



REQUEST FOR INTERNET BANKING/ESTATEMENT

Member Number:.....Name.....
 Third party transfer limit\$.....Mobile:.....
 Signature:.....Date:.....

Warning

Your potential liability for loss arising from unauthorized transactions to your account online will increase set out below.

Please read this carefully

<p>Your best protection against the possibility of unauthorised use is to:</p> <ul style="list-style-type: none"> • Keep your access codes secure • Ensure any PC you use has: <ul style="list-style-type: none"> * a firewall * a virus scanner • Ensure that you regularly update the firewall and virus scanner software 	<p>For our survey of home PC security, please complete the following:</p> <p>Do you use a firewall? Yes/No What brand?.....</p> <p>Do you use a virus scanner? Yes/No What brand?.....</p> <p>Do you regularly update your operating system? Yes/No</p>
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For any unauthorized transactions that First Choice Credit Union Ltd can prove, on the balance of probabilities, arose through:

- My fraud;
- Failure to keep my Online Banking access code secure;
- Failure to have operational virus scanners and a firewall installed on any PC I use to access my account through Online Banking;
- Failure to regularly update the virus scanner and fireball.

(a) For Consumer Online Banking – I agree that my liability for unauthorized transactions will be up to a maximum of my Online Banking third party Transfer limit for each day the unauthorised use occurred.

(b) For Business Online Banking – I agree that I will be liable for ALL unauthorised use.

Signature: _____ Date: _____

eStatement registration: I would like to register to receive eStatements and would like to be notified at the following email address when my eStatement is ready for viewing

email:.....

Credit Union Office Use Only

Signature Verified by Approved.....Initial:.....



Email and Online Banking Security Tips

First Choice Credit Union members may be aware of scam emails relating to the Internet Banking services of some financial institutions. Fraudulent e-mails asserting to be from financial institutions or other legitimate businesses have been sent to random e-mail addresses in the hope that they will find account holders of that financial institution.

These emails generally request the account holder to provide their name, account details passwords and/or PIN by entering the details on a specifically designed web page. It may also state that this is to be done for security reasons to guard against fraud.

First Choice Credit Union will, never under any circumstances, send emails of this nature requesting your password/PIN or account details. The following steps will assist in ensuring safe and confidential Internet Banking;

- Do not go to the website of any financial institution from a link contained within an E-mail:
- Always log in directly from your Internet browser. This way you will avoid being sent to a false site:
- Check for the padlock symbol at the bottom right corner of your browser:
- Only enter First Choice's Internet Banking by typing in our address, then add it to your list of favourite internet sites. It will be quicker and safer:
- After finishing your internet session always end by using the LOGOUT function, rather than just closing the application down:
- Never disclose your password to anyone, or allow anyone to observe you logging onto Internet Banking:
- Avoid logging into First Choice's Internet Banking on 'public' PC's in places like Internet Cafes. If you are uncertain about the security of a PC, it is best not to access Internet Banking from that computer:
- Use current anti-virus and firewall security and update these with the latest patches:
- Always disregard and delete hoax and spam emails. If you do not know the sender, it is best to delete it from you PC without opening it:
- Change your password regularly:
- Contact First Choice Credit Union promptly, if you have any concerns about.