

## PS Murray Princess Cruising Guide – Special Event 7 Night Loxton Cruises

### Thank you for choosing to travel with Captain Cook Cruises.

Your travel is subject to the terms and conditions of the Passenger Cruise Contract. For your convenience, the Murray Princess Cruising Guide provides the following:

- Check-in Information
- Cruising Information
- Guidelines for Limited Mobility and Fitness for Travel
- Adelaide to Mannum Directions
- Murray Princess Deck Plan
- Murray Princess Accommodation
- Special Dietary and Allergy Information Form
- Medical Emergencies and Services

Once the vessel departs, we are unable to obtain additional supplies or medicines. Special requests or dietary requirements must be advised together with your Passenger Cruise Contract when your deposit is paid or within 48 hours of full payment when booking online. Upon boarding, please consult with your Guest Services Attendant and also ensure you bring any prescription medication you may need.

*Within this "Cruising Guide", "Company" refers to Captain Cook Cruises and the SeaLink Travel Group, its servants and agents and "the passenger" refers to the passenger booked to travel.*

### CHECK-IN INFORMATION

The following information is required at check-in:

- Photo Identification for each passenger (drivers licence or passport)
- Your Captain Cook Cruises Travel Document

### CRUISING INFORMATION

#### ACCOMMODATION

60 cabins including inside cabins, outside cabins and staterooms each with their own private ensuite, electric blankets, soaps, shampoo and towels. Each cabin is serviced daily and is approximately 12 square metres.

#### ALCOHOL

Our licencing laws do not permit alcohol to be brought on-board the vessel by passengers. Bottles of wine purchased from the wineries visited are allowed to be brought back on the vessel but are not to be consumed whilst on board the cruise.

#### BAGGAGE

Baggage is limited to what you can stow in your cabins so you would be advised not to over pack. All bags must be clearly labelled with your name and cabin number. Bags have to be handled by crew and we would appreciate a weight limit of 15 kilograms per bag.

#### BAR

Normal closing time for bar services is midnight.

#### BIRTHDAYS AND SPECIAL OCCASIONS

You may want to order a cake, sparkling wine or make some other celebratory arrangement for that special occasion. Orders need to be given 14 days prior to sailing to ensure we can accommodate your request. Pre-payment is required.

#### BOARDING

Please refer to your Cruise Itinerary for boarding times and further information.

#### CAR PARKING

Complimentary car parking is available at Mannum and is subject to availability, pre-bookings are essential by calling the Murray Princess Mannum Operations Team on (08) 8569 2511. Please refer to your Cruise Itinerary for coach transfer times between Mannum and Loxton. Your Travel Document will include your car parking and coach transfer details if arrangements have been made. Park your vehicle in the car parking in front of the Murray Princess; after you have checked-in and your luggage has been stowed on the vessel, our crew will direct you to the parking facilities. Please note every care will be taken but parking is at the passenger's own risk.

Please Note: We are unable to accommodate caravans or motorhomes in our parking facilities. Please contact the Mannum Caravan Park on (08) 8569 1402 to make a booking.

#### COFFEE AND TEA

Complimentary coffee and tea are available in the Paddlewheel Lounge. Espresso coffee is also available for purchase from the Sturt Bar and Paddlewheel Cafe.

#### DINING

Dining aboard the PS Murray Princess includes delicious table d'hôte and a la carte menus, plus a special campfire barbecue (weather permitting; seven and four night cruises only). There is one sitting for all meals onboard.

## **DISEMBARKATION**

Please leave your labelled luggage outside your cabin door prior to breakfast on the final day and your cabin key in the outside of the door. Luggage will be taken ashore by the crew. All cabin accounts must be settled the evening prior to disembarkation.

## **DRESS**

During the day, sportswear and casual clothing is suggested. We kindly ask that you do not wear bathing suits, singlets or brief attire in public rooms and lounges, especially in the dining room. Footwear is requested in both the dining room and lounges at all times. During the evening, smart casual wear is recommended – an open neck shirt and trousers for gentlemen and a dress, skirt or pants and blouse for the ladies. On the final night of the cruise, a jacket and tie would not be out of place for gentlemen and a cocktail dress or pants outfit for the ladies. Be sure to bring a sun visor or hat, sunglasses and good sun block/sun screen. Sandals, low-heeled deck shoes and tennis shoes are most suitable on-deck and for onshore excursions.

## **DRINKING WATER**

The water from your cabin tap is not suitable for drinking. Spring water is supplied in your cabin – please feel free to refill the container from the water tap available in the Paddlewheel Lounge.

## **ELECTRICS**

The vessels electricity is AC 240 volts, 50 cycle (standard electrical power used in Australia). A hairdryer is provided in your cabin. You are welcome to bring your own shavers and mobile phone chargers.

## **FACILITIES**

A gym, sun deck, bar, two lounges, single-sitting dining room, tender boat, gift shop, café, library, lift (Randell, Cadell and Sturt Decks only) and guest laundry.

## **GIFT SHOP/CAFE**

The Gift Shop is located on the Randell Deck within the Paddlewheel Lounge and contains a selection of souvenirs, toiletries and hats. Espresso coffee is also available for purchase. Opening times are announced daily.

## **GRATUITIES**

Tipping is always a personal choice. As a general guide, tipping is not required but is always gratefully received.

## **GYM (CURRENTLY CLOSED UNTIL FURTHER NOTICE)**

A small gym with exercise equipment is located on the Chaffey Deck. Passengers under the age of 16 years are not permitted to use the equipment without a supervising adult. Use of the equipment is at the passenger's own risk.

## **INCLUSIONS**

The following is included in your cruise: all meals, guided nature walks, eco-excursions, onboard presentations, live entertainment, sun deck, two lounges, restaurant and mini gymnasium.

Complimentary return coach transfers are available to and from selected Adelaide CBD hotels or return to the Adelaide Airport or secure car parking in Mannum. Fares exclude drinks, optional tours and additional services

## **LAUNDRY**

A washing machine, clothes dryer and ironing board are available for you to use in the vessel's laundry located on the Chaffey Deck. Washing powder can be purchased on-board. The laundry is available from 7.00am to 3.00pm each day. If you wish to use the laundry facilities, please make your booking at the Paddlewheel Lounge.

## **LIBRARY**

A selection of books are available for your reading pleasure in the upper level of the Paddlewheel Lounge. Kindly return or swap the books so that others can also enjoy them and ensure books are returned upon departure.

## **LIFT**

The lift operates between the Sturt, Cadell and Randell Decks and is located at the aft end (rear) of the vessel. The following public rooms are situated on decks without lift access: Chaffey Deck - laundry and gym (accessible by stairwells only); sun deck - (accessible by a steep, shallow set of stairs only).

## **MEDICAL**

There is no doctor or pharmacy on-board the vessel, however our Officers are trained in First Aid. Please ensure you bring any prescription medicines you may require. For further information please refer to the Medical Emergencies and Services document.

## **MEDICAL (FITNESS TO TRAVEL)**

Each passenger warrants that they are physically fit and capable of undertaking the cruise. A certificate of fitness of travel by your doctor is required for passengers over 80 years of age and/or passengers with limited mobility and a copy must be produced on request. For full details, please refer to Section 8 in the Passenger Cruise Contract or the Guidelines for Limited Mobility and Fitness to Travel information.

## **MOBILE TELEPHONES/CELL PHONES**

Mobile telephone coverage can be irregular along the river.

## **ON-BOARD PURCHASES**



For your convenience, we operate an on-board account for each cabin for the duration of your cruise. You may use your cruise account for on-board drinks, souvenirs and some optional onshore tours. Your cruise account must be settled the night prior to disembarkation. AUD\$ cash or credit card (Visa and MasterCard) will be accepted for payment of your account, however we advise personal cheques cannot be accepted. It is advisable for you to bring some cash for onboard activities and onshore excursions.

### **ONSHORE TOURS**

During the cruise, a number of onshore tours are available (charges may apply to some optional tours). Please enquire about the onshore tours available to you on this special event cruise as pre-bookings may be available.

As a courtesy to your fellow passengers, please be prompt to your marshalling station with any items you may need including sunglasses, camera, sunscreen, hat or walking shoes. Details of the marshalling station and times will be provided in your daily on-board itinerary.

You are welcome to stay on-board the vessel if you do not wish to participate in excursions.

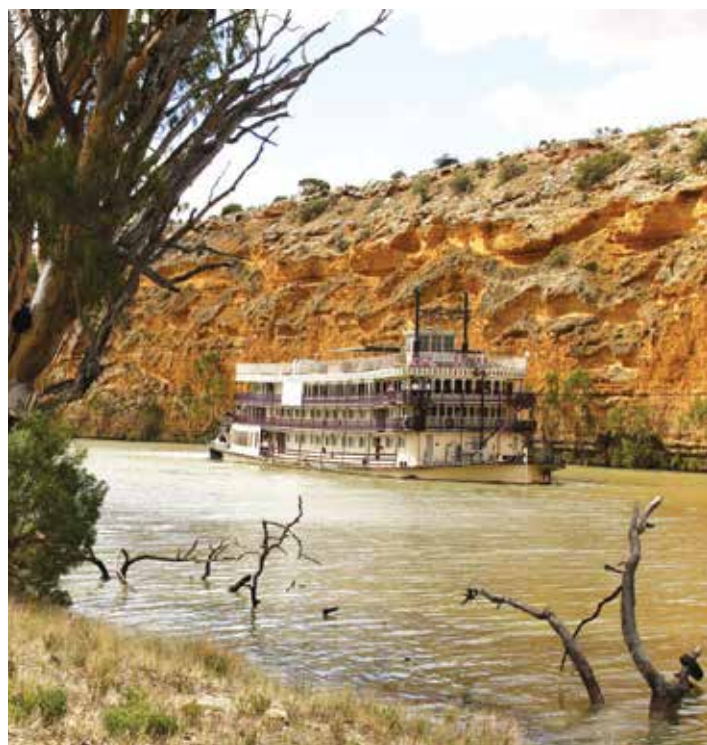
### **PASSENGER CRUISE CONTRACT**

Your travel is subject to the terms and conditions of the Passengers Cruise Contract. **Your completed Passenger Cruise Contract must be returned with your deposit or within 48 hours of full payment when booking online.**

### **SMOKING**

Please be advised that the sun deck, all cabins and public rooms are non-smoking. Smoking is permitted in designated areas of the outside decks only. As a courtesy to your fellow passengers, please refrain from smoking pipes and cigars. Cigarettes are not sold on-board.

### **SPECIAL DIETS**



Passengers requiring special meals should advise the Company by completing the Special Dietary and Allergy Information Form. This should be returned together with your Passenger Cruise Contract when your deposit is paid or within 48 hours of full payment when booking online. It is recommended that you then confirm your dietary requirements with the Guest Services Attendant when boarding. Where possible, we will endeavour to meet your requests. As a guide we regularly cater for gluten free, dairy free, vegetarian, diabetic and non-seafood requirements.

### **SWIMMING**

If you wish to swim in the river, please seek advice from one of our crew as to the easiest and safest method of doing so.

### **TOWELS**

Help us save water and the environment. If you would like your towel washed and replaced, please ensure it is left on the bathroom floor for collection. If towels are not required to be washed and replaced, they are to be placed on the bathroom towel rack to allow them to dry for re-use.

### **TRANSFERS FROM/TO ADELAIDE**

#### **Adelaide Coach and Private Car Transfers**

Please refer to the Adelaide Coach Transfer Map that is accompanied by the Cruise Itinerary and Map for departure times and further information.

Your Travel Document will include your coach or private transfer details if arrangements have been made. Please check your Travel Document or Itinerary for full information.

### **TURNDOWN**

Each evening while you are dining we will provide a turndown service and leave a copy of the following day's itinerary.

### **URGENT TELEPHONE MESSAGES**

Urgent messages or emergency information can be transmitted to the vessel by contacting our Mannum Operations Department, telephone +61 8 8569 2511.

### **VALUABLES**

For your convenience, valuables may be lodged with the Captain for safe keeping in the Captain's safe. The Company accepts no liability for loss or damage.

### **WEATHER**

Rain or shine, waters on the Murray always make for smooth sailing. As a guide, expected seasonal temperatures range from 16-35 degrees Celsius during summer and 6-17 degrees Celsius during winter.

### **WHEELHOUSE**

You are welcome to visit the wheelhouse, however please avoid times when the vessel is manoeuvring into or leaving port. Wheelhouse tours are conducted during the voyage. Please see the Guest Services Attendant for details.

### **WI-FI**

Free Wi-Fi is available in most areas of the vessel. Coverage may vary along the river. Please ask our crew for details.

**The Captain, crew and employees of Captain Cook Cruises wish you a fantastic cruise.**

Phone 1300 729 938 or visit [murrayprincess.com.au](http://murrayprincess.com.au)

## Guidelines for Limited Mobility & Fitness to Travel

### FITNESS TO TRAVEL

A Doctor's Certificate of fitness to travel is required from all passengers aged 80 or over and a copy must be produced on request. If passengers have pre-purchased Travel Insurance which covers medical expenses, a doctor's certificate may not be required.

All Passengers: The Carrier reserves the right to refuse passage to a passenger, or to disembark a passenger, who has failed to give proper notice of physical disability, illness or handicap requiring special care, attention or treatment or who in the Carrier's opinion is physically or mentally unfit for travel. The Carrier in its sole discretion may require the production of a Doctor's Certificate in this regard. Please refer to Clause 8 of the Passenger Cruise Contract.

### BOARDING PS MURRAY PRINCESS

Access to Murray Princess whilst at Mannum is via Mary Ann Reserve, across approximately 100 metres of grassed parkland. Boarding is via a gangway onto Randell Deck. The gangway is of suitable width for wheelchair use.

### GETTING AROUND THE PS MURRAY PRINCESS

The PS Murray Princess has five passenger decks. All decks are accessible by stairwells of approximately 10 to 14 steps. A lift services three decks – Randell, Cadell and Sturt Decks.

### PUBLIC ROOMS

The following public rooms are situated on decks with lift access:

- **Dining Room and Bar:** Located on Sturt Deck
- **Paddlewheel Lounge:** Situated at the stern of the vessel over two levels. The lower lounge is situated on Randell Deck and includes gift shop and café and the upper lounge is situated on Cadell Deck

The following public rooms are situated on decks without lift access:

- **Laundry and Gym:** Located on Chaffey Deck and are only accessible by stairwells
- **Sun deck:** Located on the upper deck and is only accessible by a steep shallow set of stairs

### PASSENGER CABINS

Passenger cabins are located on Chaffey, Randell and Cadell Decks

- Cadell Deck cabins are most suitable for passengers with limited mobility
- All cabins open outward, so care must be taken walking around the decks

- All cabins except the Disabled Outside Cabins (Randell 10 and 11; Cadell 59 and 60) have one step up into the bathroom and one step over the shower tray to enter the shower
- Chaffey Deck inside cabins are only accessible by stairwells and there is no lift access to this deck
- Randell Deck cabins have one step outside and one step inside to enter the cabin
- There are no steps into cabins for Chaffey and Cadell Decks

### DISABLED CABINS

The Murray Princess has four cabins specially designed for wheelchairs. Two cabins feature twin beds and two feature a double bed and a single bed.

Special Features:

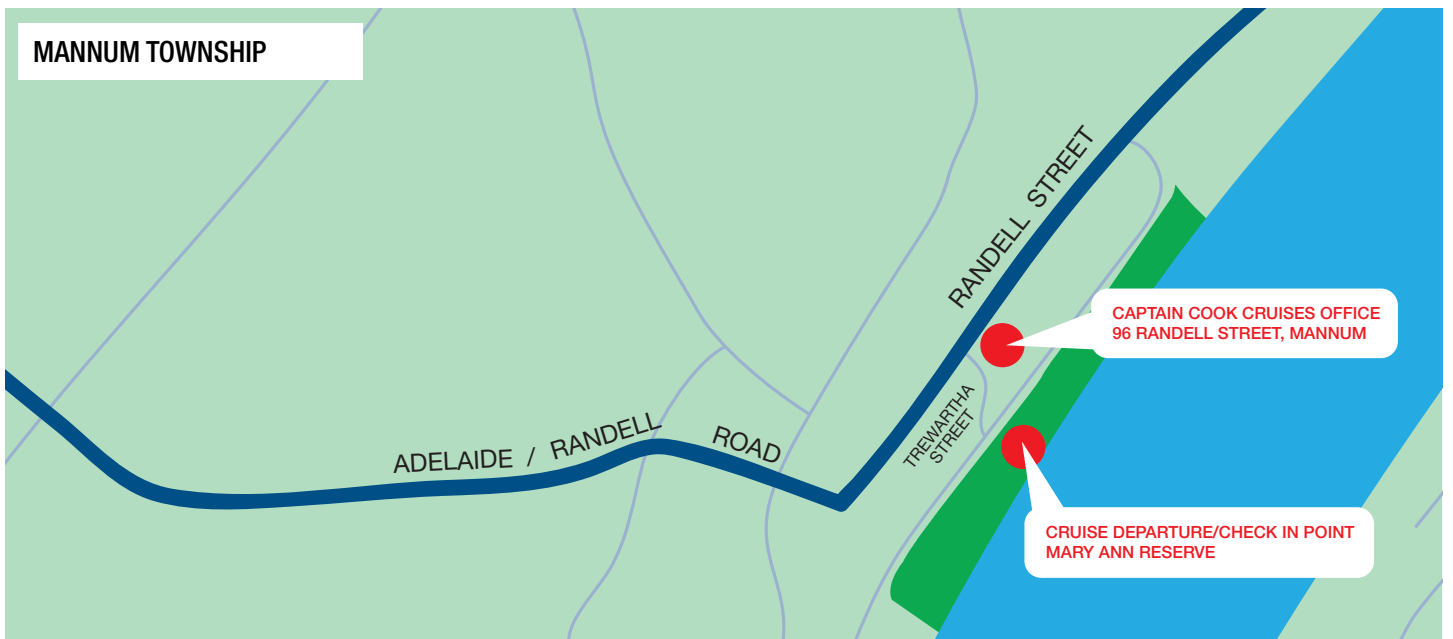
- Wheelchair access doors and bathrooms
- Continuous level bathrooms
- Telephone contact with 24hr emergency numbers
- Handrails
- Hand held shower
- 2 mirrors in bathroom – one at normal height, one at wheelchair height
- All cabins have shower chairs and other equipment is available on request
- Height of beds 60cm from floor to top of mattress to enable passengers to slide off chair onto the bed with no difficulty.

### WATER ACTIVITIES and GETTING ASHORE

The PS Murray Princess has a tender boat for speedboat rides. Passengers are required to 'climb' directly into the tender from the Murray Princess. The deck crew are always on hand to assist and to help passengers with life jackets.

During the course of the cruise Murray Princess stops at a number of riverside locations where passengers can go ashore via the gangway. The steepness of the gangway will vary depending on the location (varying from steep riverbanks to flat historic wharves). The crew are always on hand to assist passengers ashore. The terrain will also vary depending on river conditions. Rough ground, inclines and sand may provide obstacles to those with limited mobility. Wheelchair access for onshore tours may not be possible.

## Adelaide to Mannum Directions



### SELF-DRIVE DIRECTIONS FROM ADELAIDE CBD TO MANNUM. PLEASE ALLOW 1.5 HOURS TRAVEL TIME.

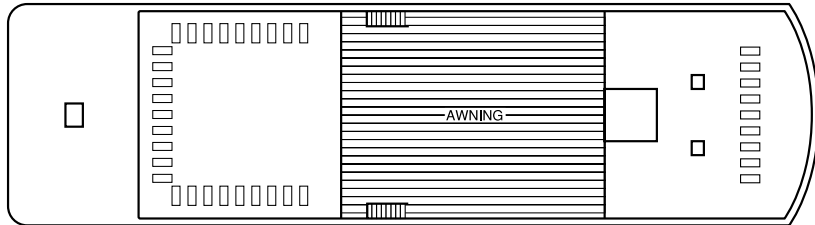
Travel on the South Eastern Freeway (National Highway M1) and take the Monarto Turnoff. Follow the signs to Mannum. When you arrive into Mannum, turn off Randell Street into Trewartha Street to Mary Ann Reserve. Park your vehicle in the carpark in Mary Ann Reserve and proceed to check in on board the Murray Princess. Boarding commences from 2.30pm. Please ensure you are at the vessel no later than 4.00pm. These times apply for all cruises unless stated. For Special Event Cruises, please refer to your itinerary for boarding times. Once on board, the crew will assist you with your luggage and take it to your cabin. You will be instructed by the crew where to park your vehicle for the duration of your cruise.

### MANNUM CAR PARKING

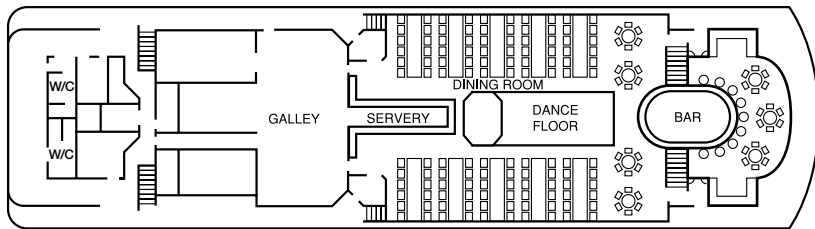
Complimentary car parking is available at Mannum and is subject to availability – pre-bookings are essential. Our facilities do not cater for caravans or motorhomes.

# Murray Princess Deck Plan

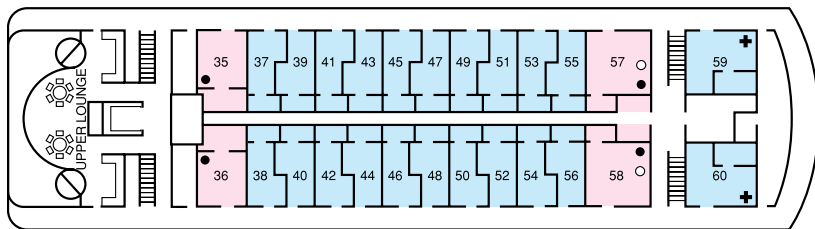
## SUN DECK



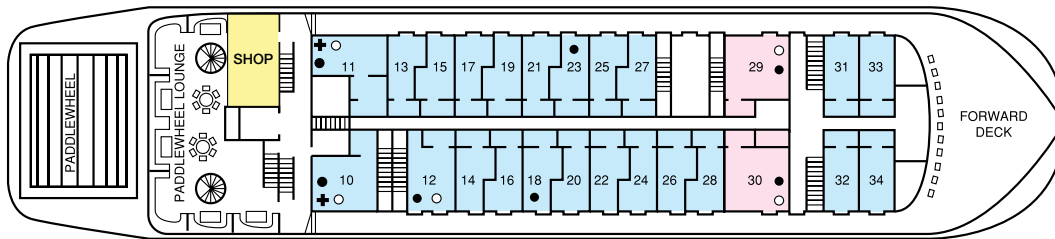
## STURT DECK



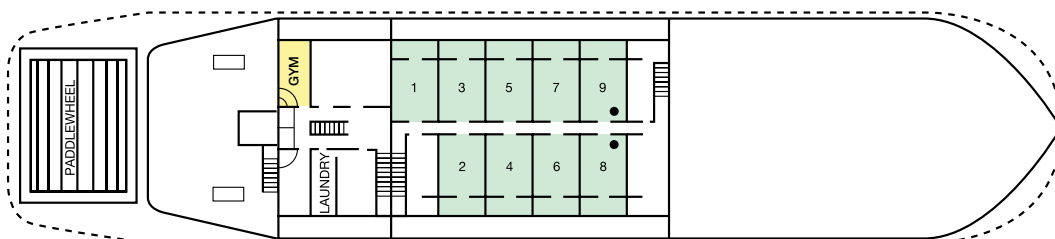
## CADELL DECK



## RANDELL DECK



## CHAFFEY DECK



### LEGEND

- STATEROOM
- OUTSIDE CABIN
- INSIDE CABIN

All rooms have twin beds unless indicated as follows:

- EXTRA BED
- DOUBLE BED
- + DISABLED FACILITIES

## PS Murray Princess Accommodation

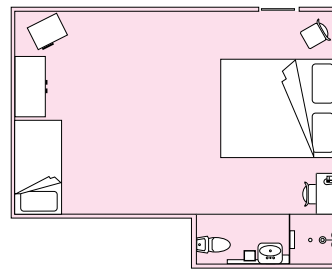
### ACCOMMODATION

The PS Murray Princess has 60 cabins and staterooms each with private bathroom ensuite, electric blankets, soap, shampoo, towels, hairdryers and daily servicing. Each cabin is approximately 12sq metres. Four of the outside cabins and their ensuite bathrooms are wheelchair accessible. Two cabins located on Randell Deck are opposite the lift for easy access to the dining and lounge decks.



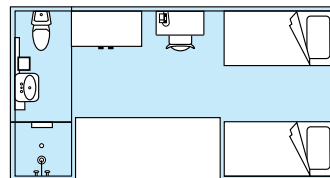
#### Stateroom (6)

Our spacious Staterooms are located on the Randell and Cadell decks. Each stateroom offers a queen bed (some have an extra single bed) and open onto the outside deck walkway. Mini-bars, fridges and tea and coffee making facilities are also included.



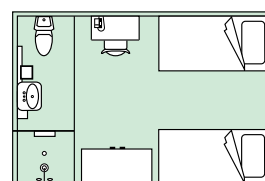
#### Outside Cabin (45)

Outside cabins are located on Randell and Cadell Decks and the majority of these cabins have twin bedding with limited double bedded cabins available. Each outside cabin opens onto the outside deck walkway with picture windows to view the passing scenery.



#### Inside Cabin (9)

Inside cabins are located on the lower Chaffey Deck and open onto a wide inside passageway. Inside cabins offer twin bedding with limited double bedded cabins available and have portholes facing the outside. Inside Cabins are accessed via stairs, there is no lift access to this deck.



## Special Dietary and Allergy Information Form

All special dietary and allergy information must be advised by completing this form and returning it together with your Passenger Cruise Contract when your deposit is paid or within 48 hours of full payment when booking online. Where possible, we will endeavour to meet your requirements. As a guide we regularly cater for Gluten Free, Dairy Free, Vegetarian, Diabetic and non-Seafood passengers.

We carry a range of gluten free products on-board the PS Murray Princess including gluten free/dairy free bread, a selection of breakfast cereals, gluten free/dairy free margarine, soy milk (light and regular), rice milk, a small selection of sweet biscuits and rice crackers. All of our sauces and gravies are made on-board and thickened with gluten free corn starch.

These menus have been prepared for your enjoyment, so please do not hesitate to discuss these options with your waiting staff or Guest Services Attendant. All menus are indicative and subject to change without notice.

### TO BE COMPLETED BY THE PASSENGER

BOOKING NO. \_\_\_\_\_

PASSENGER NAME (MR/MS/MRS) \_\_\_\_\_

DATE OF CRUISE \_\_\_\_\_

CRUISE DURATION (NIGHTS) \_\_\_\_\_

TELEPHONE (HOME/MOBILE) \_\_\_\_\_

EMAIL ADDRESS \_\_\_\_\_

DIETARY / ALLERGY  
INFORMATION \_\_\_\_\_

\_\_\_\_\_

\_\_\_\_\_

\_\_\_\_\_

\_\_\_\_\_

\_\_\_\_\_

\_\_\_\_\_

PASSENGER NAME \_\_\_\_\_

PASSENGER SIGNATURE \_\_\_\_\_ DATE \_\_\_\_\_

*Please return this form to Captain Cook Cruises within 48 hours of confirming your booking. Email the completed form to [murrayprincess@sealink.com.au](mailto:murrayprincess@sealink.com.au) or post to 96 Randell Street, Mannum SA 5238.*



## Medical Emergencies & Services

There is no doctor or pharmacy on-board the vessel, however our Officers are trained in First Aid. Please ensure you bring any prescription medicines you may require.

All medical and transport services are at the passenger's expense. Please contact your Travel Insurance provider for insurance claims.

### MEDICAL EMERGENCIES

In a medical emergency, please immediately tell a crew member. If you cannot locate a crew member, an emergency telephone is located next to the Port Aft door to the Paddlewheel Lounge on the Randell Deck. Please use this telephone only in an emergency and your call will be directed to a crew member. The Murray Princess crew will contact ambulance services in life threatening situations.

### MEDICAL SERVICES

The nearest Medical Centre and/or Pharmacy is located at Mannum. There are no public transport facilities available, transport is only available via taxi cab.

The following is a guide only of taxi cab charges:

- Blanchetown to Mannum \$270
- Swan Reach to Mannum \$190
- Walker Flat to Mannum \$100
- Mannum to Adelaide \$270

Please note, due to the long distances involved, taxi companies may require a credit card pre-payment.

### YOUR RESPONSIBILITIES

Your attention is drawn to Clauses 8b, 8e and 8f of the Passenger Cruise Contract.

- 8(b) Consent to treatment. If, in the opinion of the Carrier, a passenger is in need of medical assistance and is unable to request it, the passenger hereby consents to the Carrier making such medical arrangements as it deems necessary, at the cost of the passenger.
- 8(e) Refusal of passage. The Carrier reserves the right to refuse passage to a passenger who has failed to give proper notice of physical disability, illness or handicap requiring special care, attention or treatment or who in the Carrier's opinion is physically or mentally unfit for travel. In such event the fare will be refunded at the sole discretion of the Carrier, and the Carrier shall be entitled to deduct any expenses associated therewith.
- 8(f) Treatment at passenger's risk. Subject to the foregoing, any medicines, surgical attendance or medical treatment furnished by a qualified Doctor or Medical service personnel (all of whom are engaged as independent contractors) designated by the Carrier or the ship's officers or other servants of the Carrier, shall be and are accepted at the passenger's sole risk, and the Carrier shall not be responsible for the quality, nature or consequence thereof.

