

Welcome to the Travelling Film Festival! If you have purchased or received a Flexipass and are ready to redeem some tickets, please find below some step by step instructions.

### 1. AFTER PURCHASE

After purchasing a Flexipass, you will arrive at the following screen indicating your booking was successful.

## YOUR BOOKING WAS SUCCESSFUL

2. **Your booking was successful.**
3. Your booking number is
4. [Print a receipt](#) of your booking. This is not valid for entry to your events.

#### If you bought a subscription or single tickets -

[Download and print](#) your PDF tickets. Alternatively, tickets can be presented on a smart phone at the cinema. Tickets are required for entry to your events.

#### If you bought a Flexipass -

[Redeem tickets on your 5 film flexipass](#) Your 7 digit pass code is on your receipt.

If wish to book your tickets on your flexipass over the phone, please call us on 02 8220 6600 Mon-Fri 10am-5pm.

#### TFF Flexipass 5 Bookings

[Click here](#) to choose your five films.

If you need any assistance, please call 02 8220 6600 Mon-Fri 10am-5pm or email [tff@sff.org.au](mailto:tff@sff.org.au).

#### Let others know you're attending

Share your events with others:



Click on the words: **Redeem tickets on your 5 film flexipass** or **Click here** to get to the next step. Alternatively, copy: <http://tff.sff.org.au/PassBookings> into your browser.

### 2. VALIDATE YOUR CODE

On this screen, enter your Pass Code which can be found on your Flexipass receipt into the box and press **Validate Pass**

## BOOK ON A PASS

Quickly add sessions onto your pass.

Enter your pass number and click Validate Pass.

Important: Remember to **Add to Cart** and complete your booking through **Checkout** once you have finalised your selections.

Pass Code



### 3. SELECTING FILMS

After validating your code, you will arrive at the film selection page.

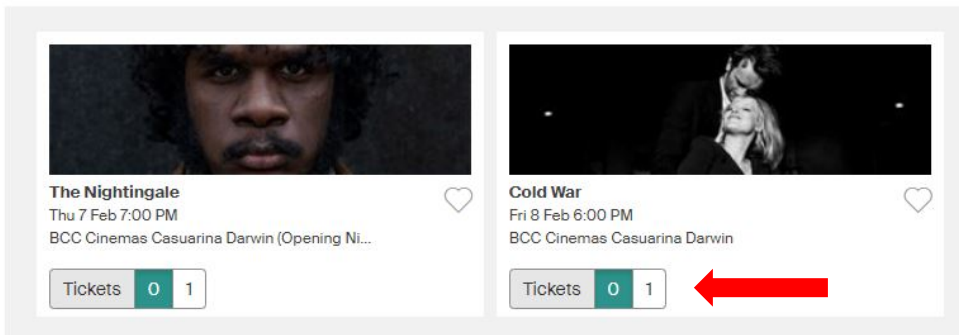
### BOOK ON A PASS

Quickly add sessions onto your pass.

Enter your pass number and click Validate Pass.

Important: Remember to **Add to Cart** and complete your booking through **Checkout** once you have finalised your selections.

Sort ▾



The screenshot shows two film cards. The first card is for 'The Nightingale', showing a film still, the title, the time 'Thu 7 Feb 7:00 PM', and the venue 'BCC Cinemas Casuarina Darwin (Opening Ni...'. Below the card is a 'Tickets' selector with '0' and '1' options. The second card is for 'Cold War', showing a film still, the title, the time 'Fri 8 Feb 6:00 PM', and the venue 'BCC Cinemas Casuarina Darwin'. Below the card is a 'Tickets' selector with '0' and '1' options. A red arrow points to the '1' option for 'Cold War'.

#### Selected Items on Pass

No items selected

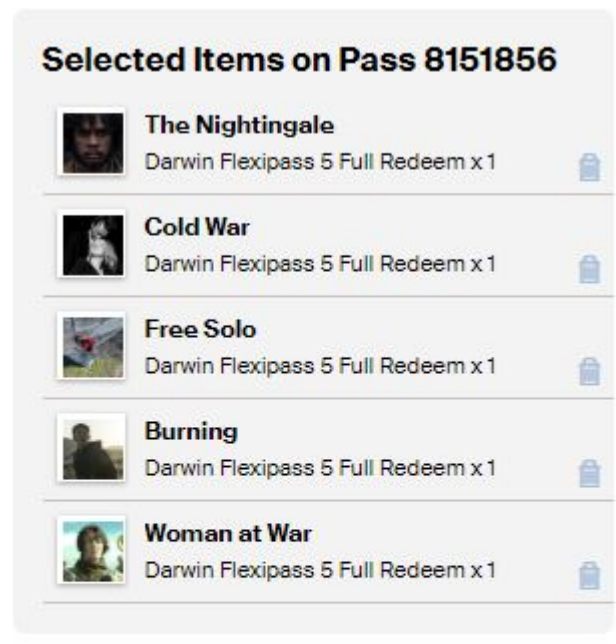
You have 5 sessions available on your pass.

Add to Cart

Cancel and Start Again

Select one ticket next to each film you wish to select by clicking on the **1**.

As you select your five films, they will appear in a list on the right hand side. Once you are satisfied with your selection, press the **Add to Cart** button to proceed to checkout.




The screenshot shows a list of five selected items on a pass. Each item includes a film still, the title, the venue, and the quantity 'x 1'. The items are: 'The Nightingale' (Darwin Flexipass 5 Full Redeem x 1), 'Cold War' (Darwin Flexipass 5 Full Redeem x 1), 'Free Solo' (Darwin Flexipass 5 Full Redeem x 1), 'Burning' (Darwin Flexipass 5 Full Redeem x 1), and 'Woman at War' (Darwin Flexipass 5 Full Redeem x 1). A red arrow points from the 'Add to Cart' button in the previous screenshot to the 'Add to Cart' button in this screenshot.






You have 0 sessions available on your pass.



Add to Cart

Cancel and Start Again

A pop up screen with your film selection will appear.  
After reviewing, select **Checkout**.

 **5 items were added to your cart** ✕

Item	Price	Qty	Total
 Thu Feb 7 7:00 PM - BCC Cinemas Casuarina Darwin (Opening Night) Darwin Flexipass 5 Full Redeem - 8151856			
 <b>Cold War</b> Fri Feb 8 6:00 PM - BCC Cinemas Casuarina Darwin Darwin Flexipass 5 Full Redeem - 8151856	\$0.00	1	\$0.00
 <b>Free Solo</b> Sat Feb 9 2:00 PM - BCC Cinemas Casuarina Darwin Darwin Flexipass 5 Full Redeem - 8151856	\$0.00	1	\$0.00
 <b>Burning</b> Fri Feb 8 8:00 PM - BCC Cinemas Casuarina Darwin Darwin Flexipass 5 Full Redeem - 8151856	\$0.00	1	\$0.00
 <b>Woman at War</b> Sat Feb 9 4:30 PM - BCC Cinemas Casuarina Darwin Darwin Flexipass 5 Full Redeem - 8151856	\$0.00	1	\$0.00

 Close View Cart Checkout 

#### 4. LOG IN/CREATE AN ACCOUNT


If you haven't already logged in to your account, you will be prompted to do so at the next screen.

### SECURE CHECKOUT

#### EXISTING CUSTOMERS

Sign in with your details below.

**Email**

**Password**  

[Forgotten your password?](#)

#### NEW CUSTOMERS

Signup for a ticketing account below.

**Email**

### 5. CHECKOUT

Review your order on the right hand side and make sure the **Booking Total** is **\$0.00**.



**Booking Summary**

<b>Booking Total:</b>	<b>\$0.00</b>
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#### Booking Items



**The Nightingale**

Darwin Flexipass 5 Full Redeem x 1

@ \$0.00



**Cold War**

Darwin Flexipass 5 Full Redeem x 1

@ \$0.00



**Burning**

Darwin Flexipass 5 Full Redeem x 1

@ \$0.00



**Free Solo**

Darwin Flexipass 5 Full Redeem x 1

@ \$0.00



**Woman at War**

Darwin Flexipass 5 Full Redeem x 1

@ \$0.00

Once you have read the **Terms and Conditions**, tick the box and select **Confirm Booking**.

#### Payment Details

No payment is required. Please click Confirm Booking to proceed and place your booking.

I have read and agree to the [Terms and Conditions of sale.](#)



Confirm Booking

### 6. PRINT YOUR TICKETS

You will receive your tickets via email, but you can also download and print them straight away. On the final screen you can select **download and print** to view a PDF of your tickets.

### YOUR BOOKING WAS SUCCESSFUL

Your booking was successful.

Your booking number is 2301.

[Print a receipt](#) of your booking. This is not valid for entry to your events.

If you bought a subscription or single tickets -

[Download and print](#) your PDF tickets. Alternatively, tickets can be presented on a smart phone at the cinema. Tickets are required for entry to your events.



Alternatively, you can also view your bookings in your account. Select **List Tickets** under Bookings.

### MY ACCOUNT

Welcome



Today - Fri Dec 14

You have no sessions today.

Your next session is Thu Feb 7  
7:00 PM The Nightingale

[Print Tickets](#)

[Add to Wallet](#)

Bookings

5 Tickets

2

[List Bookings](#)

[List Tickets](#)

Wishlist

0 sessions on today

0

[View Wishlist](#)

Your Details

Lauren Rendell  
10 Hickson Road  
The Rocks, Queensland, 2000



[Edit Your Details](#)

[Logout](#)

Membership

[Renew](#)

You have no active memberships  
associated to your account.

Passes

[Associate](#)

Darwin Flexipass 5 Full  
5 sessions booked  
[View sessions](#)

Then select your ticket number and **View PDF**.

### MY ACCOUNT - TICKETS

[View PDF](#) [View Mobile](#) [Email PDF](#) [Wallet](#)

Time	Item	Type	Ticket #
Thu 7 Feb			
7:00 PM	The Nightingale BCC Cinemas Casuarina Darwin (Opening Night)	Darwin Flexipass 5 Full Redeem 8151856	<input type="checkbox"/> 2306-4

You can also email your ticket by Selecting **Email PDF**.