

# Basic Plan Information Document

When you're signing up to something new, it's important to know what's what. Here's some essential info about Powershop and this offer.

**ELECTRICITY**OFFER **ELECTRIC VEHICLES**DISTRIBUTOR **ENERGEX**

## About Powershop

We sell energy to homes and businesses in Victoria, NSW, South East QLD and South Australia. We work hard to provide better prices, a fairer deal for all our customers, and a better future for the planet.



Get 100% carbon offset energy at no extra cost to you

**OVER 1.8 Million**  
tonnes of carbon offset  
thanks to Powershop customers

## About this offer

This offer will give you exclusive access to the Shop, where you can buy Powerpacks to save more on your bills. You also get access to the Powershop app to manage your bills and energy usage.



## Tariff Information

This Time of Use tariff consists of a Daily Supply Charge, and then a different per kWh energy rate for Peak, Off Peak, Shoulder and Super Off Peak\* times.

The energy rate for the Super Off Peak times is cheaper than the normal Off Peak rate and provides a perfect opportunity to charge your Electric Vehicle.

\*Super Off Peak is displayed as 'Shoulder-2' on the Basic Plan Information Documents.

## Need Help?

Visit our help centre:  
[powershop.com.au/help](https://powershop.com.au/help)

Call us on:  
**1800 462 668**

The following pages have been created by the Energy Made Easy Government website.

Get in touch if you're not sure how to read the info on the following pages. We can help you understand which rates and tariff apply to you.

You can also visit  
[powershop.com.au/basic-plan-information](https://powershop.com.au/basic-plan-information)



## Shopper Market Offer - Electric Vehicles

- No contract term
- Time of use tariff

Call **1800 462 668**

[www.powershop.com.au](http://www.powershop.com.au)

### Estimated price

1 person	<b>LOW</b> 8.8 kWh/day	<b>\$960</b> with discounts \$1,130 per year
2 to 3 people	<b>MEDIUM</b> 12.9 kWh/day	<b>\$1,240</b> with discounts \$1,450 per year
4 to 5+ people	<b>HIGH</b> 17.1 kWh/day	<b>\$1,530</b> with discounts \$1,800 per year

Estimated prices are based on typical usage in your postcode, with regular usage on weekday afternoons and evenings. Prices are not personal estimates and your household's usage may vary. Prices exclude solar payments, concessions and bonuses.

### Plan features

- ✓ Monthly billing option
- ✓ 10 day cooling off period
- ✓ No credit card fees
- ✓ No exit fees
- ✓ No fees for paper bills
- ✓ No move in fee
- ! Plan prices are not fixed

### Fees and charges

Other fee **\$0.00**

### Discounts

**Mega Pack** **15%**

Access up to a 15% discount if you buy specials (avg. of 16% off the reference rate) - see [powershop.com/help](http://powershop.com/help) for more info.

### Pricing

All rates are GST inclusive

<b>General charges</b>	Daily supply charge	111.17 cents/day
	Time of use usage rates	9.90 to 33.08 cents/kWh
<b>Solar feed-in</b>	9.5 cents/kWh exported	
<b>GreenPower</b>	100% option available	

### Contract details

Effective from	16 Apr 2020
Cooling off period	10 business days
Contract expiry	This Powershop offer has no exit fees or lock-in contracts
Distributor	Energex

### ! Plan eligibility

This plan is only available if:  
Electric Vehicle Offer

## Fees and charges

### Other fee

\$0.00

Information is set out on our fees page: [powershop.com.au/fees](https://powershop.com.au/fees).

## Plan eligibility

This plan is only available if:

### Electric Vehicle Offer

To be eligible for this offer you must privately own an electric vehicle (car or SUV only), have a smart meter and move to a Time of Use tariff.

## Billing and price details

Billing period	Every month
Payment options	Direct debit, Credit card, BPay
Prices are not fixed	If we vary our prices we'll always give notice - usually by email and no later than 5 business days before the variation takes place, or 10 business days if the variation is an increase.

## Time of use charges

### General Usage | 01 Jul - 30 Jun | Mon-Fri

● Peak 1600 to 1959 33.08 cents/kWh	● Shoulder-1 0700 to 1559 22.01 cents/kWh	● Shoulder-1 2000 to 2159 22.01 cents/kWh
● Shoulder-2 0000 to 0359 9.90 cents/kWh	● Off-Peak 0400 to 0659 19.05 cents/kWh	● Off-Peak 2200 to 2359 19.05 cents/kWh

### General Usage | 01 Jul - 30 Jun | Weekends

● Shoulder-1 0700 to 2159 22.01 cents/kWh	● Off-Peak 0000 to 0659 19.05 cents/kWh	● Off-Peak 2200 to 2359 19.05 cents/kWh
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## Solar feed-in

Voluntary FIT

9.5 cents/kWh exported

Government feed-in tariffs available for eligible customers. Contact retailer for details

## GreenPower

Usage	Charge
100%	\$0.055 per unit of usage 100% GreenPower for 5.5c/kWh inc. GST (no discounts apply to GreenPower charges). You can purchase as much, or as little, 100% GreenPower as you like.

## Terms and conditions

Further information in relation to this offer, see our terms and conditions at: [powershop.com.au/prices](https://powershop.com.au/prices)

## Additional fee information

Information is set out on our fees page: [powershop.com.au/fees](https://powershop.com.au/fees).

## Contact details

## Powershop



 Call **1800 462 668**

 **www.powershop.com.au**

Energy Made Easy is an Australian Government website where you can compare energy plans. Visit [energymadeeasy.gov.au](http://energymadeeasy.gov.au)

