

Younger People with Very High and Complex Care Needs Conference

19 – 20 June 2017 | Sydney Harbour Marriott Hotel at Circular Quay



PRESENTATIONS FROM:

Meg Parsons, *Director, Practice Implementation,*
National Disability Insurance Agency

Anthony Ryan, *CEO,* **Youngcare**

Jacqui Pierce, *Director and Principal Consultant,*
Jacqueline Pierce and Associates

Vanda Fear, *Parent*

Luke Bo'sher, *Head of Policy and Strategy,* **Summer Foundation**

Jan Willett, *Managing Director and Founder,*
Accommodation and Care Solutions

Kathryn Quintel, *CEO,* **Alzheimer's Australia SA**

Lisa Ho, *Communication Access Consultant,*
Scope's Communication and Inclusion Resource Centre

Sally Wall, *Manager, Choice and Connections,* **Karingal**

Allanah Kennedy, *Senior Manager Independence,*
Transport Accident Commission

Deidre Mackechnie, *CEO,* **MS Australia**

Shannon Dawson, *Workforce Development Officer,*
NDIS Project for Executive Director,
Metro North Hospital and Health Service

Liz Steel, *Manager, Complex Client Team, Centre of Excellence*
for Clinical Innovation and Behaviour Support, **Department of**
Communities, Child Safety and Disability Services

Penny Kendall, *General Manager Community Living,*
Melba Support Services

Sharen Robinson, *Manager Community Living,*
Melba Support Services

Kathy Drews, *Senior Social Worker,*
Jacana Acquired Brain Injury Centre

Rachael Wade, *Occupational Therapist,*
Shellharbour Adolescent Mental Health Inpatient Unit,
Illawarra Shoalhaven Local Health District

Felicity Wiseman, *Clinical Psychologist,*
Shellharbour Adolescent Mental Health Inpatient Unit,
Illawarra Shoalhaven Local Health District



SUPPORTED BY:



8:30 **OPENING** | Opening remarks from the Chair

8:40 **OPENING ADDRESS** | **Building an Ecosystem of Care and Trust: Engaging the Right Stakeholders to Help Solve the Disability Residential Crisis**

Anthony Ryan, *CEO, Youngcare*

9:20 **My Plan, My Choice, Our Scheme, Our Voice – NDIS/Health Disability Interface**

- Getting support models right in the world of health/disability interface
- An update from June 2016

- Ensuring YPwVHCN get outcomes from the NDIS

Jacqui Pierce, *Director and Principal Consultant, Jacqueline Pierce and Associates*

Vanda Fear, *Parent*

10:00 **Policy Issues and Solutions in the NDIS for Younger People with Complex Support Needs**

- NDIS' approach to creating housing – How organisations are overcoming challenges to build housing at scale
- Getting into the NDIS with a high quality plan – A practice guide to assist practitioners enable isolated people with NDIS access and planning
- Designing for accessibility – Incorporating high physical support design features without creating institutional homes

Luke Bo'sher, *Head of Policy and Strategy, Summer Foundation*

10:40 Morning refreshments and networking

11:10 **CASE STUDY** | **Accommodation in the New World**

- How to empower clients to have a voice
- Choice of where to live, and who to live with
- Medical model vs social community life
- Inclusion of family friends and community
- Technology-Fact or fiction

Jan Willett, *Managing Director and Founder, Accommodation and Care Solutions*

11:50 **Living with Younger Onset Dementia**

Kathryn Quintel, *CEO, Alzheimer's Australia SA*

12:30 Lunch and networking break

13:30 **CONSUMER PERSPECTIVE** | **Lisa's Story**

Lisa is currently employed casually by Scope as a communication assessor. Lisa has also completed a two year course at TAFE and is going to share the impact her role at Scope has on her life and how it educates other people. Lisa will also share her personal experiences with relationship based support, the NDIS and her hopes for the future.

Lisa Ho, *Communication Access Consultant, Scope's Communication and Inclusion Resource Centre*

14:10 **THE MENTAL HEALTH AND DISABILITY INTERFACE**

A Mental Health Providers Perspective on the Transition of Younger People with Psychosocial Disability into the NDIS

- Karingal's Transcend experience, what works and what needs work
- What does recovery mean in an NDIS environment?
- Assisting young people with NDIS eligibility – evidence, evidence, evidence!

Sally Wall, *Manager, Choice and Connections, Karingal*

EARLY INTERVENTION

14:50 **The Multiple and Complex Needs Initiative (MACNI)**

The MACNI provides assessment and care plan coordination to clients who have complex needs such as disability, mental health, housing, drug and alcohol, behaviours support needs and are likely to be at risk to self or community.

- The benefits of early intervention, diversion and local engagement
- Systemic impact

Shane Beaumont, *Manager Complex Support and Systemic Improvement, Operations Division, Department of Health and Human Services Victoria*

15:30 Afternoon refreshment break and networking

15:50 **The TAC Model of Early Intervention – Being There on Time**

- Person centred planning
- Supporting choice and control
- Importance of team

Allanah Kennedy, *Senior Manager Independence, Transport Accident Commission*

Robyn Canning, *Team Manager Intensive Support Team, Transport Accident Commission*

16:30 **CLOSING PANEL DISCUSSION** | **Early Intervention – What Does It Mean?**

- NDIS Section 25
- Progressive disease and early intervention
- The importance of creating meaningful respite options for younger people

Meg Parsons, *Director, Practice Implementation, National Disability Insurance Agency*

Jacqui Pierce, *Director and Principal Consultant, Jacqueline Pierce and Associates*

Deidre Mackechnie, *CEO, MS Australia*

Boris M Struk, *Executive Director, Muscular Dystrophy Australia*

Kathryn Quintel, *CEO, Alzheimer's Australia SA*

Tammy Gardner, *CEO, Huntington's Victoria*

Shane Beaumont, *Manager Complex Support and Systemic Improvement, Operations Division, Department of Health and Human Services Victoria*

17:10 Closing remarks from the Chair

17:20 **NETWORKING FUNCTION** | Informa invites all speakers and delegates to an informal reception to discuss the day's issues and network with their peers.

8:50 **OPENING** | Opening remarks from the Chair

Jacqui Pierce, *Director and Principal Consultant, Jacqueline Pierce and Associates*

9:00 **KEYNOTE ADDRESS** | **An Update on the NDIS and Current Projects Geared Towards Supporting YPwVHCCN**

Meg Parsons, *Director, Practice Implementation, National Disability Insurance Agency*

COLLABORATION IN QUEENSLAND

9:40 **CASE STUDY** | **Increasing Opportunities for YPwVHCCN to Transition from Health Facilities to Community Living in Queensland**

State Wide Perspective:

Joint Action Plan – Collaboration between Disability Services, Health and Housing, focusing on transitioning people to community living, providing capital funding for sustainable accommodation for people with high physical support needs and NDIS readiness.

Metro North HHS Perspective:

- Partnership in action to support people with complex health and disability support needs to achieve sustainable living solutions -Building collaboration between agencies, especially with DS and Health
- Experiences from a Hospital and Health Service in supporting readiness for NDIS transition

Shannon Dawson, *Occupational Therapist, Workforce Development Officer, NDIS Project for Executive Director, Allied Health, Metro North Hospital and Health Service*

Liz Steel, *Manager, Complex Client Team, Centre of Excellence for Clinical Innovation and Behaviour Support, Department of Communities, Child Safety and Disability Services*

10:20 **CASE STUDY** | **NDIS Readiness Project: Transitioning Long Stay Clients out of Queensland Health Facilities into Community Living**

- Aimed to develop community living options for clients who have lived long-term in residential institutions
- Engaging clients and families has been a crucial step in the process, alongside the development of community partnerships
- Sharing the achievements of four clients who have successfully transitioned into the community

Kathy Drews, *Senior Social Worker, Jacana Acquired Brain Injury Centre*

11:00 Morning refreshments and networking break

11:30 **Relationship Based Support-Proactive and Positive Client Outcomes**

This presentation will illustrate that relationship based support provides YPwVHCCN outcomes which reflect their goals and aspirations, and will often lead to successful outcomes.

- When people are in engaged relationship based support which is constructive, consistent, collaborative, cohesive and respectful, they are more likely to achieve success in their life choice and aspirations
- Case studies demonstrating how relationship based support has led to outstanding life outcomes and achievements in the face of major obstacles

Penny Kendall, *General Manager Community Living, Melba Support Services*

Sharen Robinson, *Manager Community Living, Melba Support Services*

12:10 **Been There Done That! Innovative Support for YPwVHCCN**

All humans need skills to assist in managing life, chance events and emotions, as we are designed for survival not happiness. We can learn skills to increase our happiness and management of emotional states which thereby increases choice and control of emotional expression and happiness. This presentation will discuss the importance of skill development to increase psychological flexibility and the development of skills in emotion regulation, essential elements when supporting YPwVHCCN.

Rachael Wade, *Occupational Therapist, Shellharbour Adolescent Mental Health Inpatient Unit, Illawarra Shoalhaven Local Health District*

Felicity Wiseman, *Clinical Psychologist, Shellharbour Adolescent Mental Health Inpatient Unit, Illawarra Shoalhaven Local Health District*

12:50 **Muscular Dystrophy Australia's Approach to Respite Options for YPwVHCCN and their Families**

- Respite is often expensive and not tailored for younger persons
- CampMDA provides 14,000 hours of respite per annum
- A fun environment for young children and teens, tailored to their interest
- Cost effective
- How to get programs like this nationally

Boris M Struk, *Executive Director, Muscular Dystrophy Australia*

13:30 Lunch and networking break

14:30 **Striving to Meet the Needs of YPwVHCCN who are Humanitarian Visa Holders who arrive in Australia**

- The present rights of YPwVHCCN as it relates to refugees and equity in accessing adequate NDIS cover
- Understanding of disability in cultural terms
- Overcoming obstacles related to formal diagnosis
- The need for advocacy
- Case study

Mary Ruth Sheahan, *Clinical Nurse Specialist, NSW Refugee Health Service, NSW Health*

15:10 **CLOSING DISCUSSION** | **Not Just Bricks and Mortar – Getting the Support Models Right in New Housing Options**

- FDA support model

Facilitated by: Jacqui Pierce, *Director and Principal Consultant, Jacqueline Pierce and Associates*

Meg Parsons, *Director, Practice Implementation, National Disability Insurance Agency*

Luke Bo'sher, *Head of Policy and Strategy, Summer Foundation*

Jan Willett, *Managing Director and Founder, Accommodation and Care Solutions*

Penny Kendall *General Manager Community Living, Melba Support Services*

Liz Steel, *Manager, Complex Client Team, Centre of Excellence for Clinical Innovation and Behaviour Support, Department of Communities, Child Safety and Disability Services*

15:50 Closing remarks from the Chair

16:00 Close of conference and afternoon refreshments

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Easy Ways to Register

1 Web
www.informa.com.au/youngerneeds2017

2 Telephone
+61 (0)2 9080 4307 – Quoting P17A12

3 Email
info@informa.com.au – Quoting P17A12

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#youngerneeds17

Pricing Details

Register Early & Save		Early Bird Rate			Standard Rate		
		Book & pay by 21 April 2017			Book & pay from 22 April 2017		
Conference Package	PRICE	GST	TOTAL	SAVE	PRICE	GST	TOTAL
Two day conference	\$1,395	\$139.50	\$1,534.50	\$200	\$1,595	\$159.50	\$1,754.50
Concession rate for people with disabilities, their families and carers					\$100	\$10	\$110

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Samantha Lister, Sponsorship Manager

Phone: 02 9080 4432

Email: Samantha.Lister@informa.com.au

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VENUE DETAILS

Sydney Harbour Marriott Hotel at Circular Quay

30 Pitt St, Sydney NSW 2000

Phone: (02) 9259 7000, www.marriott.com.au

If undeliverable return to: PO BOX Q1439, SYDNEY NSW 1230

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