

Our Booking Policy from 1st January 2018.

- 1. ALL Dog Bookings will only be taken with a deposit of \$10 per calendar day booked for each dog, paid at the time of booking, and will be non-refundable should the client cancel or not show up. Bookings can be shortened, but what was booked for, will be fully paid for.**
- 2. Dog Bookings which involve major Public Holidays or School Holidays will have a deposit taken as per Item 1, then the estimated balance owing must be paid on or just before these specific dates:**

Friday 2nd March 2018 for Easter and April School Holidays

Friday 1st June 2018 for the July School Holidays

Friday 31st August 2018 for the Sept/Oct School Hols /Public Holiday

Friday 2nd November 2018 for the Christmas – New Year Break (24thDec – 3rdJan)

Friday 7th December 2018 for Summer Holidays booked from 3rd January 2019.

Clients have until the dates mentioned above to tweak their dates, but once prepaid, the dates are locked in. There are no refunds if clients come back early.

- 3. Clients who are concerned they may forget to pay on those dates (and then forfeit their deposit and lose the booking) may send an email of Authorisation to allow us to take the payment on those dates (or close to them) from their credit card details on hand.**
- 4. The ONLY Bookings for Cats which require deposits and prepayment are those for the Christmas – New Year Break (24thDec – 3rd Jan). Deposits for cats are \$5 per calendar day booked, balance is due on Friday 2nd November 2018. All other Cat bookings do not require deposits.**