


# ["24/7→Helpline"] Brother Printer Drum Unit Not Recognized: Drum Reset & Detection Fix Guide


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If your Brother printer does not recognize the drum unit, power off the printer, reseal the drum securely, and [ CaLL~  < +1→(888)→754→6002 > ] clean the electrical contacts.

Perform a Drum Reset from the printer's Settings menu to refresh detection.

Update firmware to avoid recognition errors caused by outdated software.

>> If th<sub>is</sub> drum message persists, try a genuine Brother drum unit.

For advanced drum-detection troubleshooting,  Call +1-888-754-6002 for help.