Operating Theatre Management Conference

29 – 30 July 2019 | Pullman Melbourne Albert Park

PRESENTING THE 10TH ANNIVERSARY

KEYNOTE ADDRESSES FROM:

- The best of both worlds - The nurse practitioner model in the perioperative world
  Rebecca East, President, ACORN & Nurse Practitioner, Central Victoria Integrated Clinic

- Day Care Anaesthesia Outcomes, the DAYCOR Registry
  Dr Ken Sleeman, Consultant Anæsthetist and Chairman ACE Day Care Anaesthesia Special Interest Group, DayCOR Registry, Australian Society of Anaesthetists

- Managing risk to the public: Employer’s and regulator’s responsibilities
  Tanya Vogt, Executive Officer, Nursing & Midwifery Board of Australia
  Dr Mary Russell, National Manager (Transition) Intake and Assessment, AHPRA

- Mindful Team Culture (MTC): Moving beyond complain & blame
  Scott Dutton, Fighting Fair

ALSO FEATURING:

- Ben Maslen, Procedural Access & Service Improvement Manager, Children’s Health Queensland Hospital and Health Service

- Brendan Hoad, Operations Manager, Division of Surgery and Perioperative Services, Children’s Health Queensland Hospital and Health Service

- Kerri Reeves, Assistant Director of Nursing, Perioperative Unit, Canberra Health Services

- Daniel Wood, Executive Director, Division of Surgery, Canberra Health Services

- James Brinton, Service Lead Emergency, Division of Critical Care, Illawarra Shoalhaven Local Health District

- Jessica Bresolin, Clinical Nurse Consultant, Division of Surgery, Illawarra Shoalhaven Local Health District

- Deborah Burrows, District Clinical Nurse Consultant Perioperative Services, Southern NSW LHD

- Ruth Melville, CNC Patient Safety & Quality – Perioperative & SCHHS Laser Radiation Safety Officer Surgical Services, Sunshine Coast Hospital and Health Service

- Dr Nicole Yap, Breast Cancer and Reconstructive Surgeon and Deputy Chair, Victorian State Committee, RACS

- Jason Beem, Program Manager Service Improvement, Children’s Health Queensland

- Bradley Leeson, Clinical Nurse Educator & Researcher, Eurobodalla Health Service

- Sharon Mewett, Clinical Nurse, Operating Theatre, Gawler Health Service

- Megan Giles, Principal Advisor – Quality Improvement, Sunshine Coast Hospital and Health Service

- Dr Jock Lawrie, Director, Healthcare Resource Optimization

EXHIBITORS

## Operating Theatre Management Conference

**Monday 29 July 2019**

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<tr>
<th>Time</th>
<th>Session</th>
<th>Speaker</th>
<th>Location</th>
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<tr>
<td>8:30</td>
<td>Registration</td>
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<td>OPENING</td>
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<td>Deborah Burrows, District Clinical Nurse Consultant Perioperative Services, Southern NSW LHD</td>
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<td>Networking and refreshment break</td>
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| 11:20  | CASE STUDY | Electronic Surgical Safety Checklist (eSSC): How we increased our compliance | — In 2016, Canberra Hospital transitioned from a paper-based SSC to an eSSC in the Clinical Portal  
— When data reporting first began in August 2017, the eSSC compliance was at 41%  
— The strategies that we implemented to increase our compliance  
— Compliance is now 95%-97% and has been sustained at that level since May 2018 | Kerri Reeves, Assistant Director of Nursing, Perioperative Unit, Canberra Health Services  
Daniel Wood, Executive Director, Division of Surgery, Canberra Health Services |
| 11:55  | CASE STUDY | Theatre Efficiency | — Adjusting elective theatre scheduling-Matching elective surgery to sessions, introducing emergency surgery sessions  
— Education strategies for upskilling staff-Support, culture change  
— Support and mechanisms to develop new managers-Checklists, packages, ‘management speak’  
— Matching FTE to work load-Understanding workforce nursing profile and session allocation | Deborah Burrows, District Clinical Nurse Consultant Perioperative Services, Southern NSW LHD |
| 12:30  | Planning for better utilisation                                                                 | Brendan Hoad, Operations Manager Division of Surgery and Perioperative Services, Children's Health Queensland Hospital and Health Service  
Ben Maslen, Procedural Access & Service Improvement Manager, Children's Health Queensland Hospital and Health Service |
| 13:05  | Lunch and networking break                                                                       |                                                                       |                                                                          |
| 14:05  | Choosing wisely with our patients in the perioperative setting                                   | — Challenging the notion that ‘more is always better’  
— Choosing wisely in practice - High risk patients presenting for elective surgery  
— The benefits to patients, clinicians and the organisation  
— Questioning tests, treatments and procedures - A call to action | Megan Giles, Principal Advisor – Quality Improvement, Sunshine Coast Hospital and Health Service |
| 14:40  | Perioperative Nurse Retention – Why is it so hard and how do we do better?                      | — What are the barriers to successful recruitment and retention?  
— Resign or retain, how the lived experience of perioperative nurses explains their choices  
— Insight into the perioperative environment, it’s culture and the impact on the nurses  
— What can we do to improve recruitment and retention? | Sharon Mewett, Clinical Nurse, Operating Theatre, Gawler Health Service |
| 15:15  | Networking and refreshment break                                                                 |                                                                       |                                                                          |
| 15:40  | The 'Jack-of-all-trades' myth: Cross training in the perioperative nurse roles versus specialisation | — Rural OR settings have well documented staff issues  
— Rostering pressure suggests that staff who can work in many or all perioperative roles are more valuable  
— This can come at the cost of expertise and restriction of staff working at their maximum skill levels  
— Is this the best use of perioperative staff in the 21st C? | Bradley Leeson, Clinical Nurse Educator & Researcher, Eurobodalla Health Service |
| 16:15  | PANEL DISCUSSION | The perioperative patient journey in 5 years’ time | A multi-disciplinary view of what will change across the patient experience, surgical techniques, technology, value-based care, recovery and more. | Jason Beem, Program Manager Service Improvement, Children's Health Queensland  
James Brinton, Service Lead Emergency, Division of Critical Care, Illawarra Shoalhaven Local Health District  
Dr Ken Sleeman, Consultant Anaesthetist and Chairman ACE Day Care Anaesthesia Special Interest Group, DAYCOR Registry, Australian Society of Anaesthetists  
Dr Nicole Yap, Breast Cancer and Reconstructive Surgeon and Deputy Chair, Victorian State Committee, RACS |
| 17:10  | Networking Function                                                                              |                                                                       |                                                                          |
8:50 OPENING | Opening remarks from the Chair
Ruth Melville, CNC Patient Safety & Quality – Perioperative & SCHHS Laser Radiation Safety Officer Surgical Services, Sunshine Coast Hospital and Health Service

9:00 KEYNOTE ADDRESS | Managing risk to the public: Employer’s and regulator’s responsibilities
— The notification process
— The new approach to the risk assessment of notifications
Tanya Vogt, Executive Officer, Nursing & Midwifery Board of Australia
Dr Mary Russell, National Manager (Transition) Intake and Assessment, AHPRA

9:40 Embedding a Patient Safety Culture in the Perioperative Setting
— What is safety culture and why is it important in the perioperative setting?
— How do the values of a safety culture impact on theatre efficiency and patient safety?
— How can you engage individuals and groups in a patient safety culture in the perioperative setting?
Ruth Melville, CNC Patient Safety & Quality – Perioperative & SCHHS Laser Radiation Safety Officer Surgical Services, Sunshine Coast Hospital and Health Service

10:15 A surgeons perspective on working together-Teamwork and advocacy in addressing the safety gap
— Highlight the importance of teamwork in anaesthesia and surgical care
— A focus on perioperative safety and teamwork and the role of good nursing care
— Communicating well in adverse situations
Dr Nicole Yap, Breast Cancer and Reconstructive Surgeon and Deputy Chair, Victorian State Committee, RACS

10:50 Networking and refreshment break

11:20 KEYNOTE ADDRESS | Mindful Team Culture (MTC): Moving beyond complain & blame
Working in the operating theatre requires teamwork of the highest calibre. It is a demanding, challenging and stressful environment where team culture is critical. What kind of conflict dynamic drives your team culture? Is it proactive, responsive and collaborative? Or does a ‘complain & blame’ conflict culture impact negatively on workplace wellbeing, creativity and productivity?
In Scott’s engaging and informative (+ fun!) presentation, you will discover:
— How to create a Mindful Team Culture (MTC) mindset that enables teams to move beyond a ‘complain and blame’ conflict culture to a next-level MTC whereby all team members choose to consciously invest and responsibly share in the co-creation of a healthy, empowered and sustainable culture.
— How to identify potentially destructive conflict dynamics that threaten to derail the team culture & productivity with the early intervention MTC assessment tool.
— How to implement the MTC blueprint to transform your team via a collaborative 4-step process that will invigorate team culture and create positive organisational change.
— How to grow and sustain a next-level MTC by aligning (lived) purpose-values-behaviour and integrating ongoing inquiry to ensure team wellbeing + connectedness
Audience members will leave this presentation with the essential insight, knowledge and process to move beyond the costs of toxic team dynamics to successfully create, build and sustain the benefits of a healthy, empowered and collaborative team culture.
#best team ever!
Scott Dutton, Fighting Fair

12:55 Lunch and networking break

13:55 PANEL DISCUSSION | How to raise concerns in the operating theatre?
— Who do you approach?
— How do you have the conversation?
— Empowering junior staff
Jessica Bresolin, Clinical Nurse Consultant, Division of Surgery, Illawarra Shoalhaven Local Health District
Deborah Burrows, District Clinical Nurse Consultant Perioperative Services, Southern NSW LHD
Brendan Hoad, Division of Surgery Operations Manager, Children’s Health Queensland Hospital and Health Service

14:40 Efficient Elective Theatre List Construction- A Quantitative Risk-Based Approach at RCH Melbourne
— Waiting list pressure and over-time are the two major headaches for managers of elective surgery services
— RCH is evaluating a quantitative risk-based approach to reduce the incidence of finishing theatre sessions either too early or too late
— The approach simultaneously increases case throughput and reduces over-time
Dr Jock Lawrie, Director, Healthcare Resource Optimization
Mike O’Brien, Chief of Surgery, Royal Children’s Hospital Melbourne

15:15 CLOSING ADDRESS | Accreditation and V2 NSQSS - What you need to know in the perioperative setting
— Changes to the NSQHSS and accreditation pathways
— Safety and quality in the perioperative environment
— Using Acorn Practice Audit tools to support accreditation
Corinna Green, CNC Quality Improvement Facilitator, SCHHS

15:50 CLOSING | Closing remarks from the Chair

16:00 End of Conference

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Venue Details

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