



10 Year Certificate of Warranty

This warranty hereby warrants that all products will be free from defects in material and workmanship including mechanical parts for a period of 10 years from the date of purchase

Terms and conditions:

- Unless other expressly provided for in writing and subject to the exclusions set out in this Warranty: products are warranted to be free of defects in material and workmanship against corrosion, tarnishing and discolouration for a period of 5 years from the date of purchase of the product.
- The Warranty therefore does not cover tea staining of Stainless Steel products.

Exclusions

- Products which have been improperly installed or fitted or for which the installation and fitting instructions have not been followed
- Products which have been used in a way or manner not within the scope and limitations of the technical and other specifications for the products published from time to time
- Products which have not been properly maintained in accordance with care and maintenance recommendations.
- Products which have been used in a way or manner not within the scope and limitations of the technical and other specifications for the products published from time to time
- Fair wear and tear;
- Products which have been modified or repaired without the written authorisation of Hipac
- Products with which substitute or replacement parts or cylinders, other than genuine parts or cylinders, have been used
- Defects or deterioration caused to products from being exposed to corrosives, including (without limitation) vapours, chemicals, abrasive compounds, contamination, pollution, coastal air, salt spray, high humidity
- Products which are not new when purchased by the original purchaser
- Anyone other than original purchasers
- The removal, refitment or replacement of products or associated charges
- Personal injury, property damage, consequential or economic loss, howsoever caused.

Australian Consumer Law

The Warranty is in addition to other rights and remedies under a law in relation to the goods to which the Warranty relates. Products come with guarantees that cannot be excluded under the Australian Consumer Law. You are entitled to a replacement or refund for a major failure and for compensation for any other reasonably foreseeable loss or damage. You are also entitled to have the goods repaired or replaced if the goods fail to be of acceptable quality and the failure does not amount to a major failure.

ABOUT HIPAC

We are an Australian healthcare company that guarantees to stand behind all our medical products, both manufactured and imported, because we're here for the life of our products and clients.

PO Box 797, 36 Long St. Goulburn NSW 2580, Australia
P. +61 2 4823 0000 E. info@hipac.com.au

SYDNEY | MELBOURNE | BRISBANE | ADELAIDE | PERTH

hipac.com.au

ABN 27 600 353 688