

NZ COLLISION REPAIR ASSOCIATION

Vision: “To represent and lead the collision repair industry in quality, standards and education”

LEADERSHIP

Goal	Measure	Status
Public Recognition	Licensed Collision Repairer	Signs now completed and being issued to qualifying members
	CRA Guarantee	Constantly promoted and now over 120 contracts issued
	Maximise PR opportunities	Excellent exposure on various issues with coverage on TV One News, Breakfast TV, National Radio, Radio Live and about 20 national and regional publications
Industry Recognition	Vehicle manufacturers	Licensed Collision Repairer status recognised by 5 vehicle manufacturers
	Insurance company buy in	Good engagement through Code of Practice and other initiatives. Significant contact over Insurance Company survey results
	WorkSafe	Contact sharing MLO sheet, Guidelines to Shop Compliance form and H & S programme
	NZTA	Code of Practice project ongoing. Currently lobbying for a change to the Repair Rule to recognise Code of Practice participants
Succession Planning	All NX refreshed with none over 5 years	2 new NX from 2018 AGM's. Permanent item on NX Agenda

SUSTAINABILITY

Goal	Measure	Status
Member Engagement	Events	Roadshows well attended Successful annual conference in Rotorua with excellent feedback
	Member numbers	Numbers are constant
	Staff shortages	Successfully listed on the skills shortages list
Economic Opportunities	H & S joint venture	Now 196 signed up
	Possible commercial venture	High level NX discussion
	Car Leasing	Offering to members
Compliance	Compliance Scorecard	All set up in the database and compliance now increased to 87%
	Code of Practice	Now over 120 signed up
	Health & Safety	196 signed up