

Standard

- **Fixed Price Servicing**
- **3 Years** after Stat or Factory Warranty up to **175,000 kms** since manufacture*
*Whichever occurs first
- **\$1,000** per claim
- **\$3,000** claims over term of contract
- **Covers most major internally lubricated components** of the vehicle, plus the engine management computer, as listed in the parts covered pages of the Plan – **Nationwide**

Premium

- **Fixed Price Servicing**
- **3 Years** after Stat or Factory Warranty up to **175,000 kms** since manufacture*
*Whichever occurs first
- **\$2,000** per claim
- **Unlimited** claims over term of contract
- **Platinum Plus** National Roadside Assist
- **Covers most major moving mechanical components** of the vehicle, plus the engine management computer, as listed in the parts covered pages of the Plan – **Nationwide**

Terms and Conditions

To keep the Autoprotection Plan and Roadside Assist coverage valid you must have your car serviced only at our service centre. If your vehicle is still under manufacturer's cover, you will enjoy the benefits of the extended plan if the car is serviced by us, in accordance with the specifications set out in the owner's manual at prevailing rates, until that warranty expires. After that, you will enjoy our six monthly/10,000 kms (whichever occurs first) Fixed Price Service Plan.

If you choose to have these services done elsewhere you may not necessarily void your manufacturer's warranty, however we will not be able to offer you our extended

coverage. Any claims/repairs must be taken back to our dealership unless you are outside a 50km radius from the Dealership, then you should contact **02 8825 3140** to get an authorisation. A claim will not be paid without an authorisation number. The Plan covers wear and tear of all covered components.

Services done elsewhere will not be approved or recognised. The cover provided by the Plan begins on the expiry of your Manufacturer's Full Warranty or Statutory Warranty but the Terms & Conditions start from day one. This Contract is not transferable.

For full terms and conditions go to:
www.suttonsautoprotection.com.au



Which Mechanical Protection Plan is right for you?

STANDARD COVER	PREMIUM COVER Platinum Plus National Roadside Assist
ENGINE All internally lubricated parts including Pistons, Piston Rings & Pins, Crankshaft & Main Bearings, Connecting Rods & Rod Bearings, Camshaft, Timing Chains or Gears, Rocker Arms, Valves & Springs, Valve Guides & Seats, Push Rods & Lifters, Oil Pump. Excluded from this cover are: Cylinder Head(s), Engine Block or Barrels or blown Head Gaskets. TOTAL ITEMS COVERED: 11	ENGINE All internally lubricated parts including Balance Shafts, Camshafts, Camshaft Pulley, Camshaft Tower, Connecting Rods, Big End Bearings, Crankshaft & Main Bearings, Distributor, Oil Sender Unit, EGR Valve, Factory Fitted Turbo, Harmonic Balancer, Idler Pulleys, Lifters, Oil Pressure Relief Valve, Oil Pump, Piston Rings, Gudgeon Pins, Pistons, Push Rods, Rocker Arms & Shafts, Throttle Cables, Throttle Linkages, Timing Belt Pulleys, Timing Chain, Timing Gears, Valves, Valve Guides, Valve Springs, Valve Stem Seals, Waste Gates, Flywheel, Flex Plate, Starter Ring Gear. Excluded from this cover are: Engine Block or Barrels or blown Head Gaskets, Cylinder Head(s). TOTAL ITEMS COVERED: 34
DIFFERENTIAL & DRIVE LINE Bearings, Centre Bearings, Half Shafts, U & CV Joints, Crown Wheel & Pinion, Gears, Limited Slip Clutch Pack, Drive Shafts, Drive Axle Housing If Damages Are Due To Failure Of Internally Lubricated Components. TOTAL ITEMS COVERED: 9	DIFFERENTIAL AND DRIVE LINE Axle Hub Bearings, Axle Shafts, Bearings, Bushings, Centre Bearings, Crown Wheel & Pinion, Front Hub Bearings, Gears, Half Shafts, Limited Slip Clutch Pack, Locking Hub Assemblies, U & CV Joints, Drive Shafts, Swivel Hubs, Drive Axle Housing If Damages Are Due To Failure Of Internally Lubricated Components. TOTAL ITEMS COVERED: 15
BRAKING SYSTEM Callipers, Hydraulic Lines, Master Cylinder, Vacuum Boosters, Wheel Cylinders. TOTAL ITEMS COVERED: 5	BRAKING SYSTEM Brake Linkages, Brake Pressure Limiter, Handbrake Cable, Callipers, Handbrake Mechanism, Hydraulic Lines, Master Cylinder, Brake Booster Unit, Proportioning Valve, Brake Pedal Box, Wheel Cylinders. TOTAL ITEMS COVERED: 11
SUSPENSION Covers Front Suspension Only. Control Arms, Radius Rod Bushes, Top & Bottom Ball Joints, Wheel Bearings & Stub Axles. TOTAL ITEMS COVERED: 5	SUSPENSION Sway Bar Bushes, Bump Stop Cushions, Control Arms, Radius Rod Bushes, Steering Rack Mounts, Tension Rod, Top & Bottom Ball Joints, Wheel Bearings & Stub Axles. TOTAL ITEMS COVERED: 9
FUEL MANAGEMENT SYSTEM Fuel Pumps, Injector Pump, Injectors. TOTAL ITEMS COVERED: 3	FUEL MANAGEMENT SYSTEM Fuel Pumps, Fuel Sender Unit, Fuel Relay, Injector Pump, Pressure Regulator, Vacuum Pump, Injectors, Accelerator Pump, Solenoids. TOTAL ITEMS COVERED: 9
TRANSMISSION Internally Lubricated Parts Only. Transmission Case If Damages Are Due To Failure Of Internally Lubricated Components. TOTAL ITEMS COVERED: 1	TRANSMISSION All Internal Mechanical Parts including Accumulators, Bearings, Chain & Sprockets, Clutch & Band Assemblies, Electric Shift Control Unit, Gears, Interlock Control Unit, Solenoids, Inhibitor Switch, Oil Pump, Over Drive Clutch, Pressure Switches, Selector Forks, Selector Shafts, Servo Units, Synchromesh Assembly, Valve Body, Speedo Transducer, Transmission Case and Torque Converter Case If Damages Are Due To Failure Of Internally Lubricated Components. TOTAL ITEMS COVERED: 20
CLUTCH ASSEMBLY 2WD Vehicles Only. Pressure Plate, Clutch Fork, Thrust Race Bearing, Clutch Master & Slave Cylinder. TOTAL ITEMS COVERED: 5	CLUTCH ASSEMBLY 2WD Vehicles Only. Clutch Master & Slave Cylinder, Clutch Fork, Pressure Plate, Spigot Bearing, Clutch Linkage, Throw Out Bearing, Clutch Cable, Clutch Pedal Box. TOTAL ITEMS COVERED: 8
COOLING SYSTEM Electric Fan Thermostat, Fan Hub, Thermostat, Water Pump, Radiator Cooling Fan Motor. TOTAL ITEMS COVERED: 5	COOLING SYSTEM Radiator Cooling Fan Motor, Electric Fan Thermostat, Fan Hub, Thermostat, Water Pump, Heater Tap. TOTAL ITEMS COVERED: 6
STEERING Idle Arms, Power Steering Pump, Steering Rack, Tie Rod Ends, Power Steer Box, Pitman Arms. TOTAL ITEMS COVERED: 6	STEERING Centre Links, Idle Arms, Pitman Arms, Power Steering Pulley, Power Steering Pump, Steering Column & Bushes, Steering Lock, Steering Rack, Tie Rod Ends, Tilt Lever, Power Steer Box. TOTAL ITEMS COVERED: 11
ELECTRONICS & ELECTRO-MECHANICAL Engine Management Computer, Starter Motor, Wiper Motor, Voltage Regulator, Alternator. TOTAL ITEMS COVERED: 5	ELECTRONICS & ELECTRO-MECHANICAL Central Locking Actuator, Door Light Actuator & Switch, Electric Boot Release, Engine Management Computer, Air Suspension Compressor, Alternator, Starter Motor, Voltage Regulator, Hazard Light Switch, Headlight Switches, Indicator Switches, Key Remote, Power Seat Motors, Rear Demister Switch, Remote Fuel Release Mechanism & Cable, Headlight Motors, Sun Roof Motor, Window Motors, Window Regulators, Windscreen Washer Motors, Windscreen Wiper Arms & Linkages, Wiper Motor, Wiper Switches, Load Proportioning Valve, Aerial Motor, Mirror Motors, Mirror Switch, Mechanical Switches. TOTAL ITEMS COVERED: 28
AIR CONDITIONING Compressor, Compressor Clutch. TOTAL ITEMS COVERED: 2	AIR CONDITIONING A/C Switch, Compressor, Compressor Bearings, Compressor Clutch, Recycle Vent Flap, Blend Door Motor, Idler Pulley, Idler Pulley Bearing, TX Valve, Vacuum Control Switch. TOTAL ITEMS COVERED: 10
BODY & INTERIOR None. TOTAL ITEMS COVERED: 0	BODY & INTERIOR Accelerator Pedal & Cable, Boot Struts, Bonnet Hinges, Bonnet Lock & Cable, Bonnet Striker, Bonnet Struts, Boot Hinges, Boot Lock Striker, Boot Lock & Cable, Door Handles & Rods, Door Hinges, Door Locks & Cable, Door Strikers, Glove Box Lock, Locks, Seat Belt Tensioners & Locking Mechanism, Seat Recliner Mechanism, Seat Runners, Speedo Cable, T/Bar & Bushes, Vent Cables. TOTAL ITEMS COVERED: 21

We've got you covered with **Platinum**

National Roadside Assist offers a nationwide emergency breakdown program with 1400 service providers on our network in Australia, on call 24 hours, 7 days a week delivering peace of mind motoring with quality road rescue services.

With our reliable nationwide network NRA provides a high standard of fast, professional service.

All service providers communicate via radio, satellite navigation or mobile phone ensuring NRA's ability to monitor progress of individual call outs, and log successful completion of each job.

Platinum cover provides your vehicle with the following fantastic benefits to keep you secure whilst you meet your servicing requirements. Full details: www.nationalroadsideassist.com.au

Roadside Response

Simply call our toll free number and speak to our friendly operator 24 hours a day, 365 days a year. We will assist with flat tyres, flat batteries, out of fuel (5ltr top-up at driver's cost), even lock-outs up to **\$77**.

Towing Breakdown

If you break down and your car is unable to be safely driven, we will transport you and your vehicle back to the Dealership within **50km**. Otherwise it will be taken to the nearest authorised repair centre.

Car Hire & Accommodation

In the event of a major vehicle breakdown more than 100km from your registered residence (which sidelines your vehicle for more than 48hrs) we will assist you with up to **\$400** for accommodation and car hire costs. (Excludes fuel, km charges, administration charges, rental insurance/cover excess reduction, one-way drop off/collection fees, meals).

Ambulance Cover

In the event of an accident where the registered vehicle is involved, and the driver or passengers require the services of an ambulance as a result of that accident, we will assist with ambulance cost up to **\$400**.

Limits of Cover

Towing fee is free up to 50km, any towing in excess will be charged at prevailing rates. An excess may apply to areas that are more than 50km from the nearest provider.

Exclusions and Limitations

- Vehicles used for hire or reward including rental and loan cars.
- Vehicles that require specialist or heavy equipment for removal, extraction from multi-storey or underground car parks, are bogged or are not within easy reach of a public road.
- Vehicles which have been involved in an accident/collision or have sustained damage due to impact, malicious or criminal damage and/or flood damage.
- Heavy vehicles, trucks and equipment over 3.5t gross weight.
- Ferry/barge costs, freight costs, including tolls and sea crossings.
- National Roadside Assist will not be liable for increased/additional costs and expenses as a result of a breakdown in a remote location.
- Service may be refused for unregistered vehicles and vehicles that are not roadworthy or that have been modified from the manufacturer's specifications i.e. excessively lowered vehicles, modified for racing/4x4 tracks.
- Repeated/excessive call-outs due to driver related faults, aftermarket accessories, vehicle neglect or abuse, as reasonably determined by National Roadside Assist or its contractors, including pre-existing faults and faults/breakdowns caused by a non-authorised repairer.
- National Roadside Assist at its discretion may refuse service or suspend/cancel a driver's membership if they are deemed abusive, threatening or violent towards National Roadside Assist staff or its contractors, or attempts to receive service by deception or has any excess owing for previous call-outs.
- In the event that a driver requests their vehicle be broken into, whether to recover keys/belongings, National Roadside Assist or its contractors will not accept responsibility or liability for damage that may occur as a result.

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All service providers communicate via radio, satellite navigation or mobile phone ensuring NRA's ability to monitor progress of individual call outs, and log successful completion of each job.

Platinum Plus cover provides your vehicle with the following fantastic benefits to keep you secure whilst you meet your servicing requirements. Full details: www.nationalroadsideassist.com.au

Roadside Response

Simply call our toll free number and speak to our friendly operator 24 hours a day, 365 days a year. We will assist with flat tyres, flat batteries, out of fuel (free 5ltr top-up), even lock-outs up to **\$110**.

Towing Breakdown

If you break down and your car is unable to be safely driven, we will transport you and your vehicle back to the Dealership within 100km. Otherwise it will be taken to the nearest authorised repair centre. We will also cover the towing of your trailer, boat or caravan up to 3.5 tonnes. In addition we will assist with a further contribution of up to **\$50** for taxi fares (limit to two claims per year) to get you home safe.

Car Hire & Accommodation

In the event of a major vehicle breakdown we will assist you with immediate car hire costs and accommodation up to **\$500**. (Excludes fuel, km charges, administration charges, rental insurance/cover/excess reduction, one-way drop off/collection fees, meals).

Ambulance Cover

In the event of an accident where the registered vehicle is involved, and the driver or passengers require the services of an ambulance as a result of that accident, we will assist with ambulance cost up to **\$500**.

Limits of Cover

Towing fee is free up to 100km, any towing in excess will be charged at prevailing rates. An excess may apply to areas that are more than 100km from the nearest provider.

Legal Advice

In the event of an accident we can provide basic legal advice pertaining to the accident to give you peace of mind.

Exclusions and Limitations

- Vehicles used for hire or reward including rental and loan cars.
- Vehicles that require specialist or heavy equipment for removal, extraction from multi-storey or underground car parks, are bogged or are not within easy reach of a public road.
- Vehicles which have been involved in an accident/collision or have sustained damage due to impact, malicious or criminal damage and/or flood damage.
- Heavy vehicles, trucks and equipment over 3.5t gross weight.
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- National Roadside Assist at its discretion may refuse service or suspend/cancel a driver's membership if they are deemed abusive, threatening or violent towards National Roadside Assist staff or its contractors, or attempts to receive service by deception or has any excess owing for previous call-outs.
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