PRESENTING THE 9TH ANNUAL

eMedication Management Conference

5 – 6 March 2020 | Radisson Blu Plaza Sydney

INTERNATIONAL KEYNOTE:
Mohamed Magoury, Head of Pharmacy Informatics and Automation at Fakeeh Care Group and Acting Pharmacy Director, Fakeeh University Hospital

ALSO FEATURING:
- Professor Johanna Westbrook, Director, Centre for Health Systems and Safety Research, Australian Institute of Health Innovation
- Naren Gunja, CMIO & eMeds Clinical Lead, Western Sydney Health
- Erica Tong, Chief Pharmacy Information Officer & Deputy Director of Pharmacy, Alfred Health
- Patricia Liebke, Director Digital Health, Healthscope
- Anna McClure, Director of Pharmacy Services, Central Adelaide LHN, SA Pharmacy
- Dr Jennifer Stevens, Anaesthetist and Pain Medicine Specialist, St Vincent’s Hospitals, Sydney
- Deborah Boland, Clinical Informatics Director – Allied Health Lead, Digital Metro North, Metro North Hospital and Health Service
- Andrew Matthews, Director, Medicines Safety Program, Australian Digital Health Agency
- Catherine Koetz, Healthcare Industry Manager, GS1
- Joanne Hayden, Clinical Informatics Pharmacist, Uniting Care Health
- Chris Mason, Intensive Care Specialist, Deputy Chief Medical Informatics Officer, Alfred Health
- Melissa Baysari, Associate Professor in Digital Health, The University of Sydney
- Nicola Harper, Medication Safety Pharmacist at Caboolture Hospital, QLD and EMM Evaluation Pharmacist, Metro North Hospital and Health Service
- Jenny Burnett, Director, Scientific Evaluation Branch, Medicines Regulation Division, Therapeutic Goods Administration

PRE-CONFERENCE WORKSHOP LEAD BY THE ADHA | WEDNESDAY 4 MARCH | 9AM–12PM
How Can Clinicians Leverage Digital Health Technologies to Improve Clinical Care?
The Australian Digital Health Agency is pleased to be hosting an interactive workshop focusing on the evolving digital health technologies and potential for these to improve coordination of care and patient outcomes.

DAY 1

8:50 OPENING | Opening remarks from the Chair
Louis Cheung, EMR Senior Analyst, eMM Team Lead, South Eastern Sydney Health

9:00 Digital Innovation in Medicines Safety - Impact and Influence?
Andrew Matthews, Director, Medicines Safety Program, Australian Digital Health Agency

9:30 CASE STUDY | St Stephen's Hervey Bay – Achieving HM7 & The Impact of the Closed-Loop Electronic Medication System on Patient Safety
— What it took to get to HM7 and lessons learnt from the journey and where we are at now
— What closed loop electronic medication management looks like at Hervey Bay
— The impact of CLEMM on nursing workflows
— How we report on the use of this closed-loop electronic medication system
— Measurable improvements in patient safety by eliminating common errors that occur in hospitals
— How we engaged with staff to achieve >95% barcode scanning rates
Patricia Liebke, Director Digital Health, Healthscope
Joanne Hayden, Clinical Informatics Pharmacist - eUniting Care Health

10:00 PANEL | Change Management & Effective Clinician Engagement
Christian Ing, Implementation Manager, Information Communications & Technology, Northern Sydney Local Health District and Central Coast Local Health District
Helen Freeborn, Medical Administration Registrar, Royal North Shore Hospital
Chris Mason, Intensive Care Specialist, Deputy Chief Medical Informatics Officer, Alfred Health

10:45 Networking Break

— How to measure prescriber alert burden? What is the threshold for alert fatigue?
— Using simulation to assess burden associated with DDI alerts at varying severity levels
— Challenges associated with DDI alerts – lack of specificity, knowledgebase variations, clinical outcomes
Anmol Sandhu, Specialist Pharmacist - eMedicines Management, St Vincent's Hospital, Sydney

11:45 PANEL | Patient and Medication Safety – Reducing Errors and Issues
Erica Tong, Chief Pharmacy Information Officer & Deputy Director of Pharmacy, Alfred Health
Anna McClure, Director of Pharmacy Services, Central Adelaide LHN, SA Pharmacy
Melissa Fodera, Senior EMR Pharmacist (Analyst), Austin Health
Helen Dowling, eHealth and Medication Safety, Australian Commission on Safety and Quality in Health Care
Magda Raban, Senior Research Fellow, Australian Institute of Health Innovation, Macquarie University

12:40 Safe Prescribing and the Medical User Experience
— Doctors’ prescribing practice is a key step in the safe delivery of medications to patients
— Electronic prescribing is a vastly different experience for doctors than paper prescribing
— Understanding the user experience of doctors when prescribing is vital to the design of safe eMedication Management systems
— Lessons from the recent implementation of an eMedication Management system in the Alfred Hospital, Melbourne
Chris Mason, Intensive Care Specialist, Deputy Chief Medical Informatics Officer, Alfred Health

13:10 Networking Lunch

14:00 Computerised Decision Support to Improve Antimicrobial Prescribing: Unique Design Challenges
Melissa Baysari, Associate Professor in Digital Health, The University of Sydney

14:30 PANEL | Clinical Decision Support & Alert Fatigue
Nicola Harper, Medication Safety Pharmacist at Caboolture Hospital, QLD and EMM Evaluation Pharmacist, Metro North Hospital and Health Service
Melissa Baysari, Associate Professor in Digital Health, The University of Sydney
Dan McKavanagh, Senior Consultant Pharmacist – Digital Solutions & Cancer Services, Princess Alexandra Hospital

15:15 Networking Break

15:45 If at First You Don’t Succeed…Optimise
Olimpia Nigro, Pharmacy Team Leader, Implementation and Business Change, Electronic Medical Record Project, SA Health

16:05 The State of the Nation – Site Snapshots
This session is designed to provide a brief glimpse into what is happening at different sites across the country – both large and small.
Speakers:
NSW: Louis Cheung, EMR Senior Analyst, eMM Team Lead, South Eastern Sydney Health
VIC: Melissa Fodera, Senior EMR Pharmacist (Analyst), Austin Health
QLD: Dan McKavanagh, Senior Consultant Pharmacist Digital Solutions and Cancer, Queensland Health
SA: Olimpia Nigro, Pharmacy Team Leader, Implementation and Business Change, Electronic Medical Record Project, SA Health
TAS: Mitchell Arthur, Senior Specialist Pharmacist, Statewide Hospital Pharmacy, Tasmanian Health Service
WA: Christopher Hoppis, Chief Pharmacist, Perth Children’s Hospital
ACT: Joanne Wilson, Clinical Information Systems, Canberra Hospital and Health
ACT: Andy Sobey, Electronic Medication Systems Pharmacist, Canberra Health Services
NT: John Shank, Senior Project Manager - Acacia Safety and Quality, Department of Health
NT: David Wallace, Clinical Safety Officer, Northern Territory Government

17:20 CLOSING | Closing Remarks from Chair

17:30 Networking Drinks

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## Day 2

### Friday 6 March 2020

**8:50** OPENING | Opening remarks from the Chair
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Deborah Boland, Clinical Informatics Director – Allied Health Lead, Digital Metro North, Metro North Hospital and Health Service

**9:00** KEYNOTE | The Effectiveness of eMM in Reducing Medication Errors in Paediatrics
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Professor Johanna Westbrook, Director, Centre for Health Systems and Safety Research, Australian Institute of Health Innovation

**9:30** Closed Loop Medication - Learnings from the Alfred To Date
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Erica Tong, Chief Pharmacy Information Officer & Deputy Director of Pharmacy, Alfred Health

**10:00** Closing the Loop of Medication Management in Hospitals to Improve Patient Safety with Barcoding Technology on Unit Dose Packaging
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- What CLEMM is and how it can improve patient safety in hospitals
- Achieving CLEMM in Australian hospitals
- Why the SHPA has a position statement on CLEMM and unit dose barcodes

Maryanne Molenaa, Systems Pharmacist, Eastern Health

**10:30** Networking Break

**11:00** Developing Australian Requirements for 2D DataMatrix Codes on Medicines
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Jenny Burnett, Director, Scientific Evaluation Branch, Medicines Regulation Division, Therapeutic Goods Administration

**11:15** FIRESIDE CHAT | Unit Dose Barcoding – How Will This Work in Australian Hospitals?
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- When will unit dose barcoding happen?
- How will it be implemented in our hospitals?
- How will we do it with 2D barcodes?
- Will nurses be able to do this and then will this close the loop?
- What are the barriers to getting there, how people are doing it? Is it worth it?

Catherine Koetz, Healthcare Industry Manager, GS1
Maryanne Molenaa, Systems Pharmacist, Eastern Health

**12:15** PANEL | Real Time Prescription Monitoring
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- Updates on national rollout
- Learnings from Tasmania and Victoria
- How do we integrate with EMM systems?

Dr Jennifer Stevens, Anaesthetist and Pain Medicine Specialist, St Vincent’s Hospitals Sydney
Dr Andrew Horwood, GP Specialist, Pain Management, SafeScript GP Clinical Advisor, Read St Medical Clinic, Western Victoria

**13:00** Electronic Prescribing
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Rowena Sierant, Director, Electronic Medication Management Section, Pharmaceutical Policy Branch, Pharmaceutical Benefits Division, Department of Health

**13:30** Networking Lunch

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**14:30** INTERNATIONAL KEYNOTE | Pharmacy Automation and Robotics: A Prescription for Excellence
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- Explores the influence of robotic innovations on the hospital medication management
- Review of real-life robotic implementation experience in a hospital pharmacy setting
- Compare the types of automation and robotics solutions at different pharmacy settings
- Understand the limitation of the current pharmacy automation technologies in the market
- Identify the best implementation methodologies

Mohamed Magoury, Head of Pharmacy Informatics and Automation at Fakeeh Care Group and Acting Pharmacy Director, Fakeeh University Hospital

**15:00** PANEL | Using eMeds Data for Meaningful Purposes & The Opportunities with Business Intelligence & AI
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- Reporting and data – how do you sync up business intelligence tools and extract data to help with system and quality improvement initiatives?
- Where are the opportunities to use eMeds data, EMR data and AI to predict risk factors, which patients are at risk and prevent patient harm?
- Where are the exciting examples demonstrating where AI and machine learning can be used for real-time detection of risk and improve patient safety?
- How could AI be used in medication management?

Deborah Boland, Clinical Informatics Director – Allied Health Lead, Digital Metro North, Metro North Hospital and Health Service
Farah Magrabi, Associate Professor - Patient Safety Informatics, Australian Institute of Health Innovation, Macquarie University
Naren Gunja, CMIO & eMeds Clinical Lead, Western Sydney Health

**15:30** Closing Remarks from the Chair

**15:35** Close

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**PRE-CONFERENCE WORKSHOP | WEDNESDAY 4 MARCH**

**9am–12pm** | How Can Clinicians Leverage Digital Health Technologies to Improve Clinical Care?
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The Australian Digital Health Agency is pleased to be hosting an interactive workshop focusing on the evolving digital health technologies and potential for these to improve coordination of care and patient outcomes.

Key aspects:
- Role of the Agency in driving the digital health agenda and progress on key initiatives such as My Health Record and Medicines Safety
- Highlight the widespread uptake and engagement with My Health Record across the healthcare sector including its use in public and private settings
- Discuss new My Health Record features released to clinicians, e.g. Pharmacist Shared Medicines List and consolidated diagnostic imaging and pathology view introducing further efficiencies
- Update on electronic prescribing and approach to implementation
- Explore strategies to embed the use of digital health technologies in practice

Vandana Chandnani, Manager, Provider Adoption, Australian Digital Health Agency
Kate Ellis, Manager, Provider Adoption, Australian Digital Health Agency

# eMED2020

## eMedication Management Conference
5 – 6 March 2020  |  Radisson Blu Plaza Sydney

## Easy Ways to Register
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## Venues Details
- **Radisson Blu Plaza Hotel, 27 O’Connell St, Sydney NSW 2000**
- **Phone:** (02) 8214 0000, www.radissonblu.com

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