

Dear NICSS Interpreters

Regarding Debriefing and Counselling

Greetings to everyone.

We are writing to let all of you know the details of the counseling/debriefing services that are available to all NICSS interpreters.

The service available via Wesley Mission Brisbane is through an organisation called PPC Worldwide. This is an external service to Wesley Mission Brisbane and will be made available to all interpreters who work for NICSS on a casual basis.

The particular aspect of PPC Worldwide's services that will be accessible to you is their Employee Assistance Programs. The following applies:

- These services are available to assist individuals who have experienced a major traumatic incident, to process the emotional stresses generated.
- Access to 3 sessions per interpreter per year. (If individuals require long term assistance they will be referred to appropriate service providers for assistance under their own private arrangements.)
- There is no charge to interpreters for access to this service through Wesley Mission Brisbane up to the limits specified.
- Your name or anything you discuss with your service provider is strictly confidential and cannot be revealed to any source or to any person(s) unless you give prior written authorisation.

If you require access to the service please advise the NICSS Operations Manager in writing. This can be either by letter, email or fax. You will be contacted to discuss arrangements.

For further information on the PPC Worldwide's Employee Assistance Programs please see www.au.ppcworldwide.com.

Yours sincerely

National Interpreting and Communication Services