



STILFORD

User Manual

Stilford S2 Electric Sit Stand Desk





1. Initial Setup

After the initial assembly of the desk or if the display shows either of "E10, E16, E20 or E60", press the  button for 5 seconds until it shows , the desk will automatically move down to the lowest position and rebound back up. The learning process & stroke reset is then finished and will display the lowest height position (072) .

2. Lifting




The desk will go up and down when pressing  or .



3. Height memory setting

Move the desk up or down to a desired position. Press the  button after which the display will blink, then press a numeric key (, , ) to save the desired height to the corresponding preset position. The display will stop blinking and exit the memory mode if there is no numeric key pressed within 5 seconds.

Once you have saved the desired height you can press that numeric key to automatically move the desk to the saved height.

4. Setup Mode

1. Press and hold the  button for 5 seconds, display will show "S--" and blink.
2. Press the  button to move through the below setup menu functions, then press  to select menu, and press "S" into menu.

- Unit () : Display height on screen in centimeters or inches;
- Brightness () : Brightness of the controller;

- Beep (bEE) : Turn on/off beep sound;
- Collision Force (CF) : Collision protection sensitivity;

To navigate through the setup menu use the below buttons:

- ① Backspace key (back to previous menu) or Exit Setup Mode
- ⬆️⬇️ Tab switch
- Ⓢ Enter key (enter to next menu or confirm the current operation)

If there is no numeric key pressed within 20 seconds the Setup Mode will be exited.

Main menu interface	Submenu interface	Description
Un Unit	S CM	Select height unit to be displayed in cm or inches. ⬆️or⬇️ to choose the height unit, and press Ⓢ to confirm and save it. The system will exit after 2 seconds.
	I n Inch	
br Brightness	L Low	Select brightness setting of controller. Use ⬆️ or ⬇️ to choose the brightness level, and press Ⓢ to confirm and save it. The system will exit after 2 seconds.
	n Normal	
	H High	
bEE Beep	OFF Off	Turn on or off the beep sound. Use ⬆️or⬇️ to choose sound on or off, and press Ⓢ to confirm and save it. The system will exit after 2 seconds.
	On On	
CF Collision Force	OFF Off	Select collision protection sensitivity. Use ⬆️or⬇️ to choose the sensitivity, and press Ⓢ to confirm and save it. The system will exit after 2 seconds.
	L Light resistance	
	n Normal resistance	
	H Heavy resistance	

5. Protection codes and warnings

<p>E16</p>	<p>Block protection</p> <ol style="list-style-type: none"> 1. Please check if the desk is tilted, if tilted please make sure it is adjusted to flat surface then press up or down button for height adjustment. 2. Message "E16" will flash on the screen for 5 to 10 seconds if the desk has been hit by an object during operating. Please ensure you remove the object away from the desk then press up or down button to adjust your desk height. 3. If error message "E16" continuous to flash, please unplug the desk and wait for at least 1 minute before you plug it back in. You will also need to check and ensure all cables are connected properly follow by the assembly instructions. Once you have done the check, plug the desk back into the powerpoint and start the Initial Setup process by press down arrow for 5 seconds until it shows "rES", the desk will automatically move down to the lowest position and rebound back up.
<p>HOT</p>	<p>Overheat protection</p> <p>The desk has entered the overheat protection after operating for a long time. Wait for "HOT" to disappear and a number to show on the screen, then the desk will function normally.</p>
<p>E10</p>	<p>Motor fault protection</p> <p>Power off the desk. Remove desktop for easy access to cables. One by one unplug is each cable then reconnect ensuring all are connected in correct location based on the Assembly Instructions. Turn power on and follow the Initial Setup process.</p>
<p>E20</p>	<p>Overload protection</p> <p>The desk has more weight than the intended weight capacity. Remove objects from the desktop to ensure the desk is not overloaded with weight then power the desk off and on again or follow the Stroke Reset Process.</p>
<p>E31</p>	<p>Undervoltage protection</p> <p>Power the desk off and make sure the voltage between 110V to 240V then power on and follow the Initial Setup process (press and hold down button for 5 seconds).</p>
<p>E32</p>	<p>Overvoltage protection</p> <p>Power the desk off and make sure voltage correct from 110V to 240V then power on and follow the Initial Setup process. (press and hold down button for 5 seconds).</p>
<p>E60</p>	<p>Out-of-step protection</p> <p>Check and ensure the motors of each leg are at an identical height and their connection to the controller is correct as per the Assembly Instructions, then power the desk off and on again. Press down button, "E60" shown on the screen, then follow the Initial Setup process (press and hold down button for 5 seconds).</p>

6. Mechanical Reset

1. Press "S" button for 3-4 second until it shows "S - - " and flash.
2. Press "S" button 1 time to go into the menu showing "Un".
3. Press "up" arrow button 2 times until it shows "rSE".
4. Press "S" button again the screen will now show "OFF".
5. Press "up" button again until it shows "ON".
6. Press "S" button again and "ON" will stop flashing. Press "S" button again and screen will now show the current height of the desk.
7. Hold the "down" arrow for the desk to move down. The higher leg should come down first until it is at the same height as lower leg. Then screen will now show "E20" then show current height of desk.
(If you press "down" arrow and the desk still will not move, please try to hold down the "S" button for 3-4 second until the desk goes down).
8. Release the "down" arrow button until the screen shows "rES", desk will automatic go down again until it reaches to the lowest position.
9. You can use the up and down arrow to adjust your desk height as per normal.

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