

# CRUISE SAFE, CRUISE WELL

Here at Captain Cook, we are ready to welcome you back to cruising with confidence. Our **Cruise Safe, Cruise Well** protocols include extra practices that we will be undertaking in response to the COVID-19 pandemic. These extra practices will help you to have peace of mind when travelling with us.

## OUR PRACTICES

### Check-In

### On Board



Hand Sanitising Stations

- At check-in

- In the bar area, lounges and dining room
- In your cabin



Enhanced Cleaning

- At check-in

- High contact areas including cabins, door handles, hand rails, bathrooms, chairs, tables and counters



Physical Distancing

- Limited passengers in areas, with a 2m<sup>2</sup> per person limit allowed for each space
- Minimum 1.5m distance between guests
- Monitoring of number of passengers in each space
- Distance markers and hygiene signage are displayed



Modified Services

- Individual condiment servings
- No buffet meals or shared serving areas
- Entertainment reviewed to Cruise Safe, Cruise Well guidelines

## OUR CREW

All crew members have undertaken mandatory Covid-19 training and will be competent in our safety protocols whilst maintaining great service for our guests. In addition to face masks and gloves being readily available to our crew, temperature testing will also occur prior to commencement of their work shift.

## OUR CUSTOMERS

We strongly encourage you, our guests, to not cruise if you are unwell or have any Covid-19 symptoms. Guests who may become unwell whilst cruising may be required to leave the vessel. We respectfully request that you complete our health check questionnaire and undergo temperature testing prior to boarding.

## THANK YOU

*The PS Murray Princess has been plying the waters of the mighty Murray River since 1986 with our wonderful crew ensuring the health, safety, and well-being of thousands of guests over this time. We thank you for your cooperation regarding our **Cruise Safe, Cruise Well** protocols and if you have any questions, please do not hesitate to contact one of our crew. Thank you and enjoy your cruise!*

*The Captain & Crew*

  
**CAPTAIN COOK**  
**CRUISES**

A *Brilliant* TRAVELS EXPERIENCE