



HP OfficeJet Pro 9020 All-in-One Printer (1MR73D)



Overview

Help save time with Smart Tasks,[1] one-pass, two-sided scanning and best-in-class security.[5]

A revolutionary smart printer – even for high-volume jobs. Help save time with Smart Tasks shortcuts,[1] and get one-pass, two-sided scanning. Print and scan from your phone,[1] and count on seamless connections and best-in-class security.[2,5]

Designed to save you time

Eliminate steps in repetitive tasks, using Smart Tasks.[1] Scan to the cloud, email, and more – in a tap.[1]

Best-in-class security,[5] reliable connections

Reduce interruptions with self-healing Wi-Fi™ that keeps you connected.[2]

Freedom to work anywhere

Connect to cloud-based printing with Wi-Fi™ or your cellular network to print from anywhere.[1]

Ordering ink has never been easier

Print more pages and change cartridges less often with Original HP high-yield cartridges. [4]

Features



Customizable shortcuts on your phone or printer^[1]



Create editable, searchable documents^[1]



Two-sided. Hands-free. Auto-fed



Print at high volumes with dual-tray capacity



Ready when you are

Printing just got more productive^[1]

[1] Requires the HP Smart app download. For details on local printing requirements see <http://hp.com/go/mobileprinting>.

[2] Wireless operations are compatible with 2.4 GHz and 5.0 GHz operations only. Learn more at <http://hp.com/go/mobileprinting>. Wi-Fi is a registered trademark of Wi-Fi Alliance®.

[4] Based on HP 965XL High Yield Black and color Original Ink Cartridges. High-yield ink cartridges not included; purchase separately. For more information, see <http://hp.com/go/learnaboutesupplies>. Less cost per page compared with manufacturer recommended street price and published page yield of standard-yield HP 965 Original Ink Cartridges. Actual pricing may vary.

[5] Compared to the majority of competing in-class consumer color desktop inkjet all-in-ones <\$299 USD. Keypoint Intelligence - Buyers Lab 2018 research study commissioned by HP based on research survey of printer manufacturers' published specifications, sustainability reports, and press releases as of 12/15/2018 and not confirmed by lab testing. Market share as reported by IDC CYQ3 2018 Hardcopy Peripherals Tracker, 2018Q3 Release. AiO with best in-class security features based on review of published embedded security features of competitive in-class models and defined as offering business-class, multi-point security, including but not limited to: encryption at the level of data, device, network, document; enterprise-class Wi-Fi security; and secure printing. For more details, see <http://www.keypointintelligence.com/HPOfficeJetPro>.

Specifications

Print Resolution Technologies	HP Thermal Inkjet
Print quality black (best)	1200 x 1200 rendered dpi
Print quality color (best)	Up to 4800 x 1200 optimized dpi on HP Advance Photo Paper 1200 x 1200 dpi input
Print speed black (ISO, A4)	Up to 24 ppm
Print speed black (ISO, letter)	Up to 24 ppm
Print Speed Color (ISO)	Up to 20 ppm
Print speed color (ISO)	Up to 20 ppm
Print speed	Print speed up to 24 ppm (black) and 20 ppm (color)
Functions	Print, copy, scan, fax
Duplex printing	Automatic (standard)
Duty cycle (monthly, A4)	Up to 30,000 pages
Duty cycle (monthly, letter)	Up to 30,000 pages ^[7]
Printer smart software features	Orientation: Portrait/Landscape; Print on Both Sides: None/Flip on Long Edge/Flip on Short Edge; Page Order: Front to Back/Back to Front; Pages per Sheet: 1, 2, 4, 6, 9, 16; Quality Settings: Draft/Normal/Best; Printing Shortcuts; Print in Grayscale: Off/High Quality Grayscale/Black Ink Only; Pages per Sheet Layout: Right then Down/Down then Right/Left then Down/Down then Left; Print in Max DPI: No/Yes; HP Real Life Technologies: Off/On; Booklet: None/Booklet-Left Binding/Booklet-Right Binding; Pages to Print: Print All Pages/Print Odd Pages Only/Print Even Pages Only; Borderless Printing: Off/On; Page Borders: Off/On
Scanner advanced features	OCR (Optical Character Recognition); Smart Taks shortcuts: 1-click customizable scan to cloud destinations, email, and print, create editable, searchable documents by scanning from phone or printer; Smart Tasks destinations: Dropbox, Google Drive, One drive, email recipients, print; Scan both sides of page at once
Fax smart software features	Digital Fax - Fax to PC is available with Windows (Please use: Visit http://www.hp.com/support to download the latest software.)
Energy savings feature technology	Schedule On and Schedule Off
Replacement cartridges	HP 965 Black Original Ink Cartridge (~1,000 pages) 3JA80A; HP 965 Cyan Original Ink Cartridge (~700 pages) 3JA77A; HP 965 Magenta Original Ink Cartridge (~700 pages) 3JA78A; HP 965 Yellow Original Ink Cartridge (~700 pages) 3JA79A; HP 965XL Black Original Ink Cartridge (2,000 pages) 3JA84A; HP 965XL Cyan Original Ink Cartridge (1,600 pages) 3JA81A; HP 965XL Magenta Original Ink Cartridge (1,600 pages) 3JA82A; HP 965XL Yellow Original Ink Cartridge (1,600 pages) 3JA83A; HP 969XL Black Original Ink Cartridge (3,000 pages) 3JA85A. Actual yield varies considerably based on content of printed pages and other factors. For details see http://www.hp.com/go/learnaboutsupplies
Connectivity, standard	1 USB 2.0; 1 Host USB; 1 Ethernet; 1 Wireless 802.11a/b/g/n; 2 RJ-11 modem ports

Network capabilities	Yes, via built-in Ethernet; Wireless 802.11a/b/g/n
Wireless capability	Yes, built-in WiFi 802.11a/b/g/n
Mobile printing capability	Apple AirPrint™; Wi-Fi® Direct Printing; Mopria™ Certified; HP Smart
Network protocols, supported	9100, LPR, SNMP, SLP, Internet Printing Protocol (IPP), WS-Print, Wireless
Software included	HP Printer Software, Shop for Supplies Online
Compatible Operating Systems	Windows 10, 8.1, 8, 7, Windows Server 2008 R2 64-bit, Windows Server 2008 R2 64-bit (SP1), Windows Server 2012 64-bit, Windows Server 2012 R2 64-bit, Windows Server 2016 <i>(Windows XP and Windows Vista not supported)</i>
Energy star certified	No
Copy speed black (best, A4)	Up to 5 cpm
Copy speed black (best, letter)	Up to 5 cpm
Copy speed color (best, A4)	Up to 4 cpm
Copy speed color (best, letter)	Up to 4 cpm
Digital sending standard features	Scan-to E-mail; Scan to network folder; Scan to SharePoint; Scan to thumb drive
Fax Resolution Black (best)	Up to 300 x 300 dpi
Faxing	Yes, color
Scan speed (normal, A4)	Up to 15 ipm (200 ppi, b&w); Up to 8 ipm (200 ppi, color)
Scan speed (normal, letter)	Up to 15 ipm (200 ppi, b&w); Up to 8 ipm (200 ppi, color)
Scan file format	JPG, BMP, TIFF, PDF, RTF, TXT, PNG
Scan input modes	Front-panel scan, copy, HP Software, EWS, Mobile apps
Scan technology	Contact Image Sensor (CIS)
Scanner type	Easy slide-off glass, single-pass 2-sided ADF
Display	2.7" (6.86 cm) Capacitive Touchscreen CGD
Minimum dimensions (W x D x H)	437 x 396.3 x 318.3 mm
Minimum dimensions (W x D x H)	17.20 x 15.60 x 12.53 in
Weight	11.66 kg
Weight	25.65 lb
Power consumption	Up to 30 watts (printing), 5.80 watts (ready), 1.22 watts (sleep), 0.08 watts (manual-Off) ^[3]
Power supply type	Internal (Built-in) Universal Power Supply
What's in the box	HP OfficeJet Pro 9020 All-in-One Printer; HP 965 Setup Black Ink Cartridge; HP 965 Setup Cyan Ink Cartridge; HP 965 Setup Magenta Ink Cartridge; HP Setup 965 Yellow Original Ink Cartridge; Regulatory Flyer; Ink Caution Flyer; Power Cord; Setup Poster; Reference Guide; Warranty Card [For more information about fill and yield, see http://www.hp.com/go/learnaboutsupplies] ^[8]
Warranty	One-year limited hardware warranty; 24-hour, 7 days a week Web support; business hour phone support within warranty period

Additional specifications

Accessories	None
Acoustic power emissions (active copy)	6.9 B(A) (copying at 15 ppm with ADF running)
Acoustic power emissions (active scan)	6.0 B(A)
Acoustic power emissions (active, printing)	7.0 B(A) (printing at 21 ppm)
Acoustic power emissions (ready)	2.6 B(A)
Acoustic pressure emissions	64 dB(A) (printing at 21ppm)
Auto fax reduction supported	Yes
Automatic document feeder capacity	Standard, 35 sheets
Automatic paper sensor	No
Bit depth	24-bit
Borderless printing	Yes, on photo paper only, up to 8.5 x 11 in (US letter), 210 x 297 mm (A4)
Bottom margin (A4)	3.3 mm
Cable included	No, please purchase (USB) cable, and (phone) cord separately
Camera phone description	Direct photo printing from camera phones with HP Smart app, AirPrint™, Wireless Direct
Camera phone supported	Yes
Color copy capability	Yes
Color scanning	Yes
Color(s) of printing supplies	Black, cyan, magenta, yellow
Compatible Network Operating Systems	Windows 10, 8.1, 8, 7: 32-bit or 64-bit, 2 GB available hard disk space, Internet connection, Internet Explorer. OS X v10.11 El Capitan; macOS Sierra v10.12 (previously OS X); macOS High Sierra v10.13; 1.5 GB available space; Internet access Linux (For more information, see http://hplipopensource.com/hplip-web/index.html)
Control panel	2.7" (6.86 cm) touchscreen control panel with CGD (color graphic display); 3 buttons: (home, help, back)
Copier settings	Number of Copies; Two-Sided; Lighter/Darker; HP Copy Fix; ID Copy; Resize; Quality; Paper Size; Paper Type; Collate; Margin Shift; Crop; Copy Preview; Tray Select; Enhancements
Copies, maximum	Up to 99 copies
Copy Speed Black (maximum, A4)	Up to 39 cpm
Copy Speed Color (maximum, A4)	Up to 39 cpm
Copy reduce / enlarge settings	25 to 400%
Copy resolution (black graphics)	Up to 600 dpi

Copy resolution (black text)	Up to 600 dpi
Copy resolution (color text and graphics)	Up to 600 dpi
Copy speed black (ISO)	Up to 23 cpm
Copy speed black (draft, letter)	Up to 39 cpm
Copy speed color (ISO)	Up to 17 cpm
Copy speed color (draft, letter)	Up to 39 cpm
Count of cartons per pallet layer	AMS/AP :6; EMEA: 6
Count of layers in pallet	AMS: 5; EMEA/AP: 4
Country of origin	Product of Thailand
Dimensions with trays up (W x D x H)	437 x 421.8 x 318.3 mm
Distinctive ring detection supported	Yes
Duplex ADF scanning	Yes
Duty cycle note	Duty cycle is defined as the maximum number of pages per month of imaged output. This value provides a comparison of product robustness in relation to other HP Color InkJet devices.
Electromagnetic compatibility	CISPR 32:2012/EN 55032:2012 Class B; CISPR 24:2010/EN 55024:2010; EN 61000-3-2:2014; EN 61000-3-3:2013; FCC CFR 47 Part 15 Class B (USA); ICES - 003, Issue 6 Class B (Canada); EN 301 489-1 (V2.1.1:2017), EN 301 489-17 (V3.1.1 2017)
Enhanced scanning resolution	Up to 1200 dpi
Envelope Feeder	No
Fax Auto Redial	Yes
Fax Broadcast Locations	20
Fax Memory Note	Based on standard ITU-T test image #1 at standard resolution. More complicated pages or higher resolution will take longer and use more memory.
Fax Modem Speed	Synaptics Troy modem; data rate up to 33.6 kbps
Fax PC Interface Supported	Yes, PC fax send and archive
Fax Polling	No
Fax Speed Dials, Maximum Number	Up to 99
Fax Transmission Speed	4 sec per page
Fax Transmission Speed Note	Based on standard ITU-T test image #1 at standard resolution. More complicated pages or higher resolution will take longer and use more memory.
Fax delayed sending	Yes
Fax forwarding	Yes
Fax memory	Up to 100 pages
Fax memory	Up to 100 pages

Fax phone features	Color fax; auto reduction; No answer redial; speed dial; group speed dial; Junk fax blocker; Fax forwarding (black only); distinctive ring; delayed send (black only); scan and fax; PC fax send and Fax to PC; Fax volume (off/soft/loud); CID
Fax resolution black	203 x 196 dpi, 256 levels of gray
Fax resolution color (fine)	200 x 200 dpi
Fax resolution color (standard)	200 x 200 dpi
Fax telephone mode supported	No
Fax transmission speed (letter)	4 sec per page
Faxing options (ADF)	Two-sided
File Format Supported	PDF; TIFF; JPEG
Finished output handling	Sheet Feed
First copy out black (letter)	As fast as 7 sec
First copy out color (letter)	As fast as 9 sec
First page out black (A4, ready)	As fast as 9 sec
First page out black (letter, ready)	As fast as 9 sec
First page out color (A4, ready)	As fast as 10 sec
First page out color (letter, ready)	As fast as 10 sec
Geographic availability	WW
HP Real Life technologies™	Default=OFF
Image scaling or enlargement range	25 to 400%
Ink types	Pigment-based (black and color)
Input capacity	Up to 250 sheets
Junk fax barrier	Yes, requires Caller ID
Left margin (A4)	3.3 mm
Levels of grayscale	256
Mac compatible	Yes
Maximum Input Capacity (envelopes)	Up to 30 envelopes
Maximum Memory	512 MB
Maximum dimensions (W x D x H)	17.20 x 21.54 x 12.53 in
Maximum dimensions (W x D x H)	437 x 547 x 318.3 mm
Maximum input capacity (10x15cm photos)	Up to 50 sheets
Maximum input capacity (4x6 photo)	Up to 50 sheets
Maximum input capacity (cards)	Up to 50 sheets

Maximum input capacity (labels)	Up to 50 sheets
Maximum input capacity (photo paper)	Up to 50 sheets
Maximum input capacity (sheets)	Up to 500 sheets
Maximum output capacity (cards)	Up to 30 sheets
Maximum output capacity (envelopes)	Up to 10 envelopes
Maximum output capacity (labels)	Up to 30 sheets
Maximum output capacity (photo paper)	Up to 30 sheets
Maximum output capacity (sheets)	Up to 100 sheets
Maximum print area	216 x 356 mm (Legal)
Media size, tray 1	A4
Media size, tray 2	A4; A5; A6; B5 (JIS); Envelope (DL, C5, C6, Chou #3, Chou #4); Card (Hagaki, Ofuku Hagaki)
Media sizes supported	A4, A5, A6, B5(JIS), Card (A4, Hagaki, Ofuku Hagaki); Photo (13 x 18 cm, 10 x 15 cm); Envelope (A2, C5, C6, DL, Chou #3, Chou #4); 8.5 x 13 in
Media sizes supported	Tray 1: Letter, Legal. Tray 2: Letter; Legal; Government Legal; Executive; Statement; 3 x 5 in; 4 x 6 in; 5 x 7 in; 13 x 18 cm; 8 x 10 in; 10 x 15 cm; L; Photo 2L; Envelope(#10, Monarch, 5.5 bar); Card (3 x 5 in, 4 x 6 in, 5 x 8 in)
Media sizes supported, key	10 x 15 cm; A4; Envelopes
Media sizes supported, key	4 x 6 in; Letter; Legal; Envelopes
Media sizes, custom	Tray 1: N/A. Tray 2: 3 x 5 to 8.5 x 14; 5 x 8.3 to 8.5 x 14 in
Media sizes, custom	Tray 1: N/A. Tray 2: 76.2 x 127 to 215.9 x 355.6 mm
Media types	Tray 1: Plain Paper. Tray 2: Plain Paper, HP Photo Papers, HP Matte Brochure or Professional Paper, HP Matte Presentation Paper, HP Glossy Brochure or Professional Paper, Other Photo Inkjet Papers, Other Matte Inkjet Papers, Other Glossy Inkjet Papers, Thick Plain Paper, Light/Recycled Plain Paper, HP Tri-fold Brochure Paper, Glossy
Media weight, recommended	60 to 105 g/m ² (plain); 220 to 280 g/m ² (photo); 75 to 90 g/m ² (envelope); 163 to 200 g/m ² (card)
Media weight, recommended	16 to 28 lb (plain paper); 60 to 75 lb (photo); 20 to 24 lb (envelope); 90 to 110 lb (card)
Media weight, supported	16 to 28 lb (plain paper); 60 to 75 lb (photo); 20 to 24 lb (envelope); 90 to 110 lb (card)
Media weight, supported	60 to 105 g/m ² (plain); 220 to 280 g/m ² (photo); 75 to 90 g/m ² (envelope); 163 to 200 g/m ² (card)
Memory	512 MB
Minimum System Requirements	Windows 10, 8.1, 8, 7: 1 GHz 32-bit (x86) or 64-bit (x64) processor, 2 GB available hard disk space, CD-ROM/DVD drive or Internet connection, USB port, Internet Explorer

Minimum System Requirements for Macintosh	OS X v10.11 El Capitan; macOS Sierra v10.12 (previously OS X); macOS High Sierra v10.13; macOS Mojave v10.14, OS v10.15 Catalina; 1.5 GB HD; Internet access
Multitasking supported	Yes
Number of print cartridges	4 (1 each black, cyan, magenta, yellow)
Number of users	1-5 Users
Operating altitude	3,000 m
Operating altitude	10,000 ft
Operating humidity range	20 to 80% RH
Operating temperature range	5 to 40°C
Operating temperature range	41 to 104°F
Orderable supplies	HP 965 Black Original Ink Cartridge (~1,000 pages) 3JA80A; HP 965 Cyan Original Ink Cartridge (~700 pages) 3JA77A; HP 965 Magenta Original Ink Cartridge (~700 pages) 3JA78A; HP 965 Yellow Original Ink Cartridge (~700 pages) 3JA79A; HP 965XL Black Original Ink Cartridge (2,000 pages) 3JA84A; HP 965XL Cyan Original Ink Cartridge (1,600 pages) 3JA81A; HP 965XL Magenta Original Ink Cartridge (1,600 pages) 3JA82A; HP 965XL Yellow Original Ink Cartridge (1,600 pages) 3JA83A; HP 969XL Black Original Ink Cartridge (3,000 pages) 3JA85A. Actual yield varies considerably based on content of printed pages and other factors. For details see http://www.hp.com/go/learnaboutsupplies
Output capacity	Up to 100 sheets
Output file format	PDF; TIFF; JPEG (scan to Thumbdrive)
Package dimensions (W x D x H)	496 x 377 x 489 mm
Package dimensions (W x D x H)	19.53 x 14.84 x 19.25 in
Package weight	14.2 kg
Package weight	31.24 lb
Page yield (set-up/inbox cartridges)	~ 1000 pages black, ~ 540 pages tri-color
Pallet dimensions	AMS: 48 x 40 x 101.73 in; EMEA: 47.24 x 39.37 x 86.65 in; AP: 48 x 40 x 86.50 in
Pallet dimensions (W x D x H)	AMS: 1220 x 1014 x 2584 mm; EMEA: 1200 x 1000 x 2200 mm; AP: 1219 x 1016 x 2197 mm
Pallet weight	NA: 986 lb; EMEA/AP: 798 lb
Pallet weight	NA:448 kg; EMEA/AP: 363 kg
Paper handling input, standard	250-sheet input tray; 250-Sheet Multipurpose Tray; 35-sheet ADF
Paper handling output, standard	Up to 100 sheets with Smart output management
Paper trays, maximum	2
Paper trays, standard	2
Plug and play	Auto Wireless Connect
Power	Input voltage: 100 to 240 VAC (+/- 10%), 50/60 Hz

Print Technology	Ink
Print colors	Yes
Print colors maximum	4
Print head nozzles	Total Print Head nozzles: 6272
Print heads	4 (1 each black, cyan, magenta, yellow)
Print languages	HP PCL3 GUI
Print speed black (ISO)	Up to 24 ppm
Print speed black (best, A4)	Up to 24 ppm
Print speed black (best, letter)	Up to 24 ppm
Print speed black (draft, A4)	Up to 39 ppm
Print speed black (draft, letter)	Up to 39 ppm
Print speed color (ISO)	Up to 20 ppm
Print speed color (draft, 10x15 photo)	As fast as 39 sec
Print speed color (draft, 4x6 photo)	As fast as 39 sec
Print speed color (draft, A4)	Up to 39 ppm
Print speed color (draft, letter)	Up to 39 ppm
Print speed duplex (A4)	Up to 15 ipm
Print speed duplex (A4)	Up to 13 ipm
Print speed duplex (letter)	Up to 15 ipm
Print speed duplex (letter)	Up to 13 ipm
Print technology	HP Thermal Inkjet
Printer Management	Embedded Web Server
Printer drivers included	HP PCL3 GUI
Processor speed	1.2 GHz
Product color	Light Basalt
Product logos	Energy Star; USB Hi-Speed Certified; "Works with Windows 10" logo; "Wireless; Print; Fax; Scan; Copy"; ePrint logo; AirPrint™; Ethernet; 2-sided print; 4 individual inks; Mopria™-certified, WiFi certified, MFi, Works with Apple iBeacon, Works with Alexa, Works with the Google Assistant, Download on the App Store, Get it on Google Play, Get it from Microsoft, Bluetooth Smart
Quantity per pallet	AMS: 30; EMEA: 24; AP: 24
RMN number	SNPRC-1803-01
Recommended Macintosh system requirements	OS X v10.11 El Capitan; macOS Sierra v10.12 (previously OS X); macOS High Sierra v10.13; macOS Mojave v10.14, OS v10.15 Catalina; 1.5 GB HD; Internet access
Recommended monthly page volume	Up to 2000

Recommended operating humidity range	25 to 75% RH
Recommended operating temperature range	59 to 90°F
Recommended operating temperature range	15 to 32°C
Resolution (black and white, standard mode)	203 x 98 dpi
Resolution (black photo grayscale)	203 x 196 dpi
Right margin (A4)	3.3 mm
Safety	IEC 60950-1:2005 (2nd Edition) Am1:2009 + Am2:2013/EN 60950-1:2006 + A11:2009 + A1:2010 + A12:2011 + A2:2013; IEC62368-1:2014 (2nd Edition)/EN62368-1:2014+A11:2017; UL 62368-1: 2nd Edition; German GS; Russia EAC; China CCC; Taiwan BSMI
Scan resolution, hardware	Up to 1200 x 1200 dpi
Scan resolution, optical	Up to 1200 dpi
Scan size (ADF), maximum	8.5 x 14 in
Scan size (ADF), maximum	215.9 x 355.6 mm
Scan size (ADF), minimum	5 x 5 in
Scan size (ADF), minimum	127 x 127 mm
Scan size, maximum	8.5 x 11.7 in
Scan size, maximum	215.9 x 297 mm
Scan speed duplex (normal, A4)	Up to 15 ipm (200 ppi, b&w); up to 6 ipm (200 ppi, color)
Scan speed duplex (normal, letter)	Up to 15 ipm (200 ppi, b&w); up to 6 ipm (200 ppi, color)
Security management	SSL/TLS (HTTPS); IPP over TLS; 802.1x Authentication for Ethernet; WPA2-Enterprise; WPA2-Personal; Firewall; Certificates configuration; Control panel lock; Password protect EWS; Unused protocol and service disablement; Syslog; Signed firmware; Administrator settings
Send to email capability	Yes
Service & support features	HP Support Center (Online Web support); Print Scan Doctor
Service & support options	Free telephone support for basic setup, installation, and troubleshooting in North America, Europe, and Asia Pacific during warranty; Optional HP Supportpack for 4-hour response during standard business hours; Optional HP Supportpack for 24 hours a day, 7 days a week; Optional HP Supportpack for Comprehensive Technical Support
Standard input capacity (cards)	Up to 50 sheets
Standard input capacity (envelopes)	Up to 30 sheets
Standard input capacity (legal)	Up to 250 sheets
Standard input capacity (secondary tray)	Up to 250 sheets
Standard media sizes (duplex)	A4; B5; Not supported for borderless photo

Standard media sizes (duplex, imperial)	Letter; executive; Not supported for borderless photo
Standard output capacity (cards)	Up to 30 cards
Standard output capacity (envelopes)	Up to 10 envelopes
Standard output capacity (labels)	Up to 30 sheets
Standard output capacity (legal)	Up to 100 sheets
Storage altitude	4,500 m
Storage altitude	15,000 ft
Storage temperature range	-40 to 140°F
Storage temperature range	-40 to 60°C
System requirements, recommended	Windows 10, 8.1, 8, 7: 1 GHz 32-bit (x86) or 64-bit (x64) processor, 2 GB available hard disk space, CD-ROM/DVD drive or Internet connection, USB port, Internet Explorer
Target user and print volume	For teams up to 5 users; Prints up to 2,000 pages/month
Tariff numbers	NA: 8443310000; EMEA: 8443310000; AP: 84433131
Telecom compliance (fax capability)	USA: TIA-968-B-3, TIA-1096-A; Canada: IC CS-03 Part 1 Issue 9 Am5, Mar 2016 and IC CS-03, Part 8 Issue 9 Am5, Mar 2016; EU: ES 203 021-2, ES 203 021-3; EU: Radio Equipment Directive 2014/53/EU; Mexico (SCT); Brazil (ANATEL); Argentina (CNC); South Africa (ICASA)
Telephone handset supported	No
Top key features	35-sheet ADF; Front-facing USB printing; Scan to email; Two-sided printing
Top margin (A4)	3.3 mm
Twain version	Version 2.1
Typical electricity consumption (TEC) number	0.258 kWh/Week
UNSPSC code	43212110
UPC number	(ABJ) 193424191994; (AK3) 193424192038; (BEG) 193424192014; (BGM) 193424192007

[3] Power requirements are based on the country/region where the printer is sold. Do not convert operating voltages. This will damage the printer and void the product warranty.

[7] HP recommends that the number of printed pages per month be within the stated range for optimum device performance, based on factors including supplies replacement

[8] For more information about page yields for replacement cartridges see <http://hp.com/go/learnaboutsupplies> for setup cartridges click on Setup supplies link on the same page.

Ink Supplies

★ : Recommended

HP Inkjet Printer Cartridges and Ink Supplies

HP 962 2-pack Black Original Ink Cartridges	3JB33AN
HP 962 3-pack Cyan/Magenta/Yellow Original Ink Cartridges	3YP00AN
HP 962 4-pack Black/Cyan/Magenta/Yellow Original Ink Cartridges	3YQ25AN
HP 962 Black Original Ink Cartridge	3HZ99AN
HP 962 Cyan Original Ink Cartridge	3HZ96AN
HP 962 Magenta Original Ink Cartridge	3HZ97AN
HP 962 Yellow Original Ink Cartridge	3HZ98AN
HP 962XL 2-pack High Yield Black Original Ink Cartridges	3JB35BN
HP 962XL 3-pack High Yield Cyan/Magenta/Yellow Original Ink Cartridges	3JB36BN
HP 962XL High Yield Black Original Ink Cartridge	3JA03AN
HP 962XL High Yield Black/962 Cyan/Magenta/Yellow 4-pack Original Ink Cartridges	3JB34AN
HP 962XL High Yield Cyan Original Ink Cartridge	3JA00AN
HP 962XL High Yield Magenta Original Ink Cartridge	3JA01AN
HP 962XL High Yield Yellow Original Ink Cartridge	3JA02AN
HP 963 4-pack Black/Cyan/Magenta/Yellow Original Ink Cartridges	6ZC70AE
HP 963 Black Original Ink Cartridge	3JA26AE
HP 963 Cyan Original Ink Cartridge	3JA23AE
HP 963 Magenta Original Ink Cartridge	3JA24AE
HP 963 Yellow Original Ink Cartridge	3JA25AE
HP 963XL 4-pack High Yield Black/Cyan/Magenta/Yellow Original Ink Cartridges	3YP35AE
HP 963XL High Yield Black Original Ink Cartridge	3JA30AE
HP 963XL High Yield Cyan Original Ink Cartridge	3JA27AE
HP 963XL High Yield Magenta Original Ink Cartridge	3JA28AE
HP 963XL High Yield Yellow Original Ink Cartridge	3JA29AE
HP 964 Black Original Ink Cartridge	3JA53AL
HP 964 Cyan Original Ink Cartridge	3JA50AL
HP 964 Magenta Original Ink Cartridge	3JA51AL
HP 964 Yellow Original Ink Cartridge	3JA52AL
HP 964XL High Yield Black Original Ink Cartridge	3JA57AL

HP 964XL High Yield Cyan Original Ink Cartridge	3JA54AL
HP 964XL High Yield Magenta Original Ink Cartridge	3JA55AL
HP 964XL High Yield Yellow Original Ink Cartridge	3JA56AL
HP 965 Black Original Ink Cartridge	3JA80AA
HP 965 Cyan Original Ink Cartridge	3JA77AA
HP 965 Magenta Original Ink Cartridge	3JA78AA
HP 965 Yellow Original Ink Cartridge	3JA79AA
HP 965XL High Yield Black Original Ink Cartridge	3JA84AA
HP 965XL High Yield Cyan Original Ink Cartridge	3JA81AA
HP 965XL High Yield Magenta Original Ink Cartridge	3JA82AA
HP 965XL High Yield Yellow Original Ink Cartridge	3JA83AA
HP 966XL High Yield Black Original Ink Cartridge	3JA04AN
HP 967XL High Yield Black Original Ink Cartridge	3JA31AE
HP 969XL High Yield Black Original Ink Cartridge	3JA85AA
HP Instant Ink Prepaid (\$60) Costco Any Page Plan	N9J75AN
HP Instant Ink Prepaid Card (\$5) - 15/50/100/300-page Plan	3HZ53AN
HP Instant Ink Prepaid Card (\$5) - 15/50/100/300-page Plan	3HZ64AN
HP Instant Ink Prepaid Card (\$5) - 15/50/100/300-page Plan	3HZ67AN
HP Instant Ink Prepaid Card (\$5) - 50/100/300-page Plan	3HZ65AN
HP Instant Ink Prepaid Card (\$5) - 50/100/300-page Plan	3HZ66AN
HP Instant Ink Prepaid Card (\$5) - 50/100/300-page Plan	3HZ73AN
HP Instant Ink Prepaid Card (\$5) - 50/100/300-page Plan	3HZ74AN
HP Instant Ink Prepaid Card (\$5) - 50/100/300-page Plan	X4E15AN
HP Instant Ink Prepaid Card (\$6) - 15/50/100/300-page Plan	3JB18AC
HP Instant Ink Prepaid Card (\$6) - 15/50/100/300-page Plan	3JB19AC
HP Instant Ink Prepaid Card (\$6) - 15/50/100/300-page Plan	3JB20AC
HP Instant Ink Prepaid Card (\$6) - 15/50/100/300-page Plan	3JB21AC
HP Instant Ink Prepaid Card (\$6) - 15/50/100/300-page Plan	3JB22AC
HP Instant Ink Prepaid eCode (\$5) - 50/100/300/700-page Plan	3YN14AN
HP Instant Ink for Business Prepaid Card (\$20)	1VW11AN
HP Instant Ink for Business Prepaid Card (\$20)	1VW12AN
HP Instant Ink for Business Prepaid Card (\$20)	3HZ62AN

HP Inkjet Business Value Packs

HP 963 Office Value Pack	6JR42AE
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HP Paper Designed for Inkjet Printers

HP Inkjet Photo Paper

HP Advanced Glossy Photo Paper-25 sht/4 x 6 in borderless	3AG54A
HP Advanced Glossy Photo Paper-25 sht/5 x 7 in	3AG55A
HP Matte Photo Paper-25 sht/10 x 15 cm	7HF70A
HP Matte Photo Paper-25 sht/4 x 6 in	6QH46A

HP Inkjet Brochure Paper

HP Enhanced Business Inkjet Matte FSC Paper 150 gsm-150 sht/Letter/8.5 x 11 in	9ZE20A
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HP Professional Inkjet Paper

HP Professional Inkjet Matte FSC Paper 180 gsm-150 sht/A4/210 x 297 mm	7MV79A
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HP Paper for Multiple Uses

HP Multi-use Professional Paper

HP Professional Multi-use Glossy FSC Paper 180 gsm-150 sht/A3/297 x 420 mm	7MV84A
HP Professional Multi-use Glossy FSC Paper 180 gsm-150 sht/Letter/8.5 x 11 in	Q1987A
HP Professional Multi-use Glossy FSC Papers 180 gsm-150 sht/A4/210 x 297 mm	3VK91A
HP Professional Multi-use Glossy Tri-fold FSC Paper 180 gsm-150 sht/8.5 x 11 in	4WN12A

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