SAFE is a truly unified platform for mission-critical operations. It replaces legacy disparate solutions, such as C&C, ICCS, CRM and Mobile Data with a modern fully integrated solution.

SAFE empowers users to make more informed decisions, faster. It increases resolution at first contact, improves customer satisfaction and enables resources to operate more efficiently.

At the heart of SAFE is a powerful workflow based rules engine and user interface design tool. These are configured to tailor the way the solution works to meet the needs of our users. Organisations can evolve workflows and designs as their demands grow.

SAFE supports models such as THRIVE (threat, harm, risk, investigation, vulnerability and engagement) to help users to assess the needs of victims and determine the most appropriate response.

SAFE assimilates information from multiple data sources and automatically flags relevant information to the user, such as repeat victim, ASB hotspot, mental health suffer.

SAFE can provide questions and advice dynamically, based on knowledge the system learns from real-time background searches, data entry, location details and contact history.

A sophisticated recommendation capability considers multiple parameters to help users quickly determine the most appropriate response and resource.
PO/PCSO perform stop & search
- Recorded on SAFE mobile
- Illegal drugs found on suspect
- Positively identified
- Automatic flag for mental illness and epilepsy

Crowd of youth gathering nearby
- Verbal abuse
- Firework thrown towards officers

Emergency button hit on mobile device
- Location of emergency activation
- Identity of officers
- Last action: stop and search in progress
- Suspect details: ID, contact details, history, vulnerability flag
- ASB heatmap associated to area
- Map shows nearby CCTV cameras

Fire starts
- Spotted on CCTV and details pushed to Fire Service
- Appropriate fire appliances mobilised
- View map and CCTV feed en-route

Situation contained
- Crowd dispersed
- Individuals arrested

SAFE > CONNECT.CONTROL.COMMUNICATE
SAFE elevates mapping from the traditional two-dimensional representation of data into a fully integrated and dynamic multi-dimensional tool. In essence the map becomes an interactive portal for every control room function, from trend analysis through to radio communication. SAFE’s advanced map engine supports more than 70 formats and is used in Saab’s defence and civil security solutions.

3D MAPS
3D maps provide greater situation awareness and provide broader information e.g. how many visible exits a building has.

SATELLITE IMAGERY
Display satellite imagery overlaid with complimentary data such as roads and resources.

RESOURCE COVERAGE
Show how far different resources can travel in selected time-frames, e.g. 5, 10, 15 minutes.
**GEOFENCES**
Configure actions to be triggered when resources enter or exit selected geofences (e.g. change status, send image, request update).

**RESOURCE TRACKING**
Track any GPS device and handle multiple position providers simultaneously.

**HISTORIC REPLAYS**
Replay past events through the map, showing a timeline of resource locations, actions and routes.

**BUILDING SCHEMATICS**
Display interactive drawings and use SAFE's navigator tool to step between floors and view/operate sensors, e.g. CCTV, doors, alarms.

**HEATMAPS**
SAFE can create and display heat maps and other cluster overlays to display trends such as ASB hotspots and crime data.

**CCTV & STREET VIEW**
Display images such as camera feeds and street view directly in the map.
MULTI-CHANNEL CONTACT CENTRE

SAFE’s high availability (99.999%) unified contact centre module is built on top of a Microsoft Skype for Business and supports multiple channels (e.g. telephony, email, web chat, video calls, SMS, social media). Features include skills based routing and queuing, IVR (Interactive Voice Response), text-to-speech, speech-to-text, whisper, call-back, group call-out and instant messaging.

TETRA & LTE

Saab are experts when it comes to radio integration. We’ve deployed hundreds of mission-critical radio communications solutions, including national Tetra solutions. SAFE’s Radio Communications module supports the ability to pool and share CCI ports and the SAFE user interface and workflows support features such as talkgroup management, group call, emergency call, individual call, patch, status and SDS messaging.

SAFE’s operationally proven radio capability enables interoperability between multiple networks and is ready for the transition from Airwave to ESN.

MOBILE WORKING

SAFE mobile is a fully integrated client that can be tailored to the form factor of the device and role of the individual. For example, it could be configured as a feature-rich mobile command unit on a tablet or as a basic mobile data tool for routine street based processes.

With support for searching back office systems, e-dispatch, task oriented check lists and the ability to push and pull information including documents, multimedia and real-time incident updates, SAFE mobile empowers resources for true mobility.

SAFE can also receive live video streams from body worn and dash-mounted cameras.
OPEN INTERFACES

SAFE comes with open interfaces supported by full API and SDK documentation and developer support, making SAFE future proof to meet changing demand, ideal for integration of any new or legacy subsystem.

BUSINESS INTELLIGENCE

SAFE logs every event in the system and makes this data available in dynamically generated database views for running SAFE reports and enabling open integration with external Business Intelligence tools.

SAFE CLIENTS

With a choice of mobile, web and desktop clients, secure independent working becomes a reality.