

Westpac Sustainability Plan and Progress 2016

Helping our customers, communities and people prosper and grow



VISION

INITIATIVES
PILLARS

GOALS

2015-17 TARGETS

2016 PERFORMANCE

SDG

KEY

Environmental Solutions

Sustainable Financial Futures

Embracing Societal Change

Environmental Footprint

Environmental Solutions

Financial Capability

Affordable Housing

Diversity & Inclusion

Community

Sustainably manage our business to reduce our environmental footprint

Develop banking products and services that help address climate change

Provide New Zealanders with programmes that strengthen their financial capability and help meet their financial goals

Support the growth of social and affordable housing

Ensure the makeup of our workforce enables us to respond to the changing gender, cultural and generational makeup of New Zealand

Support local communities

Reduce CO2 by 4% while continuing to grow and transform our business

Ensure our business is carbon neutral

Make a further \$400 million in new lending available

Launch two products or services to address environmental challenges and opportunities

50,000 New Zealanders to have experienced some form of Westpac financial education

Make available up to \$200m of lending to the social and affordable housing sector

50% of women in leadership

100% of employees to have completed unconscious bias training

Help raise NZ\$2 million for Rescue Helicopters

Westpac employees to complete 28,000 volunteer hours



Reduced CO2 by 12%

Maintained carbon neutrality via purchase and retirement of NZUs

\$209M of new lending made available

Launched one new product - Energy Efficient Lease

29,377 participants through our Managing Your Money programme or used our digital tools

\$26.2 million lent to community housing providers for social housing

50.5% of leadership roles held by women

98% of employees completed unconscious bias training

\$1.3 million raised for Westpac Rescue Helicopters

56% of Westpac employees used their volunteer hours contributing 16,440 hours



+ Exceeded

✓ On Track

- Below Target

