PRESENTING THE 10TH ANNIVERSARY

National Disability Summit

14 – 15 August 2019 | Crown Conference Centre, Melbourne

KEYNOTE ADDRESSES FROM:

- Quality and Safeguarding in the NDIS
  Graeme Head AO, Commissioner, NDIS Quality and Safeguards Commission
- Dr Ben Gauntlett, Disability Discrimination Commissioner
- The role of the Commonwealth Ombudsman in overseeing the rollout of the NDIS – 2019 update
  Michael Manthorpe, Commonwealth Ombudsman

ALSO FEATURING:

- Glenn Keys AO, Founder and Chair, Project Independence
- Thomas Banks, Managing Director, Centre for Access
- Nick Mann, Founder and Principal, Polaris Lawyers
- Kim Lane, Executive Lead for Innovation, Partnership and Engagement, Hunter New England Mental Health
- Peter Van Vliet, Assistant Director, Disability and NDIS Branch, Children, Families, Disability and Operations Division, Department of Health and Human Services, Victoria
- Catherine Jolly, Mother of three, qualified Pharmacist, ceased practicing in 2010 to provide full time care for her youngest child Joshua
- David Grey, Father, works full time locally, nationally and internationally, also helps care for Joshua with several overnights a week including Sunday care
- Wayne Zahra, General Manager, Mentoring Services, Disability Services Australia (DSA)
- Zoe Harrison, Senior Psychologist, Mentoring Services, Disability Services Australia (DSA)
- Stacey Sheppard, Manager Capacity Building and Engagement – LAC, Feros Care
- Nadia Kettle, Client Voice Project Lead, Transport Accident Commission (TAC)
- Adrian Munro, CEO, Richmond Wellbeing
- Linda Hayes, National Program Manager – LAC, Feros Care
- Dr Jennifer Fitzgerald, Chief Executive Officer, Scope (Aust) Ltd
- Kate Smith, General Manager Business Development, Civic
- Bruce Woodhouse, Partnerships Manager - Customer and Communities Division, SGCH
- Libby Callaway, Occupational Therapist, School of Primary and Allied Healthcare, Monash University
- A/Prof Kate Tregloan, Faculty of Architecture Building & Planning, The University of Melbourne
- Mini Dahiya, Projects Manager, Capacity Building, ADEC
- Jane Ogbah, Officer/Advocate, Capacity Building, ADEC
- PLUS MORE...

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National Disability Summit
Wednesday 14 August 2019

8:45 OPENING | Opening remarks from the Chair
Nick Mann, Founder and Principal, Polaris Lawyers

8:55 OPENING KEYNOTE ADDRESS | Quality and Safeguarding in the NDIS
— The role of the NDIS Quality and Safeguards Commission and its functions
— Working with NDIS service providers and participants to improve quality and safety in the disability sector
— Regulation and enforcement powers to ensure quality service delivery
Graeme Head AO, Commissioner, NDIS Quality and Safeguards Commission

9:30 The NDIS mainstream interface: The journey so far
Peter Van Vliet, Assistant Director, Disability and NDIS Branch, Children, Families, Disability and Operations Division, Department of Health and Human Services, Victoria

10:05 Health/NDIS: The interface and beyond
— Nailing the interface with health system is a key factor in the successful deployment of the NDIS
— State and territory health systems are keen to ensure people with disability get joined together service
Steven Davison, Director, Social Policy Implementation, Government Relations Branch, NSW Ministry of Health
Marina Henley, A/Assistant Director, Person Directed Care and Worker Wellbeing, Department of Health and Human Services, Victoria

10:40 Networking and refreshment break

11:10 Communication and the NDIS
One of the biggest issues for many NDIS participants once they receive funding is a lack of education around what to use the funds for and how to justify what’s reasonable and necessary if they are ever audited. What is reasonable and necessary for a participant may not be from the NDIA’s perspective. A lot of NDIS participants have concerns about the decisions they make and what would happen if they are audited. Thomas Banks will share based on his own experiences how to communicate and navigate the system to get what you need. Thomas has thought outside the box of what is considered mainstream support and instead thought about what he needs to live the best life possible, and importantly how to justify what he has spent.
Thomas Banks, Managing Director, Centre for Access

11:55 A practical guide to NDIS appeals from the perspective of carer advocates
This address will draw on the lived experience of Catherine and David Grey, advocates, parents and carers for Joshua. In understanding their story, attendees will have the opportunity to gain a first-hand knowledge of the NDIS appeals process. They will also take away invaluable practical tips and advice for better protecting and advocating participants and their rights and entitlements under the NDIS.
Nick Mann, Founder and Principal, Polaris Lawyers
Catherine Jolly, Mother of three, qualified Pharmacist, ceased practicing in 2010 to provide full time care for her youngest child Joshua
David Grey, Father, works full time locally, nationally and internationally, also helps care for Joshua with several overnight a week including Sunday care

12:35 AWARD WINNING INNOVATION | Client Voice Framework for the TAC
— Our journey throughout 2018, in establishing a Client Voice Framework for the TAC
— We worked with eight passionate clients to design and develop the framework
— The framework will ensure consistency and efficiency to ensure “Together we find a better way”
Nadia Kettle, Client Voice Project Lead, Transport Accident Commission (TAC)

13:10 Lunch and networking break

14:10 Working with people who present with complex behaviours within an NDIS framework
— Working with customers that have complex presentations that intersect with other areas of the service system
— What does therapeutic support look like in practice for our NDIS participants?
— What are the challenges working with the NDIS and complex customers and how do we manage these?
Wayne Zahra, General Manager, Mentoring Services, Disability Services Australia (DSA)
Zoe Harrison, Senior Psychologist, Mentoring Services, Disability Services Australia (DSA)

14:45 Freedom for the forgotten few
— Building of relationships and the interface between LHD/NDIS and NGO accommodation providers to achieve transitions in to the community for mental health consumers with complex needs incorporating NDIS funded services
— How capacity has been built in the psychosocial disability space, how the LHD has supported this process and built strong relationships
— Stories from those patients/participants about their new life in the community
Jenny Weldon, Project Manager, My Choice - Pathways to Community Living Initiative (PCLI), SWSLHD

15:20 CASE STUDY | HNEMH Interface with NDIS providers – The Change System
— Engagement tools for community managed organisation’s working in mainstream mental health
— Community partners & HNEMH collaborative online space
— Guidelines, agreements & HNEMH & NDIS interface
Kim Lane, Executive Lead for Innovation, Partnership and Engagement, Hunter New England Mental Health

15:55 Networking and refreshment break

16:05 Ethical governance in health care
— How does ethical governance differ from clinical governance?
— Why is it necessary?
— How will participant outcomes be enhanced through this?
Adrian Munro, CEO, Richmond Wellbeing

16:40 PANEL DISCUSSION | Updates on NDIS rollout across Australia and interfaces with service providers
Adrian Munro, CEO, Richmond Wellbeing
Libby Callaway, Occupational Therapist, School of Primary and Allied Healthcare, Monash University
Linda Hayes, National Program Manager – LAC, Feros Care
Walter Tran, Head of Disability Solutions, Centro ASSIST
Dr Jennifer Fitzgerald, Chief Executive Officer, Scope (Aust) Ltd

17:25 Closing remarks from the Chair and Networking Function
National Disability Summit
Thursday 15 August 2019

8:50 OPENING | Opening remarks from the Chair

9:00 KEYNOTE ADDRESS
Dr Ben Gauntlett, Disability Discrimination Commissioner

9:35 KEYNOTE ADDRESS | The role of the Commonwealth Ombudsman in overseeing the rollout of the NDIS – 2019 update
Michael Manthorpe, Commonwealth Ombudsman

10:10 Building a bolder life through local area co-ordination and the NDIS
Plan Review time offers NDIS Participants the opportunity to reconsider their goals and requirements, not only for the next 12 months, but as a step toward their ideal life. We will provide examples and practical tips of how a participant can prepare for their next planning meeting, and how else Local Area Co-ordinators are working to build bolder lives.
Linda Hayes, National Program Manager – LAC, Feros Care
Stacey Sheppard, Manager Capacity Building and Engagement – LAC, Feros Care

10:50 Networking and refreshment break

HOUSING

11:20 Project Independence – An innovative home ownership model
— The problem – People with an intellectual disability have the lowest rate of homeownership in Australia
— An Australian developed solution – Project Independence: A scalable homeownership solution for people with an ID, where they get to buy it from their disability support pension
— The future – 20 homes already built, 10 more underway in Canberra. PI Melbourne established, and a franchise model developed to roll out later this year
Glenn Keys AO, Founder and Chair, Project Independence

11:55 Putting the pieces together: A pilot to house NDIS participants in social housing
— Meeting the players and taking honest feedback
— Making changes and keeping momentum
— Carefully constructing a new model that thinks it can
Bruce Woodhouse, Partnerships Manager - Customer and Communities Division, SGCH
Kate Smith, General Manager Business Development, Civic

12:30 Housing, technology and support design within the NDIS. An audit of current opportunities and resources to guide responses
— Present the findings of an international scoping project on housing & support options for people with disability
— Detail results of an audit of advertised housing & support vacancies in Australia
— Discuss future directions for contemporary housing and support options
Libby Callaway, Occupational Therapist, School of Primary and Allied Healthcare, Monash University
A/Prof Kate Tregloan, Faculty of Architecture Building & Planning, The University of Melbourne

13:05 Lunch and networking break

EMPLOYMENT

14:05 CASE STUDY
A Tailored approach to supporting people with life-long disability to achieve employment outcomes
— The TAC’s approach to supporting those with lifelong disability to achieve their employment goals following a transport accident was adhoc and lacked direction
— Our learnings, recommendations and next steps from the evaluation of the TAC’s new approach to supporting client employment
Robyn Canning, Team Manager, Independence 4, Transport Accident Commission
Sarah Johnstone, Work Lead, Transport Accident Commission

14:40 Transforming lives through innovative solutions
— How JobAccess and DES can help people with disability enter and gainfully stay in the workforce
— Supporting jobseekers and getting employers over the line
— How to identify disability confident employers
Daniel Valiente-Riedl, General Manager, JobAccess

15:15 Networking and refreshment break

15:35 NDIS and ethnic communities – The story so far
— Addressing the stigma about disability in ethnic communities
— Challenges faced by ethnic communities when accessing the NDIS
— Achievements in the NDIS and ethnic space
— Recommendations
Mini Dahiya, Projects Manager, Capacity Building, ADEC
Jane Ogbah, Officer/Advocate, Capacity Building, ADEC

16:10 CLOSING ADDRESS | The continuum of continuous quality improvement, process re-design, translational research and innovation to deliver better outcomes for people living with a disability
Dr Jennifer Fitzgerald, Chief Executive Officer, Scope (Aust) Ltd

16:45 CLOSING | Closing remarks from the Chair

16:55 Close of summit

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