# Service Providers FACT SHEET



#### WHAT IS NICSS?

NICSS is the **N**ational **I**nterpreting and **C**ommunication **S**ervice**S**.

NICSS is a fee for service activity of Wesley Mission Brisbane.

We offer confidential and personalised sign language interpreting to professional and government entities and Deaf people and their families.

NICSS matches the most appropriate interpreter to the needs and nature of the appointment.

#### SERVICES COVERED BY NICSS

We provides sign language interpreters for:

- Health appointments (including public and private hospital appointments) \*
- Legal and Mediation settings, including court and police matters
- Conferences, public forums, meetings, job related Interviews, events
- Financial and accounting advice
- Education (including university, courses)
- Translation Services (Auslan to English)
- ...and many others just ask us!

\*If your client is an Aboriginal or Torres Strait Islander, interpreting at these appointments is free.

#### VIDEO REMOTE INTERPRETING

Do you have Skype or Facetime available? Interpreters may be able to link in remotely via Video Conference if not available face-to-face.

#### WHY CHOOSE NICSS?

- A professional and personalised service, matching the most appropriate interpreter to the needs and nature of the appointment
- → Largest network of interpreters in Australia we employ over 500 interpreters
- Accredited sign language interpreters we only employ NAATI accredited interpreters
- Our interpreters are bound by a strict code of ethics to ensure information remains confidential
- ✓ We compassionately work with the Deaf community in mind. As a not-for-profit organisation, our vision is for a compassionate, just and inclusive society for all.

## NATIONAL DISABILITY INSURANCE SCHEME

NICSS is a registered service provider with the National Disability Insurance Scheme (NDIS) and can provide sign language services for NDIS participants.

If your client needs a sign language interpreter and has a NDIS plan with interpreting hours, NICSS can help.

### **OBLIGATION FREE QUOTE**

Call us on 1800 246 945 for an obligation free quote.



