

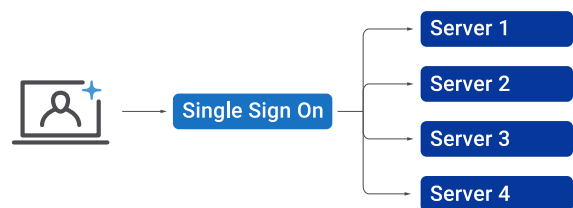
What is SAML?

SAML is an acronym used to describe the **Security Assertion Markup Language** (SAML). Its primary role in online security is that it enables you to access multiple web applications using one set of login credentials.

Who sets it up?

JobAdder implementation consultants will need to work with your technical team to exchange configuration details. The specific details required are outlined below.

With SSO



How is it set up?

Step 1

What we'll need from you:

- ✦ Protocol: SAML
- ✦ Email domain(s) (e.g. @some-customer.com)
- ✦ A SAML metadata URL/file



On the rare occasion you don't have a metadata URL/file, we will require the following information instead:

- ✦ Signing certificate
(base64 encoded including -----BEGIN/END CERTIFICATE----- sections)
- ✦ SSO URL/Sign in URL
- ✦ *(Optional)* logout URL
- ✦ Possibly a mapping of attributes, including the external reference, if used

Step 2

After the connection has been created, its SAML metadata will be available at a URL that we provide you with. If the IdP doesn't support importing a metadata file then the following information can be found in the provided metadata file:

- ✦ Assertion Consumer URL:
 - Production:
`https://login.jobadder.com/login/callback?connection=$connectionName`
 - `$connectionName` will be replaced with something client specific
`[instance]-[account]-saml`
- ✦ Audience/Entity ID: `urn:auth0:jobadder-production:$connectionName`
- ✦ *(Optional)* Logout URL: `https://login.jobadder.com/logout`

Once we have all of the above and our team has completed the setup steps required, your JobAdder setup contact will then reach out to you to arrange a time to enable SSO and be on a call together for testing.

SSO will now be active on your account.

FAQ

Q

Do I need to get my technical team to activate SSO?

Yes, your technical team is best equipped to complete SSO activation.

Q

What do I need to do to add a new user if we have SSO enabled?

It will bypass the new user needing to set up a password. The new user will need to create a password in your system, instead of JobAdder.

Q

How long does the setup and activation take?

Once your JobAdder contact has the required information, setup will only take 24-48 business hours. This will also depend on availability of your technical team to jump on the 'activation call'.

Q

Will SSO work on other JobAdder systems such as mobile app or Hiring Manager Portal?

No, currently SSO is only available on the core JobAdder platform.

Q

When will SSO be released for other JA platforms?

SSO for mobile is underway, we will provide release dates for this as soon as we can.

Q

What is a SAML metadata URL/file?

The SAML metadata file **contains information about the various SAML Authorities that can be used in SAML 2.0 protocol message exchanges**. This metadata identifies Identity Provider endpoints and the certificates to secure SAML 2.0 message exchanges