

prestigettravel

TERMS & CONDITIONS :

Passport / Visa

- Please assume a Visa will be required but to be sure, enquire on the Smarttraveller website.
- We may be able to assist with general enquiries but it is your responsibility to check.
- You will not generally be permitted to board a plane/vessel unless you have a minimum six months validity on your Passport upon departure from your final destination.
- Travel on foreign Passports may require a re-entry visa on return to Australia.
- It is your responsibility to inform us of any Passport / visa difficulties.

Travel Insurance

- You acknowledge we recommend.

General / Specific Travel Advice

- It is your responsibility to check Smarttraveller for information and advice.
- It is your responsibility to register with DFAT for emergencies.

Health Precautions

- Vaccinations : some countries may deny entry without particular
- vaccinations.
- It is your responsibility to consult medical specialists for up to the minute
- advice and recommendations..
- Please refer to Smarttraveller for general advice .

Prices / Cancellation Fees

- All prices can only be guaranteed once paid for in full.
- Quoted prices are subject to change.
- Even if paid in full, prices may change by reason of matters outside our control.
- Cancelled bookings may incur cancellation fees that may be up to one hundred percent of the cost of the booking.
- Some tickets may be non-refundable or transferrable.
- Supplier fees may apply where a booking is changed. If we incur a fee for a booking you change or cancel, you are responsible.

- Any refund for cancelled booking will not be paid until supplier provides any refund.
- You will be required to pay deposit when booking – we will advise you of amount of deposit at time of booking.
- Some airfares or services must be paid in full at time of booking.
- Deposits are non-refundable.
- Final payment dates vary from 12 – 4 weeks prior to departure . The exact date of payment for your booking will be advised to you . If payment is not made by the payment due date , your booking may be cancelled and deposit lost.
- Credit card surcharge applies for all transactions processed by credit cards . The percentage of merchant fee will vary , please refer our schedule of fees for full details. A delay for cheque clearance of 5 business days will apply .
- Cancellation fees apply for domestic & international travel.
- Local taxes may apply & may be charged to you in the country of service.
- Changes to reservations, may not be possible or may incur fees.
- Excess baggage will be the traveller's responsibility.

Travel Documents

- It is your responsibility to check accurate names corresponding with passport or identification for all travel .
- You will not be permitted to travel if your identification / Passport does not match your travel documents .
- It is your responsibility to review all travel documents and immediately advise of errors in names, dates or timings.

Airlines / Cruise Lines

- Airlines/cruise lines are third party providers and impose different terms and conditions to the ones imposed by us. Client should read their T & C's before finalising travel bookings.
- There are numerous rules and regulations in relation to advance purchase and other discounted airfares which involve substantial cancellation or amendment fees and there may be no refund on cancellations or amendments.
- It is your responsibility to re-confirm outbound and inbound flights and times.
- We not responsible for amended flight timings or other charges.

Frequent Flyer

- It is your responsibility to advise us of any applicable frequent flyer
- membership numbers prior to travel .

Service Providers

- We act as an agent and sell products on behalf of accommodation, transport and other providers such as airlines, rail, coach and cruise line operators.

- We are not a travel provider and, whilst we exercise care, we have no control over or liability for the services provided by the third parties.
- All bookings are subject to the provider's T & C's including conditions of carriage and limits on liability. You should read them before finalising any transactions.
- We can provide their T & C's if you ask / it is your responsibility to check the individual T & C's .
- Our service is to arrange and co-ordinate the service offered by third party services providers. We arrange a contractual relationship between you and the provider.
- We cannot guarantee the performance of the service providers.
- Any brochures are not ours but are supplied by the service providers and we accept no liability for errors in that material.

Limits and Liability

- Subject to Australian Consumer Law we are not liable.
- It is your responsibility to ensure that you have comprehensive travel insurance.

Governing Law

- Laws of Australia apply.

Your Responsibilities

- You warrant that you are over the age of eighteen (18) and have sufficient funds to pay for the travel services.
- You have read our T & C's and if booking for third parties have conveyed these T & C's to them.
- You have read the T & C's of any third party service providers and agree to be bound by those.
- You are responsible for checking the accuracy of all documents provided to you.
- You warrant and acknowledge that you have accessed the Smarttraveller website for any specific enquiries in relation to your intended destination.
- Passport / visa and other required identification documents are your responsibility.

Force Majeure

- Except where otherwise expressly stated in these booking conditions, neither we nor any Third Party Supplier can accept liability or pay any compensation where the performance or prompt performance of our or the Third Party Supplier's contractual obligations is prevented or affected by or you otherwise suffer any damage or loss as a result of force majeure. In these terms & conditions, 'force majeure' means any event which we / the supplier of the service(s) in question / the Third Party Supplier could not, even with all due care, foresee or avoid. Such events may include, whether actual or threatened, war, riot, civil strife, terrorist activity, industrial dispute, natural or nuclear disaster, adverse weather conditions, epidemics, fire and all similar events outside the control of the party concerned.