
COLLECTME HOLDINGS PTY LTD
PRIVACY POLICY

DATED: THE 15TH DAY OF DECEMBER 2016

PRIVACY POLICY

The ililoveit.com, retailers.ililoveit.com and ili! app (websites and app) are owned and operated by CollectMe Holdings Pty Ltd and will be referred to as "We", "our" and "us" in this Privacy Policy. By using the websites and app, you agree to the Privacy Policy of these websites and app, which is set out on this web site page. The Privacy Policy relates to the collection and use of personal information you may supply to us through your conduct on the websites and app.

We reserve the right, at our discretion, to modify or remove portions of this Privacy Policy at any time. This Privacy Policy is in addition to any other terms and conditions applicable to the website and app. We do not make any representations about third party web sites that may be linked to the website and app.

We recognise the importance of protecting the privacy of information collected about visitors and users of our website and app, in particular information that is capable of identifying an individual ("personal information"). This Privacy Policy governs the manner in which your personal information, obtained through the website and app, will be dealt with. This Privacy Policy should be reviewed periodically so that you are updated on any changes. We welcome your comments and feedback.

Personal Information

1. Personal information about visitors to our site and usage of our app is collected only when knowingly and voluntarily submitted. For example, we may need to collect such information to provide you with further services or to answer or forward any requests or enquiries. It is our intention that this policy will protect your personal information from being dealt with in any way that is inconsistent with applicable privacy laws in Australia.

Use of Information

2. Personal information submit to our website and app is used only for the purpose for which it is submitted or for such other secondary purposes that are related to the primary purpose, unless we disclose other uses in this Privacy Policy, in our Term and Conditions (including the Terms and Conditions of use of the ili! app and the Terms and Conditions of usage of our website) or at the time of collection. Copies of correspondence sent from the website and app, that may contain personal information, are stored as archives for record-keeping and back-up purposes only.

Collecting information on Registered members

3. As part of registering with us, we collect personal information about you in order for you to take full advantage of our services. To do this it may be necessary for you to provide additional information to us as detailed below.

4. *Registration*

Registration is completely optional. Registration may include submitting your name, email address, address, telephone numbers, options on receiving updates and promotional material and other information.

Credit Card Details

5. Credit Card details, if taken, are only stored for the processing of payment and will be deleted once payment is processed. We may use a third party to maintain stored credit card details if your credit card is to be retained for future purchases. We will only use a third party that is identified as fully compliant with the privacy and security requirements under Australian Law.

Disclosure

6. Apart from where you have consented or disclosure is necessary to achieve the purpose for which it was submitted, personal information may be disclosed in special situations where we have reason to believe that doing so is necessary to identify, contact or bring legal action against anyone damaging, injuring, or interfering (intentionally or unintentionally) with our rights or property, users, or anyone else who could be harmed by such activities. Also, we may disclose personal information when we believe in good faith that the law requires disclosure.
7. We may engage third parties to provide you with goods or services on our behalf. In that circumstance, we may disclose your personal information to those third parties in order to meet your request for goods or services.

Security

8. We strive to ensure the security, integrity and privacy of personal information submitted to our sites, and we review and update our security measures in light of current technologies. Unfortunately, no data transmission over the Internet can be guaranteed to be totally secure.
9. However, we will endeavour to take all reasonable steps to protect the personal information you may transmit to us or from our website and app products and services. Once we do receive your transmission, we will also make our best efforts to ensure its security on our systems.
10. In addition, our employees and the contractors who provide services related to our information systems are obliged to respect the confidentiality of any personal information held by us. However, we will not be held responsible for events arising from unauthorised access to your personal information.

Collecting Information from Users

11. *IP Addresses*

Our web servers gather your IP address to assist with the diagnosis of problems or support issues with our services. Again, information is gathered in aggregate only and cannot be traced to an individual user.

12. *Cookies and Applets*

We use cookies to provide you with a better experience. These cookies allow us to increase your security by storing your session ID and are a way of monitoring single user access.

This aggregate, non-personal information is collated and provided to us to assist in analysing the usage of the site.

13. *Phone identification*

14. Our app and backend services capture some identifiable information relating to your phone or smart device to assist with delivering the services as well as the diagnosis of problems or support issues with our services.

Access to Information

15. We will endeavour to take all reasonable steps to keep secure any information which we hold about you, and to keep this information accurate and up to date. If, at any time, you discover that information held about you is incorrect, you may contact us to have the information corrected.

16. In addition, our employees and the contractors who provide services related to our information systems are obliged to respect the confidentiality of any personal information held by us.

Links to other sites

17. We provide links to Web sites outside of our website and app, as well as to third party Websites and apps. These linked sites and apps are not under our control, and we cannot accept responsibility for the conduct of companies linked to our website and app. Before disclosing your personal information on any other web site or app, we advise you to examine the terms and conditions of using that web site or app and its privacy statement.

Problems or questions

18. If we become aware of any ongoing concerns or problems with our website and app, we will take these issues seriously and work to address these concerns. If you have any further queries relating to our Privacy Policy, or you have a problem or complaint, please contact us via email business@ililoveit.com or through the Feedback option in the app.

19. For more information about privacy issues in Australia and protecting your privacy, visit the Australian Federal Privacy Commissioner's web site; <http://www.privacy.gov.au/>.

This [Privacy Policy](#) has been specifically drafted for and provided to CollectMe Holdings Pty Ltd by LawLive Pty Ltd (www.lawlive.com.au).