

CALHN Adult COVID-19 Triage and Assessment Clinic Flowchart

Version 13- 20/10/20
Working draft

Children arriving at clinic:

All persons <18 years old to be directed to WCH. Parents can be tested with their child. Clinic times 0900-1800.

Recommended call hospital in advance on 8161 8050 or 8161 7306. Location: Main Kermode St entrance, next to pharmacy.

Call Code Blue 33# if medical emergency

Adults arriving at clinic:

All (including well companions) to perform **hand hygiene** and don **surgical mask**

Assess and triage:

Testing and assessing applies to any person presenting to the COVID-19 clinic, even if they are asymptomatic and there is no epidemiological criteria.

Undertake observations and assess against criteria in the COVID-19 clinic guideline (ensure staff wear PPE as per [SA Health PPE Matrix](#))

- Patient condition is stable

Nursing staff at clinic:

To **don PPE** including: **N95 Mask** and **protective eyewear/face shield**, long sleeved **gowns** and **gloves** for each patient assessment

Clinical Criteria

- Fever / history of fever **OR**
- Acute respiratory infection (shortness of breath, cough, sore throat) **OR**
- Loss of smell or taste **OR**
- Other clinical symptoms: fatigue, headache, runny nose, muscle pain, joint pain, diarrhoea, nausea / vomiting, loss of appetite, conjunctivitis, chest pain **OR**
- Asymptomatic infection has been reported

YES

NO

Isolate and test:

- **Singleroom.** If single rooms are full then assess if suitable to wait outside to be called when a room is available
- **Specimen collection** (repeat testing may be required):
 - **combined throat and deep nasal swab** (collect throat swab first)
- Request COVID-19 AND **clearly document on the request form that you SUSPECT COVID-19 and the travel history**
- **CALHN Healthcare Worker (HCW)** presenting to the clinic to be prioritised for testing if possible and a yellow sticker to be placed on the request form and be visible through the bag - Request **Respiratory viral PCR** including COVID-19.
- HCW not to return to work until negative result received / advised by CWHS
- **Respiratory samples are not to be sent via Pneumatic Tube System. Samples MUST be hand delivered to the laboratory.**

Advise specimen reception on delivery: suspected COVID-19

Transfer to ED:

- To arrange transport to ED eg wheelchair, barouche and security assist RAH Helpdesk 46000 QEH 27852
- Emergency Department to advise them that you are escorting patient to ED for assessment
RAH: COVID DEP
SD 81203
0401 718 961
QEH: Triage 27101, Navigator Nurse 0466 440 241
- IPCU (SD 81327 or 0421899376) with patient name and UR number (if after hours leave a message)
- **Patient to continue to wear a surgical mask**
- **ALL Staff to transfer wearing PPE**

Epidemiological Criteria

1. Travelled overseas in the last 14 days (New Zealand exempt)
2. Been a passenger or crew on a cruise ship in the last 14 days
3. Travelled interstate where South Australia has "restricted borders" in the last 14 days
4. Currently in home isolation for suspected / probable / confirmed coronavirus
5. Been exposed to or advised you are a close or casual contact with a confirmed, probable or suspected case
6. Lived in or travelled through a geographically localised area with elevated risk of community transmission (as defined by public health authorities / [SA Health public health alert](#)). Also known as higher risk areas or "hotspots"- links to all states can be found on the [travel to and from SA internet page](#) .
7. Healthcare worker / aged or residential care worker with epidemiological COVID-19 risk eg looked after COVID-19 patients

Discharge:

Provide patient with discharge advice as per [Australian Government Department of Health](#), SA Health [self-isolate / quarantine](#) and how to seek medical care if deterioration.

Advise to wear surgical mask home using private transport

Additional information

- [OWI: 05409](#)
- [CALHN COVID-19 internet home page and Flowcharts and risk assessments](#)
- CDCB 1300 232 272
- CALHN COVID-19 Clinic Guideline
- [SA Health public health alert](#) and [CDNA National Guideline](#) for epidemiological criteria, casual and close contact definitions and management advice
- [travel to and from SA internet page](#)