



Can I cancel or change my booking?

You can make changes to your reservation via the email confirmation you receive when you book in. We include a link to modify or cancel the reservation from there. If you did not receive a confirmation from us, please send us a message on [reservations@elcaminocantina.com.au](mailto:reservations@elcaminocantina.com.au) with your full booking details (location, name, booking date and time) and new details regarding the booking.

Are you an all-ages venue?

We allow all ages, however if you are under 18 you must always be accompanied by a parent or a legal guardian. Your booking also must be located in the main dining area. Underage patrons will not be permitted entry without their chaperones present.



Do you need ID to get in?

Yes, we require proof of age upon entry. Passports, drivers licenses and proof of age cards are acceptable forms of ID.

Do you have any gluten free items?

Gluten free options include nachos, fajitas (with corn tortillas), wings (with buffalo sauce) and tacos (with corn tortillas). Our corn chips are also gluten free, however they are fried in the same fryer with dishes that contain gluten. Please notify our friendly staff that you are gluten free, and we will do our best to accommodate your dietary requirements.

What are your vegan options?

Our Cauli Cartel tacos is vegan friendly when served on our corn tortilla. We also have a mushroom fajita. We can also modify most vegetarian items to suit. Please advise our friendly staff when you dine and we will do our best to accommodate your dietary requirements.

Do I need to book a table for the Tex-Mex package?

We always recommend booking a table to guarantee your spot. The quickest and easiest way to do so is online through our website, you can request this special during the booking process. Please note, if you choose this option, all guests on the table must dine from this package.



Does the whole table need to order the Tex-Mex package?

Yes, the whole table must use the same menu.  
We cannot mix and match on the same table.

Can you accommodate Vegans/Vegetarians/Gluten Free on the package?

Yes, we will modify our package offerings to cater to those who have allergies or dietary preferences. We can also offer a food only version (for those who do not drink alcohol) with no drinks priced at \$50pp.

Which of your venues allow dogs?

El Camino Entertainment Quarter, Bowen Hills & South Bank allow furry friends in their outdoor spaces.

What happened to your Amigos program?

Unfortunately, our Amigos program and associated benefits are currently on hold, as we rebuild our business following the 2020 hospitality industry shutdown.

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What do you do for Birthdays?

Please let us know if you are celebrating a special occasion! Feel free to bring a cake with you to any of our venues as we do not charge fees. We can organise some sparklers or candles in our churros as well upon request. Small table decorations are also permitted to be brought to the venue.

How do I get a hat?

We provide our colourful sombreros for all guests to enjoy and take home! These are provided free however we cannot guarantee them as in some rare instances we do run out of stock.

What to do if I am running late?

We will hold your table if you are running late for a maximum of 15 minutes without hearing from you. You can modify your reservation online to start later or we will organise the next available table when you arrive.