to 2359
21.07 cents/kWh

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Standing Offer

- No contract term
- Time of use with controlled load tariff

Call 1800 462 668

www.powershop.com.au

Estimated price

1 person	LOW 9.4 kWh/day	\$ 1,600 with discounts \$1,600 per year
2 to 3 people	MEDIUM 12.2 kWh/day	\$ 1,880 with discounts \$1,880 per year
4 to 5+ people	HIGH 18.7 kWh/day	\$ 2,520 with discounts \$2,520 per year

All prices listed are inclusive of GST except where indicated.

Plan features

- Monthly billing option
- No credit card fees
- No exit fees
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Fees and charges

Disconnection fee **\$41.11**

Pricing

All rates are GST inclusive

General charges	Daily supply charge	168.18 cents/day
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General Usage | 1 Jul - 30 Jun | Weekends

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Controlled load charges

	Controlled load usage	Daily supply charge	Rate
Controlled Load One	● All usage 17.49 cents/kWh	16.96 cents/day	

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Controlled load charges

	Controlled load usage	Daily supply charge	Rate
Controlled Load Two	● All usage 17.85 cents/kWh	16.96 cents/day	

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Time of use charges

General Usage | 1 Jul - 30 Jun | Mon-Fri

● Peak 0700 to 0859 33.99 cents/kWh	● Peak 1700 to 1959 33.99 cents/kWh	● Shoulder 0900 to 1659 30.67 cents/kWh	● Shoulder 2000 to 2159 30.67 cents/kWh	● Off-Peak 2200 to 0659 21.07 cents/kWh
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General Usage | 1 Jul - 30 Jun | Weekends

● Off-Peak 0000 to 2359 21.07 cents/kWh
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Standing Offer

- No contract term
- Time of use with controlled load tariff

Call 1800 462 668

www.powershop.com.au

Estimated price

1 person	LOW 9.4 kWh/day	\$ 1,600 with discounts \$1,600 per year
2 to 3 people	MEDIUM 12.2 kWh/day	\$ 1,880 with discounts \$1,880 per year
4 to 5+ people	HIGH 18.7 kWh/day	\$ 2,520 with discounts \$2,520 per year

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Plan features

- Monthly billing option
- No credit card fees
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General charges	Daily supply charge	168.18 cents/day
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General Usage | 1 Jul - 30 Jun | Weekends

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Controlled load charges

	Controlled load usage	Daily supply charge	Rate
Controlled Load One	● All usage 17.49 cents/kWh	16.96 cents/day	

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