

## CONDITIONS OF SALE

**IMPORTANT PLEASE READ:** To purchase tickets, please read all the Terms and Conditions. moshtix may, without prior written notice, invalidate any tickets that are believed to be in breach of these terms and conditions, and no refund, replacement or compensation will be offered.

- 1) This is an 18+ event.
- 2) NO LAD POLICY: Lads and Lad clothing will not be allowed into the event.
- 3) No refunds or exchanges on any ticket except as required by and/or specified by the Entertainment Industry Code of Fair Practice. Incorrect purchases are NOT guaranteed a refund and are at the discretion of the promoter.
- 4) Your barcoded print out ticket is your ticket to the event, this must be presented at the gate to gain entry. Your ticket will be emailed to the email address specified during booking as a PDF attachment once your card has been successfully charged. If you are unable to print your ticket(s) or do not receive your ticket(s) please bring photo ID and the credit card used to purchase the ticket to the event entry gate. moshtix staff members can then look up your booking from your details.
- 5) At the point of entry the ticket presented must match the FULL NAME AND DATE OF BIRTH specified in the booking history and you will be asked to present a current matching driver's license, "RTA Proof of Age" card or Passport that matches this information.
- 6) You must nominate the FULL NAME & DATE OF BIRTH of ALL attendees, and receive separate barcoded ticket for everyone. Each ticket will be emailed separately.
- 7) Each ticket attracts a booking fee, which are inclusive of GST. We accept VISA and MasterCard only.
- 8) The promoter/venue reserves the right to withdraw, reschedule or substitute artists and/or vary advertised prices, event times and inclusions without notice. The promoter/venue reserves the right of admission.
- 9) It is a condition of sale that tickets may not be offered for re-sale on 3rd party websites such as Ebay or Gumtree. Tickets may not be resold or offered for resale at a premium (including online auction sites) or used for advertising, promotion or other commercial purposes. If a ticket is used in breach of these conditions, it may be cancelled without refund and the bearer of the ticket may be refused admission.
- 10) Tickets may be re-issued 1 time. This incurs a fee of \$15 per ticket. Ticket re-issues will close 48 hours prior to event start time.
- 11) moshtix provides this service on behalf of the event promoter/venue.
- 12) NO LIQUIDS of any type are permitted to be brought into the event or camping area. This includes all vessels that contain liquids such as water bottles, soft drinks, liquids such as perfume bottles etc.

## DEFQON.1 FESTIVAL TERMS & CONDITIONS OF ATTENDING

- This is an over 18's event. Entry will be refused to persons under the age of 18.
- Admission to the event will be granted only upon presentation of a valid admission ticket.
- It is a condition of entry that all patrons present a valid and acceptable form of photo identification.
- Acceptable forms of ID are limited to Australian Drivers' License, Passports or RTA endorsed proof of age card.
- Line-up is subject to change without notice and no refunds will be given.
- No admission to the Defqon.1 Camping after Friday 9:00 PM.
- No admission to the Defqon.1 Festival on Saturday after 7:00 PM.
- As this is a licensed venue, entry will be refused to people who are intoxicated and / or disorderly.
- Patrons choosing to bring valuables to the premises do so at their own risk.
- Any wristband removed from wrist or tampered with will be rendered invalid and will not be replaced. Lost or missing wristbands will not be replaced.
- Any patron may be required to undergo search, pat down, bag check and / or metal detector search when they enter and/or during the event. A person who refuses to undergo such a search, pat down and/or bag check may be prohibited from entering the event without being entitled to a refund of the admission fee, or such a visitor may be immediately removed from the event.
- Q-dance Australia reserves the right to refuse entry to any persons who breach the Conditions of Entry.
- There are no pass outs.
- Q-dance maintains a ZERO TOLERANCE drug policy.
- Any patron ejected, or refused entry gives permission for their details to be recorded, and photograph to be taken. Patrons ejected, or refused entry will receive a Ban Notice, excluding them from all Q-dance events for a period of seven (7) years
- Patrons choosing to bring valuables to the premises do so at their own risk
- Entry will be refused to all members of the following groups – LADS, Bandidos, Black Uhlands, Coffin Cheaters, Comanchero, Finks, Fourth Reich, Gladiators, Gypsy Jokers, Hells Angels, Highway 61, Life & Death, Lone Wolf, Mobshitters, Nomads, Odins Warriors, Outcasts, Outlaws, Phoenix Rebels, Scorpions, Notorious or any similar group
- No gang associated behaviour, jewellery, accessories or clothing that displays or infers by form of word, colours, logo, symbol or otherwise that they are a member of one of the above listed groups or similar (Striped polo shirts or skin baseball caps, Nautica, Canterbury shorts etc.) Anyone wearing prohibited clothing inside the venue will be removed from the event.
- The use of earplugs is recommended if long-term hearing loss is of concern to you. The Promoters of the event will not be held liable for any hearing damage or loss.

### PROHIBITED ITEMS (there is to be no discrepancy, managements decision is final):

- Alcohol and / or illegal drugs
- Food (other than listen snack food for campers)
- All prescription drugs will be assessed and reviewed by our trained medical personnel. Their decision on the items will be final. If in doubt then please carry your prescription with you.
- Drinkable liquids
- Aerosol or deodorant spray cans
- Tripods and selfie sticks
- Professional video equipment (unless written permission from Q-dance)
- Umbrellas
- Furniture, including fold up chairs (campers allowed)
- BBQ's

- Animals, except guide dogs or other animals trained to provide mobility assistance
- Balls, sporting equipment, bicycles, skateboards, skates or scooters
- Glass bottles, aluminium cans, metal containers or breakable containers
- Offensive weapons, including potential missiles
- Fireworks, matches, flares, highly flammable or explosive substances
- Large chains or spiked bracelets
- Wallet chains
- Laser Pens
- Large Eskies
- Banners, flags, badges or symbols or any other signs or materials bearing offensive, malicious, hurtful, provocative or political text or representations
- Football shirts, club insignia or clothing that suggests membership or allegiance to a gang
- Markers, "textas", aerosol cans and all graffiti tools are strictly prohibited.
- Large sound systems
- Any other item deemed to be dangerous or offensive by event organisers.

## SELF-REGULATIONS

- To promote a positive and safe atmosphere, we ask that all patrons accept responsibility for their own behaviour and follow the rules and regulations of the event site. Additionally, patrons are required to respect the directions of event staff and security personnel at all times in the interest of patron safety.

## RIGHT TO REFUSE ENTRY

- The organiser reserves the right to refuse entry to any patron.
- The organiser reserves the right to refuse entry to or remove from the premises and person who causes annoyance or inconvenience to other patrons or members of the public.
- The organiser reserves the right to refuse entry to or remove from the premises and person who is believed to be intoxicated, or under the influence of any non-prescribed drug.
- NO Lads, Lad Clothing or Lad behaviour is permitted at Defqon.1. The organiser reserves the right to remove from the event site, any person suspected of being a Lad or inciting Lad behaviour.

## SAFETY OF PERSONAL BELONGINGS

- The organiser or Sydney International Regatta Centre (SIRC) will not be held responsible for any damage, loss or theft of a person's personal property.
- The organiser or Sydney International Regatta Centre (SIRC) will not be held responsible for any damage or loss of a person's personal property that has been confiscated by security.
- Patrons choosing to leave valuables on the premises unattended do so at their own risk.

## SERVICE OF ALCOHOL

- The Sydney International Regatta Centre is a licensed premise. As such, any person found to be intoxicated may be removed from the event site.
- The consumption of alcohol is permitted in the designated areas only. The organiser reserves the right to ask patrons to move to a designated alcohol consumption area. If a patron refuses to move, the organiser reserves the right to remove the patron from the event site.
- Roving RSA Marshalls will be patrolling the event site for the duration of the event. RSA Marshalls reserve the right to refuse the service of alcohol to any patron.
- Bar Staff reserve the right to refuse the service of alcohol to any patron.
- Any persons who are intoxicated, violent, quarrelsome or disorderly will be removed from the site.

## CURFEWS

- To ensure the comfort of all patrons, a curfew will be imposed for the camping area. No noise is permitted in Non-Communal areas after 1.30am. The organiser reserves the right to adjust and enforce these times at its own discretion.

## CAMP GROUND ALLOCATIONS

- Upon arrival to the camping ground, you will be allocated a tent space. Unless previously agreed with the Organiser, the relocation of tents, or camping equipment is not permitted.
- Camping sites will be allocated on a first served basis, if you are camping with a large group the organiser recommends that you ensure that members of your group arrive together.

## FIRE SAFETY

- Fire fighting equipment is only to be used in the event of a fire, and any patron found tampering with fire extinguishers or other fire safety equipment will be removed from the event site and refused entry to Defqon.1 Festival.

## MEDICAL

- Qualified First Aid staff will be in attendance for the duration of the event and located in the Campsite. Should any patron require First Aid, Security personnel can contact the HQ directly via radio.