



HP ENVY 6400e All-In-One Printer series

Keeping families productive. Get fast, multi-page scanning and included ink savings⁷, plus connect and print on any device with HP Smart app.¹

Built to increase productivity with a 35-page auto document feeder and designed to make printing easier for the whole family, you can seamlessly print, scan, and copy everyday and business documents, schoolwork, photos, and more. Set up and connect on any device with HP Smart app, and you're ready to go from anywhere.¹ Choose HP+ and get 6 months of printing⁷ and 1 extra year of HP customer support with use of Original HP Ink.



White Cement

Loaded with everything. Except complications.



Time saving

- Work fast and hands-free—the 35-page auto-feeder helps you complete scan and copy jobs quickly.
- Setup is a breeze – use any device to get started in a few easy steps with HP Smart app.¹
- Get quick and easy printing directly at the smart control panel – buttons appear only when needed.
- Save time and paper when printing everyday and business documents with automatic two-sided printing.

Get everyone connected. Just like that.



Auto wireless connect

- Self-healing Wi-Fi™ automatically detects and resolves connectivity issues to help reduce interruptions.²
- Get connected with Bluetooth® and start printing fast from your smartphone or tablet – easy setup.⁶
- Easily print, scan, and copy everyday documents from your smartphone, using HP Smart app.¹



Ink

Never run out³ and save up to 50%¹¹ with Instant Ink

- Enroll to Instant Ink to get ink, plus hassle-free delivery and recycling while saving up to 50%¹¹.
- Change or cancel any time.¹⁰

HP+ Smart printing has arrived



HP AIO Remote

- With HP+, get connected cloud that automatically detects and fixes connectivity issues.⁹
- Never run out of ink³ and save up to 50%¹¹ with Instant Ink. 6-month trial with HP+.⁷
- With HP+, get advanced HP Smart app solutions such as easy multi-paged documents scanning from your phone.¹
- HP+ requires HP account, internet connection, and exclusive use of Original HP Ink cartridges to operate.

This is an HP+ enabled printer. Choose HP+ at product setup to activate benefits. HP+ requires an HP account, ongoing connection to the internet, and exclusive use of Original HP Ink cartridges for the life of the printer. More at: <http://www.hp.com/plus-faq>. This printer is intended to work only with cartridges that have new or reused HP electronic circuitry, and it uses dynamic security measures to block cartridges using modified or non-HP circuitry. Periodic firmware updates will maintain the effectiveness of these measures and block cartridges that previously worked. Reused HP electronic circuitry enables the use of reused, remanufactured, and refilled cartridges. More at: <http://www.hp.com/learn/ds>

Footnotes

¹ Requires the HP Smart app download. For details on local printing requirements see www.hp.com/go/mobileprinting. Certain features/software are available in English language only, and differ between desktop and mobile applications. Subscription may be required; subscription may not be available in all countries. See details at www.hp.com/go/mobileprinting. Internet access required and must be purchased separately. Wireless operations are compatible with 2.4 GHz and 5.0 GHz operations only. Learn more at www.hp.com/go/mobileprinting. Wi-Fi is a registered trademark of Wi-Fi Alliance®.

² Internet access required and must be purchased separately. Wireless operations are compatible with 2.4 GHz and 5.0 GHz operations only. Learn more at www.hp.com/go/mobileprinting. Wi-Fi is a registered trademark of Wi-Fi Alliance®.

³ Based on internal HP testing. Average timing estimate based on: 1) downloaded HP Smart app on mobile or desktop device, 2) setting up Shortcut, 3) scanning jobs which have more than 2-3 tasks associated with them (scan to email, save and rename, store to cloud, etc.). Average timing savings comparison based on using printer and desktop scan software to complete similar scanning tasks. Requires the HP Smart app download and supported HP printer. For details on local printing requirements see <http://www.hp.com/go/mobileprinting>.

⁴ Mobile device needs to support Bluetooth v5.0+ and be enabled. A mobile app such as HP ePrint or HP Smart must be installed and opened for printing. Mobile device must be within 5 feet of the printer. For details, see www.hp.com/go/bleprinting. Bluetooth is a trademark owned by its proprietor and used by HP under license.

⁵ Instant Ink sign up required. Instant Ink not available in all countries. Subject to monthly page limit of plan selected. Must complete Instant Ink sign up within 7 days of setting up the printer with the HP-recommended setup process as indicated in the instructions that came with your printer. Unless service is cancelled within the promotional period online at www.hp.com/go/ink, a monthly service fee, based on the plan chosen, plus tax and overage fees will be charged to your credit/debit card. Customer will be charged for any overage fees and applicable taxes at the end of each month in the promotional period. Use of in-box ink or toner cartridge is included in period of offer. One offer redeemable per printer. Included months offer with Instant Ink subject to change after 4.30.2022. Offer cannot be redeemed for cash. Setup Offer may be combined with other offers; see terms and conditions of the offer for more details. Requires a valid credit/debit card, an email address, and Internet connection to printer. See additional offer information available during online sign up process. For service details, see www.hp.com/go/ink.

⁶ Improved printer connectivity utilizing Smart Driver and Print/Scan Doctor technology in the HP+ system, versus HP consumer printers without HP+.

⁷ Change or cancel your plan at any time online. If you decide to cancel your HP Instant Ink plan you can go back to using HP original Standard or XL cartridges. Plan upgrades are effective immediately and the charges will be applied retroactively or in the next billing cycle, depending on user choice. Plan downgrades and cancellations are effective after the last day of the current billing period. For full details go to www.hp.com/go/ink.

⁸ Based on monthly subscription cost of Instant Ink 700-page plans without purchase of additional sets of pages compared to cost per page to print ISO/IEC 24711 pages on most in-class, traditional A4 color inkjet cartridge printers & MFPs using original standard capacity cartridges priced for: Australia <299 AUD; New Zealand <349 NZD. Sale prices not considered for this study. HP Ink Advantage printers excluded due to non-standard hardware & supplies model. Buyers Lab July 2020 study commissioned by HP; based on publicly available information as of June 1, 2020. Printers selected by market share in IDC Quarterly Hardcopy Peripherals Tracker - Final Historical 2020Q1. For details: <http://www.keypointintelligence.com/HPInstantInk>.

Technical specifications

Functions	Print, copy, scan, send mobile fax
Print	
Borderless printing	Yes (up to 8.5 x 11 in, 210 x 297 mm)
Duplex printing	Automatic (standard)
Print speed ⁶	Black (A4, normal): Up to 10 ppm; Color (A4, normal): Up to 7 ppm; Black (A4, draft): Up to 20 ppm; Color (A4, draft): Up to 17 ppm; Black (ISO): Up to 10 ppm; Color (ISO): Up to 7 ppm
First page out	Black (A4, ready): As fast as 18 sec; Color (A4, ready): As fast as 21 sec
Print technology	HP Thermal Inkjet
Print resolution	Black (best): Up to 1200 x 1200 rendered dpi (when Printing from a computer); Color (best): Up to 4800 x 1200 optimized dpi color (when printing from a computer on selected HP photo papers and 1200 input dpi)
Print cartridges number	2 (1 each black, tri-color)
Standard print languages	HP PCL 3 GUI
Scan	
Scan speed	Normal (A4): Up to 2.8 ipm (200ppi, b&w); up to 2.8 ipm (200ppi, color)
Scanner specifications	Scanner type Flatbed, ADF; Scan technology: CIS; Scan input modes: Mobile, HP Scan Software, HP Smart; Scan size maximum (ADF): 215.9 x 297 mm; Scan size maximum (flatbed): 216 x 297 mm; Optical scan resolution: Up to 1200 dpi; Enhanced Scan Resolution: Up to 1200 dpi; Hardware resolution: Up to 1200 x 1200 dpi
Scan file format	JPEG, TIFF, PDF, BMP, PNG
Copy	
Copy speed	Black (ISO): Up to 8 cpm; Color (ISO): Up to 4 cpm
Copier specifications	Copier settings: Color, mono; Maximum number of copies: Up to 9 copies; Copy resolution: Up to 300 x 300 dpi
Fax	
Fax speed	14.4 kbps
Fax specifications	Fax: Yes, mobile fax (send only)
Fax smart software features	Option to add files from your phone file/photos, Camera scan or Printer scanner, Option to easily add cover page and save the cover page template, Access to Fax history to see all send faxes and drafts, Ability to edit and resent fax from History, Easily print fax confirmation
Connectivity	
Standard connectivity	1 Hi-Speed USB 2.0; 1 Wi-Fi 802.11ac (dual band)
Mobile printing capability ⁴	Apple AirPrint™; Chrome OS; HP Smart app; Mopria-certified
Wireless capability	Yes, built-in Wi-Fi 802.11b/g/n
Network capabilities	Built-in Wi-Fi 802.11b/g/n
Memory	Standard: 256 MB DDR3; Maximum: 256 MB DDR3
Processor speed	800 MHz
Paper handling	
Automatic document feeder	Standard, 35 Sheets
Duty cycle (monthly)	Duty cycle (monthly, A4): Up to 1000 pages; Recommended monthly page volume: 100 to 400
Input capacity	Up to 100 sheets input tray
Output capacity	25-sheet output tray
Number of paper trays	Standard: 1; Maximum: 1
Media types	Plain Paper; HP Photo Papers; HP Matte Brochure or Professional Paper; HP Matte Presentation Paper; HP Glossy Brochure or Professional Paper; Other Photo Inkjet Papers; Other Matte Inkjet Papers; Other Glossy Inkjet Papers; Plain Paper, Light/Recycled
Media weight	A4: 60 to 90 g/m²; HP envelopes: 75 to 90 g/m²; HP cards: up to 200 g/m²; HP 10 x 15 cm photo paper: up to 300 g/m²
Media size	Custom (metric): Simplex: 76.2 x 127 mm to 216 x 594 mm; Duplex: 76.2 x 127 mm to 216 x 594 mm; Supported (metric): A4; A5; B5; DL; C6; A6
Printer dimensions (W x D x H) ¹	432.5 x 361.1 x 174 mm
Printer weight	6.16 kg
What's in the box ⁸	HP ENVY 6420e All-in-One Printer; HP 67 Setup Black Cartridge; HP 67 Setup Tri-Color Cartridge; Regulatory flyer; Setup guide; Reference guide; Power cord [For ink volume and page yield information, visit http://hp.com/go/learnaboutsupplies]
Warranty	One-year limited hardware warranty; 24-hour, 7 days a week support
Systems	
Compatible operating systems	Windows 10, 7, macOS v10.14 Mojave, macOS v10.15 Catalina, macOS v11 Big Sur, Chrome OS
Minimum system requirements	Windows: Windows 10, 7: 32-bit or 64-bit; 2 GB available hard disk space, Internet connection, Internet Explorer.; Mac: macOS v10.14 Mojave, macOS v10.15 Catalina, macOS v11 Big Sur; 2 GB HD; Internet required
Control panel	Smart contextual user interface - Cap Sense Buttons: Monochrome & Colour Copy, Information, Cancel and Resume, Indicator lights; Wifi icon, number counter and Document feeder error
Power ³	Requirements: Input voltage: 100 to 240 VAC (+/- 10%), 50/60 Hz, 0.7A. Input voltage: 200 to 240 VAC (+/- 10%), 50/60Hz (+/- 3Hz), 0.4A (China & India); Consumption: 4.0 Watts (Ready); 1.70 Watts (Sleep); 0.15 Watts (Off); 0.15 Watts (Auto-off); Typical Electricity Consumption (TEC): 0.31 kWh/Week; Power supply type: Built-in Universal Power Supply
Operating environment	Operating temperature range: 5 to 40°C; Recommended operating temperature range: 15 to 30°C Operating humidity range: 15 to 80% RH (non-condensing); Recommended operating humidity range: 20 to 80% RH (non-condensing)
Acoustics	Acoustic power emissions (active printing): 6.5 B(A) (printing at 5 ppm); Acoustic power emissions (active copy): 6.4 B(A) (ADF copy at 2 ppm); Acoustic pressure emissions: 56 dB(A) (printing at 5 ppm)
Safety approvals and requirements	EN 60950-1:2006 +A11:2009 +A1:2010 +A12:2011 +A2:2013 IEC 60950-1:2005 +A1:2009 +A2:2013 EN 62368-1:2014 +A11:2017 IEC 62368-1:2014 EN 62479:2010 EN 62311:2008

Technical specifications disclaimers

¹ Dimensions vary as per configuration² Weight varies as per configuration³ Power measurements are based on ENERGY STAR® QM test procedure with 230 VAC, 50 Hz input.⁴ Wireless operations are compatible with 2.4 GHz and 5.0 GHz operations only. Learn more at <http://hp.com/go/mobileprinting>. Wi-Fi is a registered trademark of Wi-Fi Alliance®. Supports both 5.0 GHz and 2.4 GHz using up to 12 non-overlapping channels vs only 3 non-overlapping channels for 2.4 GHz only. Supports 5.0 GHz band (up to 150 mbps) vs 2.4 GHz band (up to 72.2 mbps).⁵ Speed specifications have been updated to reflect current industry testing methods.⁶ Either after first page or after first set of ISO test pages. For details see <http://www.hp.com/go/printerclaims>⁷ Duty cycle is defined as the maximum number of pages per month of imaged output. This value provides a comparison of product robustness in relation to other HP LaserJet or HP Color LaserJet devices, and enables appropriate deployment of printers and MFPs to satisfy the demands of connected individuals or groups.⁸ HP recommends that the number of printed pages per month be within the stated range for optimum device performance, based on factors including supplies replacement.⁹ Based on cloud storage¹⁰ Set by Fax Service Provider

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au-en April 2021

Ordering information

Number	Description
223R6A	HP ENVY 6420e All-in-One Printer (White) - AU/NZ
2K5LSA	HP ENVY 6430e All-in-One Printer (Cement) - AU/NZ

Supplies and Media

Number	Description
3YM55AA	HP 67 Tri-color Original Ink Cartridge
3YM56AA	HP 67 Black Original Ink Cartridge
3YM57AA	HP 67XL High Yield Black Original Ink Cartridge
3YM58AA	HP 67XL High Yield Tri-color Original Ink Cartridge
3YM59AA	HP 67XXL Extra High Yield Black Original Ink Cartridge
9RR49A	HP Advanced Glossy FCS Photo Paper-100 sht/10 x 15 cm
9RR50A	HP Advanced Glossy FCS Photo Paper-50 sht/10 x 15 cm
9RR51A	HP Advanced Glossy FCS Photo Paper-20 sht/A4/210 x 297 mm
C6065A	HP Iron-on Transfers-12 sht/A4/210 x 297 mm

Contact HP via phone: Asia: 65 6253 8500

HP Care Packs

Number	Description
UG062E	HP 3 year Care Pack Next Business Day Exch Multi Fcn Printer - E SVC
UG457E	HP 3 year Care Pack Onsite Exch Multi Fcn Prtr - E SVC
UG235E	HP 3 year Care Pack Return Multi Fcn Printer - E SVC
UG337E	HP 3 year Care Pack Pickup Rtn Multi Fcn Printer -E SVC
U6N05E	HP Installation w/Network Consumer Printer SVC

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HP Care Pack

