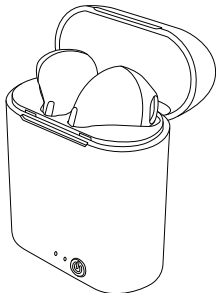


OTTO

**TRUE WIRELESS
EARBUDS
WITH CHARGING CASE
MODEL NO. TW100**

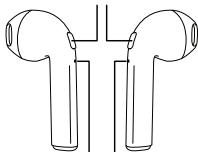
INSTRUCTION MANUAL



Product overview

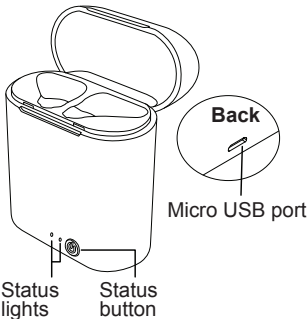
Left ear Right ear

Multi-function button



**Indicator light
/microphone**

Charging case



Power on/off

1. Press and hold the Multi-function button on both earbuds to turn on the units (indicators flashes red & blue simultaneously).
2. To turn off, press and hold Multi-function button on either earbud until indicator flashes red, or simply put both earbuds back to the charging case and press status button on the charging case.

Pairing

(Pairing process is required only on new device.)

Power on both earbuds and turn on Bluetooth function on mobile device. Select to pair with "TW100". A prompt will play once pairing is successful.

Charging operation

Initial use of the earbuds

1. With the earbuds placed inside the charging case, connect the charging cable (included) to the charging port on the back of the charging case and the other end of the charging cable to a workable USB power source.
2. Earbuds are fully charged once the power indicator light on each earbud turns off.

Recharging earbuds/charging case

1. Recharge earbuds by inserting both earbuds into the charging case firmly. Press the status button to activate the charging process from the charging case. The indicators on earbuds will light up in red when charging.

- 2.Red indicator light on the earbuds will be “on” during the charging process and will turn off once the earbud is fully charged. Charging time may vary based on the battery level of the charging case.
- 3.To check battery level of charging case: Press “status button” in the front of the charging case to review battery status.
- 4.Recharge the charging case by connecting the USB charging cable (included) to the charging port on the back of the charging case and the other end to a USB power source.
- 5.Status lights in the front of charging case flash red during the charging process and will turn to solid red once the charging case is fully charged.

Troubleshooting

Issue	Possible Cause	Solution
Audio from earbuds is lagging or one side dropped out	<ul style="list-style-type: none">• Signal interference from surrounding environment such as cellular signal tower and WIFI broadcast antenna	<ul style="list-style-type: none">• Leave the premises to reduce the interference• Turn off both earbuds and remove “TW100” from the Bluetooth device list on your mobile device. Re-initiate the pairing process
Charging case cannot be recharged	<ul style="list-style-type: none">• A loose connection on USB charging cable in between charging case and USB power source• USB power source is not working	<ul style="list-style-type: none">• Check both connections of the USB charging cable.• Check status of the USB power source
Earbuds are not charging	<ul style="list-style-type: none">• Battery level in charge case is low	<ul style="list-style-type: none">• Connect the charging case with the included USB charging cable to a USB power source

Earbuds are not charging	<ul style="list-style-type: none"> • Earbud charge points do not connect with charge points in charging case 	<ul style="list-style-type: none"> • Take out both earbuds and reposition them in the charging case until red indicator light is on
Earbuds cannot be paired with the mobile device	<ul style="list-style-type: none"> • The pairing steps were missed • Previous connected devices have not yet disconnected from the earbuds • Battery level is low in earbuds 	<ul style="list-style-type: none"> • Turn off both earbuds and go through the pairing steps again • Check the Bluetooth setting on the previous connected device to either turn off the Bluetooth function or remove "TW100" from the list of device • Put both earbuds into the charging case to recharge (check the battery level in the charging case and connect to external USB power source if necessary)
No audio during handsfree operation	<ul style="list-style-type: none"> • Bluetooth connection is interrupted • Audio volume level was set too low 	<ul style="list-style-type: none"> • Check the bluetooth connection • Check sound volume setting on the mobile phone

Earbuds functions

- Pause: Press either multi-function button
- Play: Press either multi-function button
- Next track: Press twice on the multi-function button of left earbud
- Previous track: Press twice on the multi-function button of right earbud
- Volume up: Long press on the multi-function button of left earbud and a beep tone will confirm one level up
- Volume down: Long press on the multi-function button of right earbud and a beep tone will confirm one level down
- Call up assistance: Press three times on the multi-function button on either one of earbuds
- Answer call: Press either one of multi-function button once*
- Reject call: Press and hold either one of multi-function button
- Hang up call: Press either one of multi-function button once

- Turn on the earbuds: Press and hold the multi-function button on each earbud until indicator light flashes blue and red. It will automatically reconnect to the paired phone
- Turn off the earbuds: Press and hold the multi-function button on either one side of earbud until indicator light flashes red and prompt "Power Off", or put back to the charging case and press status button on the charging case.
- * Press the multi-function button of relevant earbud to accept an incoming call from another phone/mobile number.
Press the "Accept" icon on the device screen to accept an incoming call from certain instant messaging apps.

Production specification

- Model: TW100
- Officeworks Product Code: OTSLTHW08
- Bluetooth version: 5.0
- Transmission distance: 10m

- Battery capacity: 35mAh (per earbud), 300mAh (charging case)
- Listen to music time: 2.5 hours & up to 9 hours including charging case
- Talk time: 2.5 hours & up to 9 hours including charging case
- Standby time: 100 hours
- Charging time: 1 hour (earbuds), 2 hours (charging case)

Package contents

- Bluetooth Earbuds x 1 pair
- Charging Case x 1
- USB Charging Cable x 1
- Instruction Manual x 1
- Quick-start Guide x 1



WARNING



Do not connect this cable to products other than TW100 true wireless earbuds. Connecting this cable to other devices might cause damage to both cable and the device.

Product Warranty – valid for Australian customers only

Officeworks Ltd warrants that this product will be free from defects and work as intended for 3 years from the date of purchase by the original customer.

If the product has any defects or does not work as specified during the Warranty Period, Officeworks will, at its election and at its expense, repair or replace the product.

This warranty does not apply:

- to cosmetic damage;
- to damage caused by consumables used in connection with the product (such as batteries);
- where the product has not been used in accordance with all provided instructions;
- to damage arising from fair wear and tear;
- where the product has not been subject to reasonable use;
- where the product has been intentionally or negligently damaged; and/or
- if the customer has attempted to repair the product.

To make a claim under this warranty, please return your product with your receipt or proof of purchase to your nearest Officeworks store or contact 1300 633 423.

This warranty is provided in addition to any rights you may be entitled to under the Competition & Consumer Act 2010. Our goods come with guarantees that cannot be excluded under the Australian Consumer Law. You are entitled to a replacement or refund for a major failure and compensation for any other reasonably foreseeable loss or damage. You are also entitled to have the goods repaired or replaced if the goods fail to be of acceptable quality and the failure does not amount to a major failure.



The Bluetooth® word mark and logos are registered trademarks owned by Bluetooth SIG, Inc. and any use of such marks by Officeworks Ltd. is under license.

OFFICEWORKS LTD
236-262 EAST BOUNDARY ROAD
EAST BENTLEIGH VIC 3165 AUSTRALIA