



CRA BULLETIN

Issue 80 – 24th February 2015

Signed: _____ Dated: _____

REPAIR SPECS

This is a message for all repairers out there that are carrying out or intend to carry out structural repairs.

Please, please make sure you obtain any repair specs you need **before** you even put pen to paper or fingers to keyboard and write up the estimate. This will enable you to estimate the repair correctly, based on the repair spec instructions.

If you can't get access to the specs then please make sure you clear the repair method you are going to use with the assessor involved **before** you make any cuts to the body work of the vehicle. Make sure you document your discussion and if possible get the assessor to sign off, on a photo of the projected cut lines. This will prove that a representative from the insurer agreed with your decision.

Please take these comments on board as there are more and more stories out there of insurers requiring repairers to re-repair the vehicle or in some cases buy the vehicle from the customer.

Remember we take images of every repair we do and send those images through to the insurers. If we don't complete the repair correctly we are providing proof.