

RIMFIRE ENERGY COLLECTION NOTICE

1. Who we are

- 1.1 We are Rimfire Energy Pty Ltd ABN 81 160 378 941 ('Rimfire Energy', 'we', 'our' or 'us').
- 1.2 We can be contacted by email at enquiries@rimfireenergy.com.au, by telephone on (08) 8943-0650, or by post at Privacy Officer, GPO Box 1782, Darwin, NT, 0801.

2. Access to your personal information and complaints

- 2.1 Our privacy policy contains information about how you may access the personal information we hold about you and how you may seek to correct it.
- 2.2 Our privacy policy contains information about how you may complain about our breach of the *Privacy Act 1988* (Cth), the Australian Privacy Principles, or a registered APP code (if any) that binds us, and how we will deal with such a complaint.

3. Why we collect your personal information

- 3.1 We collect your personal information to:
- (a) provide you with electricity retail products and services;
 - (b) create and maintain your account;
 - (c) assess your application to purchase electricity from us;
 - (d) verify your identity;
 - (e) comply with our legal and contractual obligations;
 - (f) send you information and notify you of changes that may affect you;
 - (g) obtain goods and services;
 - (h) perform research and statistical analysis;
 - (i) recover debts from you;
 - (j) answer queries and resolve complaints; and
 - (k) recruit staff and contractors.
- 3.2 We also collect your personal information for training, quality, verification and compliance purposes.
- 3.3 We may also collect personal information for other purposes where you have consented or where we are required or permitted by law.

4. When we collect personal information other than from you personally

Where it is unreasonable or impracticable for us to collect personal information from you directly in order to carry out our functions as an electricity retailer, we may collect it from other sources, for example, from public registers, third party service providers, other market participants, a market operator, recruitment agencies, past employers, regulatory bodies, government departments, your authorised contact person, credit reporting bodies and credit providers.

5. To whom is this information usually passed?

We may disclose your personal information to:

- (a) our agents and contractors;

Rimfire Energy Pty Ltd ABN 81 160 378 941

enquiries@rimfireenergy.com.au

www.rimfireenergy.com.au

Level 1, 48-50 Smith Street, Darwin NT 0800

GPO Box 1782 Darwin NT 0801

(08) 8943 0650



- (b) government departments, law enforcement agencies and regulatory authorities where required or permitted by law;
- (c) network service providers and electricity market operators so that we can supply electricity to you;
- (d) your authorised contact person;
- (e) service providers (if any) that help us with billing, meter reads, banking, insurance, credit checking, marketing and debt collection; or
- (f) companies and people related to us, including our lawyers, advisers and auditors.

6. What happens if you do not give us this information?

If you do not provide us with this information, we may not be able to provide you with electricity retail products and services or respond to your enquiry.

7. Overseas recipients

We are not likely to disclose the information to an overseas recipient.