

Quality Assurance Policy

Drapper Environmental Consultants is committed to the requirements of ISO 9001:2015 and continual improvement in the organisation's outcomes and processes.

We will maintain a Quality Management System framework that sets and meets the business objectives, client requirements and complies with ISO 9001:2015. Our Quality Management System is important in ensuring our deliverables consistently meet the requirements of our customers such that we provide the experience they desire. The Company is committed to continual improvement of quality performance, products and services. This Policy will be communicated to all staff, contractors and suppliers, and be available for the public.

We value and will seek client feedback on our performance to help improve our products and services. Regular audits and reviews of our products, services and processes will be performed to improve the effectiveness of our Quality Management System. Our Management Team in consultation with Employees will regularly review the performance of the Quality Management System and the Quality Objectives to ensure compliance with all relevant statutory and regulatory requirements. Our Leadership will embrace feedback and new ideas from internal and external customers, and model and coach behaviours to influence our teams understanding, adoption, and continual improvement.



Dr Darren Drapper, Director & Principal Engineer



**DRAPPER
ENVIRONMENTAL
CONSULTANTS**

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Acknowledgements

This Policy has been compiled, revised and endorsed by the Manager of Drapper Environmental Consultants Pty Ltd:



Dr Darren Drapper

Revisions

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V2	3 January 2023