

# Aged Care Reform Conference

9 – 10 November 2020 | Virtually Delivered Event

## KEYNOTE SPEAKERS:



Senator the Hon. Richard Colbeck,  
Minister for Aged Care and Senior  
Citizens



Commissioner Robert Fitzgerald AM,  
NSW Ageing and Disability Commissioner



Professor John Pollaers,  
Chancellor and Former Chair to the  
Aged Care Workforce Strategy Taskforce,  
Swinburne University of Technology

## FEATURING AN OUTSTANDING LINE-UP OF SPEAKERS INCLUDING:



Dr David Sykes, *Director, Centre for Dementia Learning,*  
**Dementia Australia**



Linda Nolte, *Program Director,*  
**Advance Care Planning Australia**



Katrina Ong, *Partner,* **Pride Living**



Dr Monica Cations, *Hospital Research Foundation Early  
Career Fellow and Lecturer in Lifespan Development, College of  
Education, Psychology and Social Work,* **Flinders University**



Professor Sunil Bhar, *Clinical Psychologist and Professor,*  
**Swinburne University of Technology**



Catherine Henry, *Founder and Principal,*  
**Catherine Henry Lawyers**



Dr Emily Kirkpatrick, *Deputy Chief Public Health Officer,  
Medical Advisor for Primary Care / COVID-19 GP Liaison,*  
**SA Health**



Grant Corderoy, *Senior Partner,*  
**Stewart Brown**



Barbara Hayes, *Clinical Leader – Advance Care Planning,  
Palliative Care Consultant,* **Northern Health**



Dr Alison Argo (DPsych Clinical Geropsychology; MAPS;  
FCCLP), *Co-chair Statewide Dementia Clinical Network,  
Advanced Geropsychologist,* **Nambour General Hospital,  
Sunshine Coast Hospital and Health Service**



Michele Bell, *Chief Executive Officer,* **KNC Ltd.**



Dr Juanita Breen PhD, *Senior Lecturer, Wicking Dementia  
Research & Education Centre,* **University of Tasmania**

## SUPPORTING PARTNERS:

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**DementiaCare**



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# Aged Care Reform Conference

Monday 9 November 2020

# DAY 1

## 8:50 **OPENING** | Remarks from the Chair

Dr Monica Cations, *Hospital Research Foundation Early Career Fellow and Lecturer in Lifespan Development, College of Education, Psychology and Social Work, Flinders University*

## 9:00 **KEYNOTE ADDRESS** | Implementing Change Based on Recommendations from the Royal Commission into Aged Care

Former Aged Care Workforce Strategy Taskforce chair, Professor John Pollaers will address the coherent issues that the Aged Care sector faces in retaining and attracting quality staff. Professor Pollaers relayed his 2018 taskforce concerns to the Commission in 2019 and will provide suggestions, recommendations and advice on how the Aged Care sector can respond to the recommendations from the Royal Commission and provide long-term and quality change.

Professor John Pollaers, *Chancellor and Former Chair to the Aged Care Workforce Strategy Taskforce, Swinburne University of Technology*

## 9:40 **Ensuring Appropriate Use of Psychotropics and Avoiding Medication Mistakes in Residential Aged Care Facilities**

Dr Juanita Breen PhD, *Senior Lecturer, Wicking Dementia Research & Education Centre, University of Tasmania*

## 10:20 Stretch & Networking Break

## 10:50 **Preventing Negligence: Remedies for Poor Care Arising in Residential Aged Care Facilities**

- Examining negligence including common scenarios and cases
- Addressing disciplinary complaints
- Dealing with inquires and inquests
- Challenges in consumer law and criminal sanctions

Catherine Henry, *Founder and Principal, Catherine Henry Lawyers*

## 11:30 **IN CONVERSATION** | Improving Capacity Assessments and the Challenge of Understanding Decision Making Capacity

- When is the right time to go into a RACF? Are we providing the best possible support for decision-making?
- Protecting autonomy and honouring older people's human rights
- Younger Onset Dementia
- What has the Royal Commission taught us?

Dr Alison Argo (DPsych Clinical Geropsychology; MAPS; FCCLP), *Co-chair Statewide Dementia Clinical Network, Advanced Geropsychologist, Nambour General Hospital, Sunshine Coast Hospital and Health Service*

Catherine Henry, *Founder and Principal, Catherine Henry Lawyers*

Moderated by Dr Monica Cations, *Hospital Research Foundation Early Career Fellow and Lecturer in Lifespan Development, College of Education, Psychology and Social Work, Flinders University*

## 12:25 Lunch Break

## 13:35 **KEYNOTE ADDRESS** | COVID-19: Future Planning and Prevention for Infectious Diseases Control from Entering into Your RACF

- Infection control and lack of guidance around infectious control
- Lessons learnt from COVID-19 and how can we prevent this from entering RACF in the future
- Best practice and quality standards without impacting resident's quality of life
- Ensuring staff morale and minimal transmission risk
- National plan of action, what do we do when this happens again?

Senator the Hon. Richard Colbeck, **Minister for Aged Care and Senior Citizens**

## 13:55 **SA Response to COVID-19 in Residential Aged Care Facilities: Ensuring Best Practice and Engaging Consumer Confidence with GP Telehealth Consultations**

Dr Emily Kirkpatrick has been heavily involved in South Australia's response to COVID-19 in the RACF space. Emily will speak about the learnings from the virtual in-reach pilots for aged care with on-call geriatrician support for complex patients in the RACF and the creation of a rapid response 'flying squad' team for COVID-19 positive cases in RACF, coordinated by SA Health.

Dr Emily Kirkpatrick, *Deputy Chief Public Health Officer, Medical Advisor for Primary Care / COVID-19 GP Liaison, SA Health*

## 14:40 **PANEL** | Aged Care Funding, How to Gain Quality Improvements whilst Ensuring the Economic Sustainability of the System

- The realities of funding the double whammy: funding your own care plus the current elder population's care
- Ensuring a sustainable source of funding for now and the future
- Exploring alternative structures for the future: additional contributions, a similar system to the NHS or a specific tax levy
- Do we need to create a more fluid and flexibility in the system, CHSP?
- How does the recent Aged Care policies affect performance?
- Testifying at the Royal Commission

Grant Corderoy, *Senior Partner, Stewart Brown*

Professor Henry Cutler, *Director, Centre for Health Economy (MUCHE), Macquarie University*

Professor Julie Ratcliffe, *Mathew Flinders Professor of Health Economics and Head Health and Social Care Economics Group, Caring Futures Institute, Flinders University*

Moderated by Dr Monica Cations, *Hospital Research Foundation Early Career Fellow and Lecturer in Lifespan Development, College of Education, Psychology and Social Work, Flinders University*

## 15:30 **CLOSING** | Remarks from the Chair

## 15:35 Networking

# Aged Care Reform Conference

Tuesday 10 November 2020

# DAY 2

## 8:50 **OPENING** | Remarks from the Chair

Katrina Ong, *Partner – Quality Management and Clinical Governance, Pride Living*

## 9:00 **OPENING KEYNOTE ADDRESS** | The Case of Codifying Elder Abuse - Putting Humanity at the Heart of Ageing Reform

- Understanding and identifying elder abuse within our communities
- Addressing dehumanisation and providing the best and most person-centred care
- The Royal Commission
- Suggestions, recommendations and advice

Commissioner Robert Fitzgerald AM,  
**NSW Ageing and Disability Commissioner**

## 9:45 **Duty of Care: Maintaining and Obtaining the Best Quality Staff during and Post a Global Pandemic**

- What is Purposeful leadership and how to create this in our RACF
- How to ensure staff are provided with the best quality training and opportunities which make them feel valued and love their job
- Translating to providing the best quality of care
- Educating staff on dehumanisation of the older population

Cynthia Wright, *Former Facility Manager, Author, Aged Care Quality Clinical Consultant, VET Trainer & Assessor, Next Gen Ambassador, Council for Leading Aged Care Services Australia*

## 10:30 Stretch & Networking Break

## 11:00 **How COVID-19 Helped Us to Improve our Service**

COVID-19 will often be referred to the time were our normal routines were grounded to a halt and life as we knew it changed overnight. Michele's presentation will address how COVID-19 in fact allowed greater contact with their clients, created more community involvement, increased opportunities with clients and staff and decreased the service dependency.

Michele Bell, *Chief Executive Officer, KNC Ltd.*

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**Email: Danielle.Newman@informa.com**

## 11:40 **IN CONVERSATION** | Compliance within Governance Issues – How Governing Boards are Adapting to the New Aged Care Standards

Michele Bell, *Chief Executive Officer, KNC Ltd.*

Jodi Butler, *Head of Aged Care Services, Southern Cross Care Queensland*

Moderated by Katrina Ong, *Partner – Quality Management and Clinical Governance, Pride Living*

## 12:30 Lunch Break

## 13:30 **PANEL** | Leading the Way to Improve Access to Quality Palliative Care and the Understanding the Importance of Advance Care Planning

- Understanding and revising the National Quality Standards for Aged Care
- Workforce training and appropriate resources
- Legal perspectives
- State, territory and national guidance

Barbara Hayes, *Clinical Leader – Advance Care Planning, Palliative Care Consultant, Northern Health*

Linda Nolte, *Program Director, Advance Care Planning Australia*

Moderated by Katrina Ong, *Partner – Quality Management and Clinical Governance, Pride Living*

## 14:20 **Testifying at the Royal Commission: Improving the Mental Health of the Older Population**

- The Royal Commission and its findings: highlighting the cap in Aged Care and access to good quality Mental Health
- Beyond Residential Aged Care Facilities and ensuring the entirety of the elder population have access and easily accessible Mental Health facilities
- Understanding and identifying stigma's
- Suggestions and advice for the landscapes, policies and directions to support Mental Health access
- COVID-19: moving services across to telehealth and how this will work

Professor Sunil Bhar, *Clinical Psychologist and Professor, Swinburne University of Technology*

## 14:50 **CLOSING ADDRESS** | Dementia Care is Aged Care

- The impact of COVID-19 on Dementia care
- How Dementia Australia is supporting aged care during COVID-19
- Improving the quality of care through our Quality Care Initiative

Dr David Sykes, *Director, Centre for Dementia Learning, Dementia Australia*

## 15:30 **CLOSING** | Remarks from the Chair

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	Book & pay by 11 September 2020				Book & pay from 12 September 2020		
Virtual Pass	PRICE	GST	TOTAL	SAVE	PRICE	GST	TOTAL
Standard Rate	\$1,495	\$149.50	\$1,644.50	\$300	\$1,795	\$179.50	\$1,974.50
RACF/Hospital/NFP Rate	\$995	\$99.50	\$1,094.50	\$300	\$1,295	\$129.50	\$1,424.50

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Groups of 10 or more delegates can register for \$795 + GST per person

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