

Mechanical Protection Plans - Pre-Owned Vehicles

Cover	Standard
Parts covered	Limited*
Term	3 years / 175,000 km
Per claim limit	\$1,000
Total claims limit	\$3,000
Extras	Platinum Roadside
Cost	Free

Cooling off period expires at time of delivery.

Cover	Premium
Parts covered	Comprehensive*
Term	3 years / 175,000 km
Per claim limit	\$3,000
Total claims limit	Vehicle Purchase Price*
Extras	10 years Platinum Plus Roadside
Cost	\$1,295

*Refer to policy document

Extras	Platinum Plus Roadside			
Inclusions	OTHER PROVIDER		NRA	NRA
	Basic	Premium	Platinum	Platinum Plus
Price p.a + \$55 joining fee	\$113	\$204	Included	Included
Break Down - Towing	20km	50km Metro/100km Country. Taxi up to \$50/trip (3/year)	50km	250 km round trip Emergency towing: Up to \$200 per year onward travel expenses
Tonnes	2.5t	3.5t	3.5t	3.5t
Locksmith	x	Up to \$100/year	\$77 Unlimited Claims	Up to \$250 per year
Car Rental/ Accommodation	x	Car rental \$100/day, up to 7 days plus \$165 for relocation fee. Accommodation up to \$700 per breakdown. Overall \$3000pa	Broken down more than 100 km from registered residence, after 48 hours – Car hire (up to \$120/day), accommodation (up to \$250/day)	Major failure extras up to \$1200 per year (combined) – Car hire (up to \$120/day), accommodation \$250/day), emergency travel fares (up to \$300 per ticket), trailer hire (\$120/day), additional transport fees (up to \$400 per breakdown), ambulance cover
Ambulance Cover	x	x	Up to \$400 Driver & Passengers	
Australia-wide Coverage	✓	✓	✓	✓



Conditions

Servicing

Only with us

How often

As per owner's manual

How much

Refer manufacturer's website

Parts Covered

Electronics & Electro-Mechanical

Standard cover: Alternator, engine management computer, starter motor, voltage regulator, wiper motor.

Premium additional cover: Aerial motor, air suspension compressor, central locking actuator, door light actuator and switch, electric boot release, hazard light switch, headlight motors, headlight switches, indicator switches, key remote, load proportioning valve, mechanical switches, mirror motors, mirror switch, power seat motors, rear demister switch, remote fuel release mechanism and cable, sun roof motor, window motors, window regulators, windscreen washer motors, windscreen wiper arms and linkages, wiper switches.

Body & Interior

Standard cover: None.

Premium additional cover:

Accelerator pedal and cable, bonnet hinges, bonnet lock and cable, bonnet striker, bonnet struts, boot hinges, boot lock and cable, boot lock striker, boot struts, door handles and rods, door hinges, door locks and cable, door strikers, glove box lock, locks, seat belt tensioners and locking mechanism, seat recliner mechanism, seat runners, speedo cable, T/bar and bushes, vent cables.

Steering

Standard cover: Idler arms, pitman arms, power steer box, power steering pump, steering rack, tie rod ends.

Premium additional cover: Centre links, power steering pulley, steering column and bushes, steering lock, tilt lever.

Clutch Assembly

Standard cover: 2WD vehicles only. Clutch fork, clutch master, pressure plate, slave cylinder, throw out bearing.

Premium additional cover: 2WD vehicles only. Clutch cable, clutch linkage, clutch pedal box, spigot bearing.

Brakes

Standard cover: Brake booster, calipers, hydraulic brake lines, master cylinder, wheel cylinders.

Premium additional cover: Brake linkages, brake pedal box, brake pressure limiter, handbrake cable, handbrake mechanism, proportioning valve.

Engine

Standard cover: All internally lubricated parts, including: Camshaft, connecting rods and rod bearings, crankshaft and main bearings, gudgeon pins, oil pump, pistons, piston rings, push rods and lifters, rocker arms, timing chain, timing gears, valves, valve guides and seats, valve springs

Excluded from both Standard and Premium Cover are: Cylinder head(s), engine block or barrels or blown head gaskets.

Premium additional cover: All internally lubricated parts, including: Balance shafts, big end bearings, camshaft pulley, camshaft tower, distributor, EGR valve, flex plate, flywheel, harmonic balancer, idler pulleys, oil pressure relief valve, oil sender unit, rocker arms and shafts, starter ring gear, throttle cables, throttle linkages, timing belt pulleys, turbo (factory fitted), valve stem seals, waste gates.

Fuel Management System

Standard cover: Fuel pumps, injectors, injector pump.

Premium additional cover: Accelerator pump, fuel relay, fuel sender unit, pressure regulator, solenoids, vacuum pump.

Air Conditioning

Standard cover: Compressor, compressor clutch.

Premium additional cover: A/C switch, blend door motor, compressor bearings, idler pulley, idler pulley bearing, recycle vent flap, TX valve, vacuum control switch.

Differential and Drive Line

Standard cover: Bearings, centre bearings, crown wheel and pinion, drive axle housing if damage is due to failure of internally lubricated components, drive shafts, gears, half shafts, limited slip clutch pack, U and CV joints.

Premium additional cover: Axle hub bearings, axle shafts, bushings, front hub bearings, locking hub assemblies, swivel hubs. Hybrid vehicles: driveline.

Transmission

Standard cover: Internally lubricated parts only. Transmission case if damage is due to failure of internally lubricated components.

Premium additional cover: All internal mechanical parts including: Accumulators, bearings, chain and sprockets, clutch and band assemblies, electric shift control unit, gears, inhibitor switch, interlock control unit, oil pump, over drive clutch, pressure switches, selector forks, selector shafts, servo units, solenoids, speedo transducer, synchromesh assembly, torque converter case and transmission case if damage is due to failure of internally lubricated components, valve body.

Cooling System

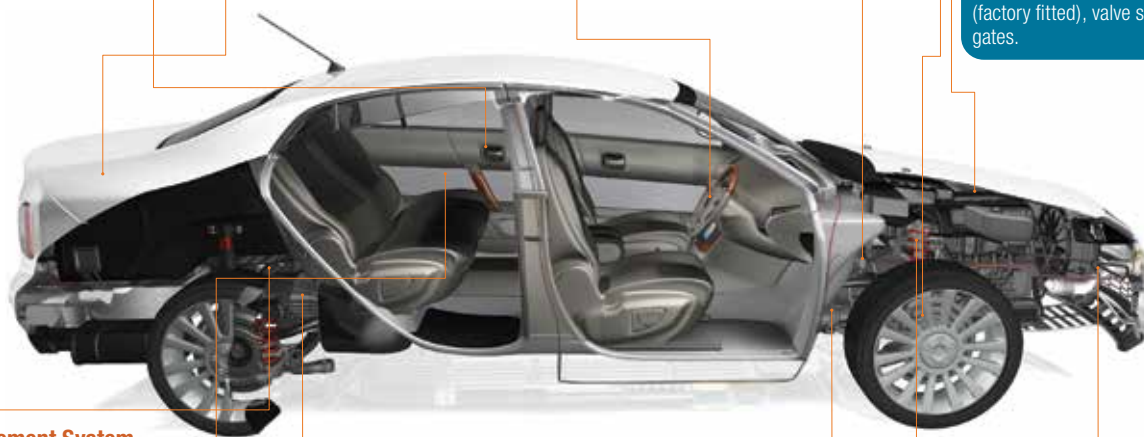
Standard cover: Electric fan thermostat, fan hub, radiator cooling fan motor, thermostat, water pump.

Premium additional cover: Heater tap.

Suspension

Standard cover: Control arms, top and bottom ball joints, radius rod bushes, stub axles, wheel bearings. (Applies to front suspension only)

Premium additional cover: Bump stop cushions, steering rack mounts, sway bar bushes, tension rod. (Applies to front and rear suspension)



- **STANDARD** – covers most major internally lubricated components
- **PREMIUM** – covers most major moving mechanical components



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Roadside Plans

National Roadside Assist offers a nationwide emergency breakdown program with over 1700 service providers on our network in Australia, on call 24 hours, 7 days a week delivering peace of mind motoring with quality road rescue services. With our reliable nationwide network NRA provides a high standard of fast, professional service.

All service providers communicate via radio, satellite navigation or mobile phone ensuring NRA's ability to monitor progress of individual call outs, and log successful completion of each job. Platinum Plus cover provides your vehicle with the following fantastic benefits to keep you secure whilst you meet your servicing requirements. Visit nationalroadsideassist.com.au

Platinum

Roadside Response

Simply call our toll free number and speak to our friendly operator 24 hours a day, 365 days a year. We will assist with flat tyres, flat batteries, out of fuel (**5ltr top-up** of unleaded petrol at owner's cost, LPG/Diesel vehicles transported to fuel supply), even lock-outs up to **\$77**.

Towing Breakdown

If you break down and your car is unable to be safely driven, we will transport you and your vehicle back to the Dealership within **50km**. Otherwise it will be taken to the nearest authorised service centre if during business hours. If after hours, your vehicle may be transported home or held at the towing company depot for transport to the repairer the next business day. Once the vehicle has been delivered to a place of repair, any further towing for the current breakdown will be at your expense.

Car Hire & Accommodation

In the event of a major vehicle breakdown more than 100km from your registered residence (which sidelines your vehicle for more than 48hrs) we will assist you with Car Hire (up to **\$120 p/day**) and Emergency Accommodation (up to **\$250 p/day**) costs. (By reimbursement. Excludes fuel, km charges, administration charges, rental insurance/cover/excess reduction, one-way drop off/collection fees, meals).

Ambulance Cover

In the event of an accident where the registered vehicle is involved, and the driver or passengers require the services of an ambulance as a result of that accident, we will assist with ambulance cost up to **\$400**. (By reimbursement).

Limits of Cover

Towing fee is free up to **50km**, any towing in excess will be charged at prevailing rates. An excess may apply to areas that are more than **50km** from the nearest provider.

Platinum Plus

Roadside Response

Simply call our toll free number. We will jump start your car when you get a flat battery, fit your spare when you get a flat tyre, unlock your vehicle when you've locked your keys inside (**up to \$250 per year**), and bring some petrol for you when you run out (**up to 5lt free**).

Towing Breakdown

If you break down, we will transport you back to the dealership where you bought your car within a **250km round trip**, or to the nearest authorised service centre if during business hours. If your vehicle breaks down due to mechanical failure and requires emergency towing, we will reimburse up to **\$200** per year for onward travel expenses.

If you break down whilst towing your **caravan or trailer (up to 3.5 tonnes)**, we will assist with transporting your caravan/trailer home or to a secure location of your choice, **within the 250km round trip** limit.

EXTRAS up to \$1,200/year

Car Hire, Accommodation, Emergency Travel Fares, Trailer Hire, Transport Fees, Ambulance Cover

In the event of major mechanical failure of your vehicle, we will assist with reimbursement of immediate costs of any combination of the following: Car Hire (up to **\$120 p/day**), Emergency accommodation (**\$250 p/day**), emergency travel (airfare/bus/train up to **\$300** per ticket), Trailer Hire (**\$120 p/day**), additional transport fees (Long Distance Transport ie: Roadtrain or Vehicle Transporter up to **\$400** per breakdown). Excludes fuel, km charges, administration charges, rental/travel insurance/cover/excess reduction, excess baggage, one-way drop off/collection fees, premium location fees, meals and refreshments.

In the event of an accident where the registered vehicle is involved, and as a result, the driver or passengers require an ambulance, we will assist with reimbursement of ambulance fees.

Free Medical and Legal Advice

Free limited medical advice is available to the driver and/or passengers of the registered vehicle. Telephone legal advice is available 24 hours a day on matters arising from the use or ownership of the registered vehicle.

Exclusions & Limitations

- Trucks, buses, vehicles used for hire or reward including, but not limited to taxis, limousines, chauffeured vehicles and rental/loan cars.
- Vehicles that require excess labour, specialist or heavy equipment (i.e. trolley wheels, cradle lift trucks, non-standard ramps) for removal, extraction from multi-storey or underground car parks, are bogged or are not within easy reach of a public road.
- Vehicles already at a repairer and vehicles which have been involved in an accident/collision or have sustained damage due to impact, malicious or criminal damage and/or flood damage.
- Excess labour and battery installation fees, heavy vehicles, trucks and equipment over 3.5t gross weight.
- Ferry/barge costs, freight costs, including tolls and sea crossings.
- National Roadside Assist will not be liable for increased/additional costs and expenses as a result of a breakdown in a remote location.
- Service may be refused for unregistered vehicles and vehicles that are not roadworthy or that have been modified from the manufacturer's specifications i.e. excessively lowered vehicles, modified for racing/4x4 tracks.
- Repeated/excessive call-outs due to driver related faults, aftermarket accessories, vehicle neglect or abuse, as reasonably determined by National Roadside Assist or its contractors, including pre-existing faults and faults/breakdowns caused by a non-authorised repairer.
- National Roadside Assist at its discretion may refuse service or suspend/cancel a driver's membership if they are deemed abusive, threatening or violent towards National Roadside Assist staff or its contractors, or attempts to receive service by deception or has any excess owing for previous call-outs.
- In the event that a driver requests their vehicle be broken into, whether to recover keys/belongings, National Roadside Assist or its contractors will not accept responsibility or liability for damage that may occur as a result.

SAPP SERVICE CENTRES



Suttons Roadside Assistance
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