

Basic Plan Information Document

When you're signing up to something new, it's important to know what's what. Here's some essential info about Powershop and this offer.

**ELECTRICITY**OFFER **ELECTRIC VEHICLES**DISTRIBUTOR **AUSGRID**

About Powershop

We sell energy to homes and businesses in Victoria, NSW, South East QLD and South Australia. We work hard to provide better prices, a fairer deal for all our customers, and a better future for the planet.



Get 100% carbon offset energy at no extra cost to you

OVER 1.8 Million
tonnes of carbon offset
thanks to Powershop customers

About this offer

This offer will give you exclusive access to the Shop, where you can buy Powerpacks to save more on your bills. You also get access to the Powershop app to manage your bills and energy usage.



Tariff Information

This Time of Use tariff consists of a Daily Supply Charge, and then a different per kWh energy rate for Peak, Off Peak, Shoulder and Super Off Peak* times.

The energy rate for the Super Off Peak times is cheaper than the normal Off Peak rate and provides a perfect opportunity to charge your Electric Vehicle.

*Super Off Peak is displayed as 'Shoulder-2' on the Basic Plan Information Documents.

Need Help?

Visit our help centre:
powershop.com.au/help

Call us on:
1800 462 668

The following pages have been created by the Energy Made Easy Government website.

Get in touch if you're not sure how to read the info on the following pages. We can help you understand which rates and tariff apply to you.

You can also visit
powershop.com.au/basic-plan-information



Shopper Market Offer - Electric Vehicles

- No contract term
- Time of use tariff

Call **1800 462 668**

www.powershop.com.au

Estimated price

1 person	LOW 9.3 kWh/day	\$1,040 with discounts \$1,230 per year
2 to 3 people	MEDIUM 14.3 kWh/day	\$1,410 with discounts \$1,660 per year
4 to 5+ people	HIGH 19.2 kWh/day	\$1,760 with discounts \$2,070 per year

Estimated prices are based on typical usage in your postcode, with regular usage on weekday afternoons and evenings. Prices are not personal estimates and your household's usage may vary. Prices exclude solar payments, concessions and bonuses.

Plan features

- ✓ Monthly billing option
- ✓ 10 day cooling off period
- ✓ No credit card fees
- ✓ No exit fees
- ✓ No fees for paper bills
- ✓ No move in fee
- ! Plan prices are not fixed

Fees and charges

Disconnection fee	\$12.24
Other fee	\$0.00

! Plan eligibility

This plan is only available if:
Electric Vehicle Offer

Discounts

Mega Pack **15%**

Access up to a 15% discount if you buy specials (avg. of 15% off the reference rate) - see powershop.com.au/help for more info.

Pricing

All rates are GST inclusive

General charges	Daily supply charge	120.47 cents/day
	Time of use usage rates	9.02 to 39.60 cents/kWh
Solar feed-in	10.2 cents/kWh exported	
GreenPower	100% option available	

Contract details

Effective from	16 Apr 2020
Cooling off period	10 business days
Contract expiry	This Powershop offer has no exit fees or lock-in contracts
Distributor	Ausgrid

Fees and charges

Disconnection fee	\$12.24
A manual disconnection fee	
Other fee	\$0.00
Information is set out on our fees page: powershop.com.au/fees .	

Plan eligibility

This plan is only available if:

Electric Vehicle Offer

To be eligible for this offer you must privately own an electric vehicle (car or SUV only), have a smart meter and move to a Time of Use tariff.

Billing and price details

Billing period	Every month
Payment options	Direct debit, Credit card, BPay
Prices are not fixed	If we vary our prices we'll always give notice as soon as reasonably practicable - usually by email and no later than 5 business days before the variation is to take place.

Time of use charges

General Usage | 01 Jul - 30 Jun | Mon-Fri

● Peak 1400 to 1959 39.60 cents/kWh	● Shoulder-1 0700 to 1359 21.59 cents/kWh	● Shoulder-1 2000 to 2159 21.59 cents/kWh
● Shoulder-2 0000 to 0359 9.02 cents/kWh	● Off-Peak 0400 to 0659 18.10 cents/kWh	● Off-Peak 2200 to 2359 18.10 cents/kWh

General Usage | 01 Jul - 30 Jun | Weekends

● Shoulder-1 0700 to 2159 21.59 cents/kWh	● Off-Peak 0000 to 0659 18.10 cents/kWh	● Off-Peak 2200 to 2359 18.10 cents/kWh
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Solar feed-in

Voluntary FIT

10.2 cents/kWh exported

GreenPower

Usage	Charge
100%	\$0.055 per unit of usage
	100% GreenPower for 5.5c/kWh inc. GST (no discounts apply to GreenPower charges). You can purchase as much, or as little, 100% GreenPower as you like.

Terms and conditions

Further information in relation to this offer, see our terms and conditions at: powershop.com.au/prices

Additional fee information

Information is set out on our fees page: powershop.com.au/fees.

Contact details

Powershop



 Call **1800 462 668**

 **www.powershop.com.au**

Energy Made Easy is an Australian Government website where you can compare energy plans. Visit energymadeeasy.gov.au

