

Teaching over summer?

If you're teaching during Summer session, support is available!

The LX.lab

The **LX.lab** team is here to help 10am - 4pm weekdays. We can also connect you with IML and other support areas. For learning and teaching support:

- > come to our drop-in sessions from 11am-1pm
- > log a ticket on ServiceConnect (via tinyurl.com/LXlabServices)
- > talk to us on live chat at futures.uts.edu.au
- > check our events program on **Futures**

IT

For systems access and issues, IT support is available from 8am-9:30pm on weekdays, and 9am-5pm on weekends:

- > log a ticket on **ServiceConnect** or
- > call **#2222** for help.

AVS

Audiovisual services support is available between 7:30am and 3pm on weekdays. For immediate AVS support in the classroom:

- > go to avs.uts.edu.au for details on the AVS devices in the teaching space you'll be using
- > log a ticket on **ServiceConnect** or
- > call **#1978**
- > outside of regular hours, contact IT.

Spaces

Some UTS spaces will be unavailable during Summer session. If you need information about a specific teaching space, please contact your faculty planner. You can also check classroom availability on **StaffConnect**.

Security

Security are here to help you 24/7, 365 days a year.

- > for security emergencies dial **#6** from internal phones and **1800 249 559** from external phones
- > if your teaching space is locked, call **#1192** or **#1193**, and security will unlock the door.

Library

Open 8am-9pm Mondays to Thursdays, 8am-6pm Fridays, and 1:30pm-5pm on weekends. The Library will be closed from 4pm on 24 December, and will reopen at 8am on 2 January.

- > until the end of 2018, you can talk to a librarian via live chat on lib.uts.edu.au. 2019 availability will be announced soon.

Cleaning and air conditioning

UTS Building Services and Central Services will be available during Summer session.

- > for cleaning concerns, call UTS Central Services on **#1013**
- > for air quality related issues, contact UTS Building Services on **#7477**.

Student support

Both HELPS and the UTS counselling service will be available throughout the session.

- > HELPS drop-in sessions for students run 12pm-5pm on weekdays, with the exception of 3 and 4 December. Contact HELPS on **#9733**
- > the UTS Counselling Service is available, call **#1177** to access.