

CALHN OPD/Pre-admissions* Quick Reference Flow Chart COVID-19

Ask the patient each of the 7 questions

Have / are you:

1. Travelled overseas in the last 14 days (New Zealand exempt)
2. Been a passenger or crew on a cruise ship in the last 14 days
3. Travelled interstate where South Australia has "restricted borders" in the last 14 days
4. Currently in home isolation for suspected / probable / confirmed coronavirus
5. Been exposed to or advised you are a close or casual contact with a confirmed, probable or suspected case
6. Lived in or travelled through a geographically localised area with elevated risk of community transmission (as defined by public health authorities / [SA Health public health alert](#)). Also known as higher risk areas or "hotspots"- links to all states can be found on the [travel to and from SA internet page](#) .
7. Healthcare worker / aged or residential care worker with epidemiological COVID-19 risk eg looked after COVID-19 patients

NO to all questions

If patient is asymptomatic, manage patient as per usual processes.

If admitting follow [CALHN Inpatient COVID-19 flow chart](#) which provides additional criteria for isolation.

Staff PPE as per [SA Health PPE Matrix](#)

If patient is symptomatic arrange for Dr to assess patient for signs / symptoms of COVID-19. If compatible illness then ask patient to put on a surgical mask AND follow flowchart to arrange testing.

YES to any question
Ask patient to put on a surgical mask AND
Immediately advise clinical staff (nurse or doctor)

Clinical staff to identify signs/symptoms:

- Fever / history of fever **OR**
 - Acute respiratory infection (shortness of breath, cough, sore throat) **OR**
 - loss of smell or loss of taste **OR**
 - Persons with new onset of clinical symptoms* compatible with COVID-19
- *Other clinical symptoms: Fatigue, headache, runny nose, muscle pain, joint pain, diarrhoea, nausea/vomiting, loss of appetite, conjunctivitis, chest pain.

NO

Discuss with OPD / clinic medical officer so a risk assessment can be undertaken re appointment/ procedure. Non-urgent appointments should be rescheduled. If appointment / procedure required Staff PPE as per [SA Health PPE Matrix](#).

Patient to continue to wear surgical mask

For patients requiring [self-isolation/quarantine](#), ask them to arrange private transport home. If private transport is not available then follow [Australian Government advice](#).

If delay: isolate patient in a single room or if not available seat patient at least two metres away from others.

If requires admission unrelated to coronavirus, follow ED / inpatient COVID-19 flow chart which provides additional criteria for isolation

Staff PPE as per [SA Health PPE Matrix](#)

Call:

- Bed flow
RAH SD 81211 all hrs
QEH 0466151646 M-F 0730 -1600 hrs.
QEH After hrs: 0409 985 282

Isolation is required for patients who have overseas / interstate restricted borders/ cruise ship travel history, other risks for COVID-19 or meet home isolation criteria – follow the [Risk Assessment for Bed Management - Inpatient Areas COVID-19 tool](#) available on the [CALHN COVID-19 internet Flowcharts and risk assessments](#)

- IPCU (SD 81327 or 0421899376) with patient name and UR number (if after hours leave a message)

YES

1. Call:

- If the hospital site has a COVID-19 clinic activated then mildly unwell patients may be escorted to the clinic. RAH COVID-19 clinic ph 7074 2997.
- Otherwise, contact Emergency Department (ED) RAH: 43177 / QEH: 27101 and advise that you are escorting patient to ED for assessment.
- Infection Prevention Control Unit (SD 81327 or 0421899376) with patient name and UR number (if after hours leave a message)
- If OPD department is not onsite at RAH or QEH, consider sending the patient to the nearest [COVID-19 clinic](#) or phone SA Health CDCB 1300 232 272

2. Patient to continue to wear a surgical mask

3. **Staff to don PPE:** Surgical mask and protective eyewear/face shield, long sleeved gowns and gloves.

4. **Transport patient to the COVID-19 clinic / ED.** If there is a delay: isolate patient in a single room with door closed. If not available seat patient at least two metres away from others.

Additional information

- [CALHN COVID-19 internet home page including Flowcharts and risk assessments](#)
- [Australian Government Department of Health](#) and [CDNA National guideline for Public Health Units](#)
- [Australian Government Novel coronavirus resources including suspected case and close contacts information](#)
- [SA Health Coronavirus disease \(COVID-19\) information for health professionals](#)
- [travel to and from SA internet page](#)
- [World Health Organisation](#)
- OWI: 05409

*ED and Inpatient areas to follow [CALHN Quick Reference Flow chart – COVID-19](#)