



Cleaning and Disinfecting

- Clean gel with an approved disinfectant then rinse thoroughly with water and wipe dry.
- Do not place gel in washer, dryer, autoclave or gas sterilisation.
- Soaking is not recommended as it may compromise the integrity of the gel.
- If cleaning a product that has been repaired, monitor the repair tape closely to ensure the area remains sealed.

Heating and Cooling

Hipac Medical Gel can be heated to approx 40 degrees celcius and cooled to approx -23 degrees celcius.

- Approved Heating Applications: Warming cabinets, warming pads, warm or hot water.
- Approved Cooling Applications: Ice bath, cold water, refrigerator and ice packs.
- Use extreme caution when heating gel exceeding normal body temperature. Refer to your facilities standard practices for heating and cooling protocols.

Repairs

For minor cuts, abrasions, surface tears or small punctures Hipac Medical Gel can be repaired using the repair patches provided in the Repair Patch Kit [product code 111696]. Clean and dry the surface thoroughly before repairing. Measure repair area and cut patch accordingly. Continually monitor the repaired area after each cleaning to ensure the surface remains sealed.

Storage

- Store Hipac Medical Gel products in a clean, dry location.
- Avoid high stacking when possible.
- Store pads flat.
- Avoid extreme hot or cold temperatures.

Warranty Information

Hipac Medical Gel is engineered and manufactured to the highest standards. Our medical gel is warranted to be free from defects at time of purchase. Products that fail due to defects will be replaced or repaired for a period of three months from date of dispatch. Our warranty does not cover damaged items due to abuse, misuse or normal wear and usage.

ABOUT HIPAC

We are an Australian healthcare company that guarantees to stand behind all our medical products, both manufactured and imported, because we're here for the life of our products and clients.

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