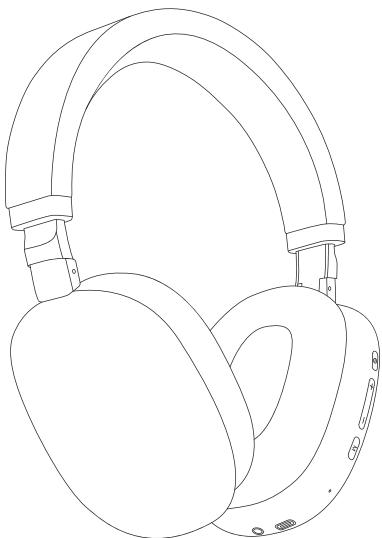




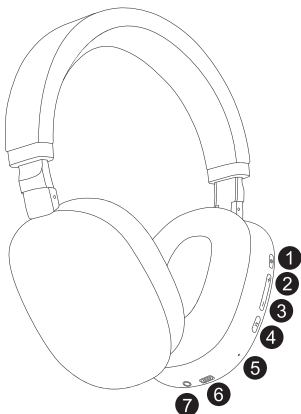
Active Noise Cancelling Wireless Headphones

Product code: QUPGGANC05



INSTRUCTION MANUAL

Product Overview



- 1 Power on / off
- 2 Volume up / next track
- 3 Volume down / previous track
- 4 ANC on / off
- 5 LED light indicator
- 6 USB-C® charging port
- 7 AUX in jack

Charging

- Connect the included USB cable to the charging port on the side of headphones with a working USB power source. Charging status light will turn on red and then turn off once the charging cycle is completed.

Recharge the headphones in full before using it for the first time.

Power On / Off

- Press and hold \ominus until “Power on” plays to turn on the headphones.
- Press and hold \ominus until “Power off” plays to turn off the headphones.

ANC On / Off

1. Press and hold **M** to turn on ANC function follow by the voice prompt “ANC On” with indicator in green.
2. Press and hold **M** to turn off ANC function follow by the voice prompt “ANC Off”.

Bluetooth Pairing

1. Once the headphones is powered on, pairing process is initiated automatically (indicator light flashes in blue and red simultaneously). Enable the Bluetooth feature on the mobile device.
2. Select Bluetooth ID “QUPGGANC05” and confirm to pair with. The voice prompt “Bluetooth Connected” will be played once connected.
3. By default, the headphones will automatically search and pair with the last connected device after being turned on. Disable the Bluetooth feature on the connected device after use if new device connection is initiated.*

*Headphones will be disconnected from the Bluetooth device and re-initialise the pairing function.

Playing Music

- After pairing, launch music apps on mobile device, press \ominus to start playing music and press again to pause.

Skipping Music Track

- Long press $+$ to skip to the next track.
- For Android, long press $-$ to skip to the previous track.
- For iOS, long press $-$ twice to skip to the previous track and long press once for replay.

Volume Up / Down

- Short press on either \oplus or \ominus to adjust the volume to the desired level.

AUX-IN operation

1. Insert a 3.5mm AUX cable (150cm) to the AUX-IN port on the headphones and connect the other end of the cable to the audio source.
2. Selecting audio track through the playlist on the audio source.
3. Volume can be adjusted through the control on the audio source.

ATTENTION

Press and hold \ominus for 8 seconds to reset the headphones under the condition of non-responding to power on operation while switching from AUX-IN mode to Bluetooth mode.

The LED light indicator flashes and a prompt plays "Power on" that the reset has occurred.

Hands-Free Conversation

Headphones play a ringtone when connected device receives an incoming call.

- Press \ominus to pick up the incoming call.
- Press \ominus again to end the phone call.
- Press and hold \ominus to reject the incoming call.

Note: Hands-free conversation feature allows users to remotely accept voice call from direct number dial in and certain instant messaging apps by pressing \ominus on the headphones. Some instant messaging apps do require users to confirm the acceptance of voice call within the app only.



WARNING! TO PREVENT POSSIBLE HEARING DAMAGE, DO NOT LISTEN AT HIGH VOLUMES FOR LONG PERIODS.

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Troubleshooting

Issue	Possible Cause	Solution
Audio from headset is lagging.	<ul style="list-style-type: none">• Signal interference from surrounding environment such as cellular signal tower and WIFI broadcast antenna.	<ul style="list-style-type: none">• Leave the premises to reduce the interference.• Turn off the headset and remove "QUPGGANC05" from the Bluetooth device list on your mobile device. Re-initiate the pairing process.
The headset cannot be recharged.	<ul style="list-style-type: none">• A loose connection on USB charging cable in between charging case and USB power source• USB power source is not working.	<ul style="list-style-type: none">• Check both connections of the USB charging cable.• Check status of the USB power source.
Headset cannot be paired with the mobile device.	<ul style="list-style-type: none">• The pairing steps were missed.• Previous connected devices have not yet disconnected from the headset.• Battery level is low.	<ul style="list-style-type: none">• Restart the mobile device, turn off the headset and go through the pairing steps again.• Check the Bluetooth setting on the previous connected device to either turn off the Bluetooth function or remove "QUPGGANC05" from the list of device.• Recharge the headset.

Specification

- Officeworks product code: QUPGGANC05
- Bluetooth version: 5.3
- Built-in 400mAh rechargeable lithium battery
- Noise Cancelling Level: Up to 20dB
- Operating range: 10m (without barriers)
- Listening time: up to 8 hours
- Charging time: 2 hours
- Standby time: 300 hours
- Input: 5V=1A Max.

Package Contents

- Active Noise Cancelling Wireless Headphones x 1
- USB-A® to USB-C® charging cable (30cm) x 1
- 3.5mm AUX cable (150cm) x 1
- EVA carrying case x 1
- Instruction manual x 1
- Quick start guide x 1

WARNING

- Do not connect this cable to products other than QUPGGANC05 Active Noise Cancelling Wireless Headphones. Connecting this cable to other devices might cause damage to both cable and the device.
- To prevent fire, shock hazard and damage, do not expose the unit to rain or moisture.
- To avoid electrical shock, do not open the cabinet, refer to service agent or qualified engineer only.
- Charge every 6 months to prolong the battery life when not used for extended periods.
- Do not exchange the battery in the product.
- Do not use or store the product in an environment with a temperature over 60 degree Celsius.
- Do not use the headset in a hazardous situation or so you cannot hear external sound.

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