



Warranty Conditions

There is a five year warranty period applicable to all Contour Grab Rails purchased from Hipac Healthcare.

This warranty will apply only under all of the following conditions:

- Failure is due to a fault in the manufacture of the product
- Proof of purchase (including the date of purchase) is provided
- The installation of the product is in accordance with the instructions available.

This warranty does not include faults caused by:

- Unsuitable or improper use
- Incorrect installation or installation not in accordance with the instructions available.
- Normal wear and tear
- Inadequate or complete lack of maintenance
- Chemical, electrochemical or electrical influences
- Harsh detergents or abrasive cleaners used on product finishes

Hipac's Liability is limited to, to the extent permissible by law and at Hipac's option;

1. The replacement of the products or the supply of equivalent products.
2. The repair of products.
3. The payment of the costs of replacing the products or of acquiring equivalent products.
4. The payment of the cost of having the products repaired

EXCLUSIONS

To the fullest extent permitted by law, Hipac excludes all liability for damage or injury to any person, damage to any property, and any indirect consequential loss or damage.

ABOUT HIPAC

We are an Australian healthcare company that guarantees to stand behind all our medical products, both manufactured and imported, because we're here for the life of our products and clients.

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