

Congratulations on the purchase of your new flooring.

Our Hybrid Care & Maintenance Guide will assist you to maintain and extend the life of your new Hybrid floor over many years to come. Please take time to read how to best care for your new Hybrid floors.

IMPORTANT THINGS TO NOTE

Volare floors should be protected from extreme temperatures and strong direct sunlight using interior temperature and humidity control (recommended temperatures 10° - 30°C and relative humidity levels between 30% and 70%)

Window and large door openings require UV protection with sun blinds, drapes or similar. These types of window & door treatments should be in place prior to or immediately after occupancy.

Note: Kitchens and island benchtops should not be installed on top of floating floors as the weight will not allow the floor to expand and contract and will negatively impact the floor.

Care and Maintenance Instructions

Immediately – clean up any stains or spillages using a clean white cloth. Stubborn scuffs and stains can also easily be removed using a damp sponge with a diluted solution white spirit.

Daily, or as required - remove any loose dirt or grit which could damage the floor by sweeping with a soft dry broom or vacuum.

Weekly - Mop the floor using water a damp mop and a non-abrasive soap-free cleaner to remove any footprints, dirt and other stains or marks.

As required – stubborn scuffs and stains can easily be removed using a damp cloth or sponge with a diluted solution of methylated spirits 1 to 10 ratio. Ensure the methylated spirits is completely rinsed from the floor.

Note: Volare Floors have been designed for internal applications only

NEVER use when cleaning the floor:

Abrasive cleaners, nylon scouring pads, steel wool, scouring powder or bleach as they may damage the floor.

Oil, soap, wax, or polishes as these finishes may make the floor slippery and can damage and dull the finish on the floor.

NEVER pour chemicals directly on the floor.

Additional Care Information

- Use wide bearing, clear, hard plastic or non-staining felt protectors under all furniture.
- Chairs with roller/caster wheels must be placed on protective mats to protect the surface from excessive grit and point load concentrated wear.
- Heavy objects and furniture exceeding 200kg should not be situated on any floating floor. This can lead to the floor failing to contract and expand, which can cause squeaking, gapping, and lipping.
- Never drag, slide, or roll furniture or appliances across your floor. Protect the surface if using a trolley to move heavy objects.
- Never pour chemicals directly on the floor
- Spiked heels or shoes in need of repair can severely damage your floor.
- The flooring has a high resistance to scratching but Maintenance Guide is not scratch-proof.