



HealSafe Interior Products

Warranty Information

Product	Period	Terms
J-Trac Curtain Rails, including End Caps	5 Years	Applies to normal use. Full warranty against manufacturing defects.
J-Trac Curtain Carriers	2 Years	Applies to normal use. Full warranty against manufacturing defects.
J-Trac Wardrobe System: Rail, End Caps, Disc and Hangers*	5 Years / 2 Years	Applies to normal use. Full warranty against manufacturing defects. Rail and End Cap 5 years. Polyurethane and UR Hangers 2 Years. *Cardboard hangers are disposable products, no warranty is applicable.
Toilet Paper Holder	3 Years	Applies to normal use. Full warranty against manufacturing defects.
Shower Shelf	3 Years	Applies to normal use. Full warranty against manufacturing defects.
Bathroom Shelf with two glasses*	3 Years	Applies to normal use. Full warranty against manufacturing defects. *PP-glasses are "reuse-able", therefore no warranty is applicable.
Hook	3 Years	Applies to normal use. Full warranty against manufacturing defects.
Board with Hooks	3 Years	Applies to normal use. Full warranty against manufacturing defects.
Mirror Basic [HPL/PC*]	3 Years	Applies to normal use. Full warranty against manufacturing defects. *PC-Polycarbonate mirror limited warranty.
Mirror Birch [Plywood/PC*]	3 Years	Applies to normal use. Full warranty against manufacturing defects. *PC-Polycarbonate mirror limited warranty.
Notice Board*	3 Years	Applies to normal use. Full warranty against manufacturing defects. *White board limited warranty.
Sound Absorbent Panel	3 Years	Applies to normal use. Full warranty against manufacturing defects.
"Light Weight Products": Paper Towel Holder* Waste Bin* Sanitary Bin* Toilet Brush*	3 Years / Not Applicable	Wall Bracket 3 Years. Applies to normal use. Full warranty against manufacturing defects. **"Reuse-able" products, PP-plastic sheet material, have a limited life span by their design and choice of risk-reducing material, therefore no warranty is applicable.
Utensils: Plates* Cutlery* Glasses*	1 Year / Not Applicable	1 year against manufacturing defects. *The products are to be seen as "reusable". They have a limited life span through their design and choice of risk-reducing material, therefore no warranty is applicable.

Please note.

Detailed specifications of the terms and conditions of the warranty can be further specified per product on request.

*Certain materials, mainly plastics, are highly sensitive to aging, UV radiation, humidity, temperature, drastic change of temperature and/or humidity. **"Reusable" products are aimed to have a longer life span than ordinary disposable products. Dishwasher and microwave use is accepted, as well as mild detergents. However, we cannot guarantee maximum dishwasher cycles, microwave wattage, freezer or oven settings, since all machines operate differently. Further, strong detergents, sudden changes in temperature and/or moisture, impact through force or careless handling will effect the product's life span. Strong pigments e.g. from food, as well as oil can leave stains. These "reusable" plastic products do lose their strength/properties with time and shall continuously be overseen to not create risk, e.g. becoming brittle, due to above given circumstances and handling.

Products which are manufactured in specially selected durable plastics may be effected by extreme UV radiation, humidity, temperature, drastic change of temperature and/or humidity, however, not within normal indoor conditions, including bathroom environments.

The warranty does not cover any claims for loss or damage, abnormal wear and tear, damage by abuse or improper use.



ABOUT HIPAC

We are an Australian healthcare company that guarantees to stand behind all our medical products, both manufactured and imported, because we're here for the life of our products and clients.

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