



Group Booking Information - Terms & Conditions

Special Occasions

Please advise us if you are celebrating a special occasion, or if you have any specific cultural traditions, health considerations or timing situations which you would like us to adhere to.

Set Menus

For parties of 6-8 guests you may select from either our a la carte menu or from our popular Banquet menus. The Banquet is not available to parties less than 6 guests but, for 6 or more it represents very good value.

We **recommend** all parties of 10+ consider ordering from the Banquet Menus. This is because, as we are not a big restaurant, it is not possible for our Chef to prepare 10 or more meals and deliver them to your table simultaneously. Some guests do get very upset if they need to wait for their meals when others have already begun eating. Unfortunately, we cannot do too much about this as we only have a small kitchen, hence the recommendation. In fact, it is **sometimes** necessary for us to **insist** that large groups commit to having a banquet menu at the time of making the reservation. This can be particularly relevant on busy times such as weekends.

Dietary Requirements

Please notify us of any particular dietary needs or special requests at the time of making the booking. We will do our best to accommodate your requirements, but, please note that as we operate and prepare food in a commercial kitchen, we cannot guarantee against all allergic reactions.

Deposits

For groups of 10+ or more guests a **\$15.00** per person holding deposit is required to be paid at least **two days before the event**. This can be paid in person in cash or credit card by visiting the restaurant during opening hours. Credit card deposits over the phone is also accepted. **Your booking will not be confirmed until the deposit is paid.** The deposit will be deducted from your final bill on the day. Should an individual not show the deposit is charged as a **non-show fee**.

Payment

All bills must be settled in full upon conclusion of the reservation. Please note **we do not split bills** (one bill per table); however, they come fully itemized. Credit cards (Visa/ Master/ Amex), debit cards or cash will be accepted for payment of the bill on the day. **Amex cards will incur a 3% surcharge.**

Cancellation Policy

If a booking is cancelled, and a deposit has been paid, the deposit will be issued as a gift voucher or can be used for an alternate booking date. **Deposits are non refundable.**

Paradise Road Restaurant will retain the deposit as a 'cancellation fee' if less than the required hours notice is given - minimum 48 hours (2) days.

Beverage Service Options

Full table/ bar service. We are a fully licensed venue offering wine, beer, spirits and soft drinks operating in accordance with the principles of Responsible Service of Alcohol Laws.

Patrons may be asked to show legal proof of age at any time. Please note minors must be accompanied by a parent or legal guardian at all times. The parent or legal guardian is responsible for ensuring that no alcohol is consumed by / bought for the minor.

In accordance with the Liquor Licensing Law, the manager on duty is authorized to determine if a person is a responsible adult and may ask any patron who is not behaving responsibly to leave.