

Victorian Energy Fact Sheet

When you're signing up to something new, it's important to know what's what. Here's some essential info about Powershop and this offer.


ELECTRICITY

 OFFER **ELECTRIC VEHICLES**

 DISTRIBUTOR **CITIPOWER**

About Powershop

We sell energy to homes and businesses in Victoria, NSW, South East QLD and South Australia. We work hard to provide better prices, a fairer deal for all our customers, and a better future for the planet.

Tariff Information

This Flexible tariff consists of a Daily Supply Charge, and then a different per kWh energy rate for Peak, Off Peak, Shoulder and Super Off Peak* times. The energy rate for the Super Off Peak times is cheaper than the normal Off Peak rate and provides a perfect opportunity to charge your Electric Vehicle.

*The Super Off Peak energy rates and times are not displayed on the Victorian Energy Fact Sheet but are detailed on this page which is to be read in conjunction with the Victorian Energy Fact Sheet. The energy rates for the Super Off Peak times supersede the same times covered on the Victorian Energy Fact Sheet.

TARIFF	TIME BAND	UNIT	INC. GST
Super off Peak	12am to 4am everyday	c/kWh	11.77

About this offer

This offer will give you exclusive access to the Shop, where you can buy Powerpacks to save more on your bills. You also get access to the Powershop app to manage your bills and energy usage.



Need Help?

Visit our help centre:

powershop.com.au/help

Call us on:

1800 462 668

The following pages have been created by the Victorian Energy Compare Government website.

Get in touch if you're not sure how to read the info on the following pages. We can help you understand which rates, tariff and climate zone applies to you.

You can also visit

powershop.com.au/vic-energy-fact-sheets



Powershop Australia Pty Ltd

- No contract term
- Flexible Pricing with controlled load

- Call 1800 462 668
- www.powershop.com.au

Estimated electricity cost

1 person	LOW 7.2 kWh/day	\$1,040/year \$1,150 if you do not meet your discount conditions
2 to 3 people	MED 11.8 kWh/day	\$1,460/year \$1,620 if you do not meet your discount conditions
4+ people	HIGH 15.5 kWh/day	\$1,800/year \$2,000 if you do not meet your discount conditions

Features

- Direct debit payment required
- No pay on time discount
- Green Power options
- No fixed price contract
- No paper bills available

Estimated costs are inclusive of GST and are based on typical usage in your postcode, with regular usage on weekday afternoons and evenings. Your household's usage may vary. Costs exclude controlled load charges, solar payments, concessions and bonuses. A more personalised estimate can be found on the Victorian Energy Compare website at <https://compare.energy.vic.gov.au>. Retailers must provide clear advice to help customers find the offer that best suits their circumstances. Contact the retailer by calling **1800 462 668** and quote this Offer ID **POD135356MR**.

Offer details

Distributor	Citipower
Offer type	Market offer
Fuel type	Electricity
Customer type	Residential
Release date	01-01-2020
Expiry date	31-12-2020

Offer eligibility

This product and document is only applicable to Victorian customers in the CitiPower distribution area who privately own an electric vehicle (car or SUV only), have a smart meter and move to a flexible tariff. Other... more details below

Discounts and incentives

Conditional discounts

(incl. GST)

Mega Pack	Percentage of bill amount: 10.00%
You'll have access to up to a 10% discount if you buy specials (an average of 8% off the Victorian Default Offer) – see powershop.com.au/help for more info.	

Contract details

Contract term	No contract term
Cooling off period	10 business days
Eligibility criteria	This product and document is only applicable to Victorian customers in the CitiPower distribution area who privately own an electric vehicle (car or SUV only), have a smart meter and move to a flexible tariff. Other eligibility criteria may apply, contact Powershop for details.
Prices are not fixed	We may update your tariff from time to time to reflect market changes and economic conditions. We'll always notify you of any tariff change - this will usually be by email, and by no later than the date of your next bill to be impacted by the variation.
Contract expiry details	This Powershop offer has no contract term or exit fees

Full terms and conditions

This offer includes a Super Off Peak rate detailed in the attached cover page, which should be read in conjunction with this Victorian Energy Fact Sheet. We do not issue paper bills and require a credit card or bank details. For more information in relation to Powershop and this offer, see full terms and conditions at: www.powershop.com.au/prices

Fees

	(incl. GST)
Early termination fee	Flat rate: \$0.00
This Powershop offer has no exit fees	
Credit card payment processing fee	Flat rate: \$0.00
Powershop do not charge credit card fees.	
Disconnection fee	Flat rate: \$42.42
Disconnection fees may apply to manually de-energise a property. The fee will be passed on from your distributor and may vary.	
Disconnection fee	Flat rate: \$12.04
Disconnection fees may apply to remotely de-energise a property. The fee will be passed on from your distributor and may vary.	
Additional information	
In addition to the applicable prices, you may incur other fees, including disconnection fees. Information regarding fees is set out on our fees page powershop.com.au/fees	

Billing details

Bill frequency	1 month
Payment options	Direct debit

Offer rate and details

Local time

Electricity charges (All year)	Tariff (incl. GST)
Daily supply charge	115.58 c/day
Peak consumption – Mon - Fri, 3pm - 9pm	
All consumption	34.33c/kWh
Shoulder consumption – Mon - Fri, 7am - 3pm; Mon - Fri, 9pm - 10pm; Sat - Sun, 7am - 10pm	
All consumption	28.29c/kWh
Off-peak consumption – Everyday, 12am - 7am; Everyday, 10pm - 12am	
All consumption	21.81c/kWh
Controlled load charges	Tariff (incl. GST)
Controlled load consumption	20.36 c/kWh

Daily supply charge: a charge that applies for supplying electricity to your premises for each day of the billing period, regardless of how much electricity is used.

kWh: a 'kWh' stands for kilowatt hour and is the unit of measurement for your electricity bill.

Solar feed-in tariff options

	Tariff
Current retailer feed-in tariff	12.00 c/kWh
Premium feed-in tariff	72.00 c/kWh

GreenPower options

When you choose to buy a GreenPower product from an energy retailer, the retailer then invests the additional charge in the renewable energy industry. These purchases are audited by a group of government agencies.

Option	Description	Price (incl. GST)
100% GreenPower	100% GreenPower for 5.5c/kWh inc. GST (no discounts apply to GreenPower charges)	5.50 cents per kWh

Climate zone 6: Mild temperate