

The Royal Adelaide Hospital Chest Clinic is moving

From early December 2018, remaining
Chest Clinic Services will be relocating to
the Royal Adelaide Hospital
on Port Road

This leaflet contains important information for patients



We're here to help

We understand that the Royal Adelaide Hospital (RAH) may be an unfamiliar environment to you so there will be friendly volunteers at the main entrance on level 3 and near the lifts ready to provide directions and assistance (look out for the purple shirts).

If you require assistance from the car park (i.e. wheelchair or general direction) we recommend contacting the volunteers in advance during business hours on **(08) 7074 1240** to arrange the appropriate assistance.



Finding your way

Chest Clinic Services will be conveniently located on level 3, zones D and E at the RAH.

To determine the location of your next appointment, please refer to your appointment letter. If you are unsure, please feel free to contact staff during business hours on **(08) 7117 2900** to confirm.

The most convenient way to enter the hospital is via the main entrance on level 3 (corner of West and North Terrace), opposite the tram stop.

There are touch screen kiosks located inside the main entrance and car park lift lobbies. These kiosks can help you find where you need to go with on-screen maps to guide you and the option to print the directions.

The map on the back of this leaflet provides specific directions to guide you to the 3D and 3E clinics. A pocket-size map has also been included with this leaflet.



What to do when you arrive

When you arrive at the RAH for your appointment, you can check-in by scanning the barcode on your appointment letter at one of the blue check-in kiosks. These kiosks are conveniently located near the hospital's main entrances and just outside the car park lifts on level 3.

Please also check in for your appointment with the staff at the reception desks at 3D or 3E.

A range of fact sheets and resources are available on the RAH website. Please visit www.rah.sa.gov.au for further information.

Accessing the Royal Adelaide Hospital Chest Clinic

Public car park

Paid car parking is available 24 hours a day, seven days a week and is located underground on levels 1 and 2. Accessible spaces are available across all levels for people who hold a Disability Parking Permit.

For easy and direct access to the 3D and 3E clinics, we recommend parking in the D or E zones and using the respective lift wells to get to level 3.

Pick up/drop off

A short-term 15 minute patient pick up and drop off zone is located at the front of the main entrance on level 3 in close vicinity to the 3D and 3E clinics.

Public transport

The hospital can be accessed by public transport including train, tram and bus. For exact routes and times, call the Adelaide Metro InfoLine on **1300 311 108** or visit www.adelaidemetro.com.au.

Interpreters and cultural support

If you or your carer require an interpreter please phone us in advance on **(08) 7117 2900** or speak with one of our staff. These services are provided free of charge to all patients.

What to do in an emergency

As always, if you have a medical emergency, the best course of action is to call 000. Ambulances are the safest way to be assessed, treated and transported to the right hospital for the best clinical care for your condition.

Legend

-  Information
 -  Main Reception
 -  3E Chest Clinic
 -  3D Chest Clinic
 -  Volunteers
 -  SA Pathology and Medical Imaging
 -  Chest Clinic Reception
 -  Check in Kiosks (Blue)
 -  Coffee
 -  Public Dining
 -  Public Lifts
- A B C
D E F G Public Lifts



For more information

Phone: **(08) 7117 2900**

Email: HealthCALHNCommunications@sa.gov.au

Website: www.rah.sa.gov.au

© Department of Health & Wellbeing, Government of South Australia.
All rights reserved. 18128. Printed September 2018.

