

NDIS & YOU

If your NDIS plan is managed by NDIS

NDIS (Agency) looks after your money and pays NICSS

WHEN YOU GET YOUR NDIS PLAN

Tell NICSS

- Your NDIS plan number (you only need to tell us once)
- Who your NDIS Support Coordinator and Local Area Coordinator, their phone number and email address

BEFORE YOUR APPOINTMENT

1. NICSS will tell you cost for interpreter
2. If you say "YES" agree to cost then NICSS book interpreter

AFTER YOUR APPOINTMENT

- NICSS ask NDIS to pay money from your NDIS plan
- If appointment over two hours, will cost extra



Q: What if I forget my appointment?

Still must pay from NDIS plan.

Q: What if I cancel my appointment?

Must cancel more than 24 hours before or **NDIS still must pay.**

Q: When NICSS open?

8am-6pm Monday to Friday (not national public holidays)



Contact Us To Book Interpreter

Phone: 1800 246 945 | **TTY:** 1800 246 948 | **SMS:** 0427 671 261 | **Fax:** 1800 246 914

Email: bookings@nicss.org.au

Online: www.nicss.org.au