

SUNCORP NETSETGO CENTRE OF THE TERM PRIVACY STATEMENT

Privacy is important...

... especially when you consider the number of ways we communicate and interact these days. That's why we've put together this statement. It explains how we collect, hold, use and disclose your personal information and who we share it with.

And because it's guided by privacy laws, you can be sure it takes your rights seriously.

Above all, this statement is your assurance that we never take your privacy for granted and always take the utmost care in protecting your personal information.

The Suncorp NetSetGO Centre of the Term competition is an initiative of Suncorp Corporate Services Pty Ltd (Suncorp) and Netball Australia.

Why do we collect personal information?

Personal information is information or an opinion about an identified individual or an individual who is reasonably identifiable. We collect personal information so that we can:

- assess the eligibility of the organisation or group you represent as a recipient of a prize pursuant to the Suncorp NetSetGO Centre of the Term competition;
- communicate with you regarding your entry or prize provided pursuant to the Suncorp NetSetGO Centre of the Term competition;
- promote our Suncorp NetSetGO Centre of the Term competition, including the provision of a prize, through internal and external communication channels including the media.

What happens if you don't give us your personal information?

If we ask for your personal information and you don't give it to us, we may not be able to assess your eligibility or communicate with you regarding your entry.

How we handle your personal information

We collect your personal information from you via your application and, in some cases, from other people or organisations.

We will only use and disclose your personal information for the purposes we collected it as well as purposes that are directly related, where you would reasonably expect us to. We may disclose your personal information to and/or collect your personal information from:

- the organisation or group you represent in your entry pursuant to the Suncorp NetSetGO Centre of the Term competition;
- Netball Australia and Member Organisations;
- other companies within Suncorp and other trading divisions or departments within the same company (Please see our Privacy Policy for a list of brands/companies);
- partners, staff, customers and the community through internal and external communication channels including the media;
- social media and other virtual communities and networks where people create, share or exchange information;
- publicly available sources of information;
- a third party that we've contracted to provide specialist services – for example:
 - grant administrators;

- information technology providers;
- administration or business management services, consultancy firms, auditors and business management consultants;
- marketing agencies and other marketing service providers;
- print/mail/digital service providers; and
- imaging and document management services;
- any intermediaries, including your agent, adviser, a broker, representative or person acting on your behalf;
- accounting or finance professionals and advisers;
- government, statutory or regulatory bodies and enforcement bodies;
- legal and any other professional advisers or consultants; and
- any other organisation or person, where you've asked them to provide your personal information to us or asked us to obtain personal information from them.

We'll use a variety of methods to collect your personal information from, and disclose your personal information to, these persons and organisations, including written forms, telephone calls and via electronic delivery. We may collect and disclose your personal information to these persons and organisations during the information life cycle, regularly, or on an ad hoc basis, depending on the purpose of collection.

How to access and correct your personal information or make a complaint

You have the right to access and correct your personal information held by us and you can find information about how to do this in the Suncorp Group Privacy Policy.

The Policy also includes information about how you can complain about a breach of the Australian Privacy Principles and how we'll deal with such a complaint.

Contact us

For more information about our privacy practices you can visit: www.suncorpgroup.com.au/privacy. Alternatively, you can get in touch directly by contacting: communitysponsorships@suncorp.com.au.